



**IMPORTANT SAFETY RECALL**  
 This INTERIM notice applies to your vehicle,   
**Replace Seatbelt Buckle**  
**NHTSA Recall #18V839**

Mercedes-Benz USA, LLC

Christian Treiber  
 Vice President  
 Customer Services

January, 2019



Dear Mercedes-Benz Owner,

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Daimler AG (“DAG”), the manufacturer of Mercedes-Benz vehicles, has decided that a defect which relates to motor vehicle safety exists in certain Model Year (“MY”) 2018 C-Class Coupes and Cabriolets (205 platform), E-Class Coupes and Cabriolets, (238 platform), and S-Class (222 platform) vehicles. Our records indicate that your vehicle is included in the affected population of vehicles.

**What is the Concern?**

DAG decided that on certain vehicles of the MY and type indicated above, the switches in certain seatbelt buckles might not meet production specifications, which could cause a correctly fastened seatbelt to be incorrectly detected as unfastened. In this case the fasten seatbelt warning lamp would illuminate and the tensioning functions of the seatbelt would not be activated in the event of a crash, increasing the risk of injury for the occupants.

**An authorized Mercedes-Benz dealer will replace the potentially affected seatbelt buckles. Unfortunately, the parts to remedy this are currently not yet available.**

**We are working to obtain the necessary parts to correct this condition as quickly as possible. When the parts become available, we will send you another letter asking you to take your vehicle to an authorized Mercedes-Benz dealer to have the recall completed free of charge.**

Should you have any concerns or questions regarding your vehicle before you receive the next recall letter when parts are available, please contact an authorized Mercedes-Benz dealer. If for any reason a dealer is unable to remedy your situation, we are always happy to hear from you. Please contact us at 1-800-367-6372. A new vehicle identification number (VIN)-based recall lookup tool, on our MBUSA.com website, now offers a search function that will indicate whether a vehicle has been subject to a safety recall, and whether that vehicle has had the free remedy performed. Please visit [www.MBUSA.com/recall](http://www.MBUSA.com/recall).

If you are no longer the vehicle owner, or have a change of address, please complete the reverse side of this letter and return the complete letter in the enclosed envelope. If this is a leased vehicle and the lessor and registered owner receive this notice, please forward this information by first class mail to the lessee within 10 days to comply with federal regulations.

If a Mercedes-Benz dealer for any reason is unable to remedy the situation without charge, or within a reasonable amount of time, pursuant to law 49 U.S.C. Chapter 301, you may submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, S.E., Washington, D.C. 20590 or call the toll-free Auto Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153); or go to <http://www.safercar.gov>.

We regret any inconvenience this situation may cause you.

Sincerely,

Mercedes-Benz USA, LLC

A Daimler Company  
 One Mercedes-Benz Drive  
 Sandy Springs, GA 30328  
 Phone (770) 705-0600

