



SUZUKI MOTOR OF AMERICA, INC.

IMPORTANT SAFETY RECALL

This Notice Applies to Your Suzuki Vehicle Identification Number (VIN)
XXXXXXXXXXXXXXXXXXXX

December 13, 2018

Dear Suzuki Owner:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Suzuki Motor Corporation has decided that a defect which relates to motor vehicle safety exists in 2010-2013 model year Suzuki Kizashi vehicles. According to our records, you own one of the vehicles affected by this recall.

What is the problem?

In 2014, Suzuki initiated a Safety Recall (Recall 14V-464) for 2010-2012 and certain 2013 model-year Suzuki Kizashi vehicles. The reason for the 2014 safety recall was that a spider may enter the evaporative emissions canister air vent line and weave a web, causing a restriction in the vent line.

The repair for the safety recall in 2014 involved the installation of a vent line, which incorporated a filter to prevent the entry of spiders.

Suzuki has determined that vehicles equipped with the canister vent hose spider filter or the original unfiltered vent hose and operated on non-paved roads, or under dusty conditions, can accumulate dust in the vent hose and cause a restriction. If the vent hose becomes restricted, excessive negative pressure could be generated in the fuel tank, causing deformation and possible cracking of the fuel tank. If the fuel tank becomes cracked, fuel leakage and the venting of fuel vapor can occur, increasing the risk of a fire.

What is Suzuki Motor of America, Inc. (Suzuki) doing to solve the problem?

Suzuki is analyzing this issue and is working to develop a repair procedure and the necessary repair parts. Suzuki will mail you a second notification letter in the near future when repair procedures and repair parts are available.

Repairs will be performed by Suzuki Service Providers at no cost to you for parts and labor.

What you should do:

Prior to having the recall repair performed, take your vehicle to your Suzuki Service Provider for inspection if you notice any of the following conditions:

- Abnormal fuel odor
- Fuel leaks beneath the vehicle
- Illumination of the check engine light in the instrument panel

If an abnormal fuel odor or visible fuel leakage is found, consult an authorized Suzuki Service Provider for assistance before operating the vehicle.

3251 E. Imperial Highway, P.O. Box 1100, Brea, CA 92822-1100 • Phone (714) 996-7040

Form fields for vehicle status and owner information, including checkboxes for vehicle condition and owner status.

Form fields for name/address correction and vehicle identification, including a barcode and a line of barcode data.

If you no longer own this vehicle, please complete the postage-paid reply card and return it to us. Federal regulations require that any vehicle Lessor receiving this recall notice must forward a copy of the notice to the Lessee within 10 days.

If your vehicle is identified in this recall and you have paid for a repair involving the defect condition, you may be eligible for full or partial reimbursement. Suzuki's reimbursement plan covers 2010-2013 Suzuki Kizashi vehicles.

Please note the following limitations on reimbursement:

- Only repairs that are the subject of the recall are reimbursable. Additional expenses such as towing, rental, accommodations, damage repairs, etc. will not be reimbursed.
- Reimbursement may be limited to suggested list price on parts and the Suzuki published flat-rate time allowance.
- Reimbursement claims may also be excluded when adequate documentation is not submitted by the claimant.

To obtain information or request reimbursement, contact your Suzuki Service Provider or the Suzuki Motor of America Automotive Customer Service Department, PO Box 1100, Brea, CA 92822-1100, or call 1-800-934-0934. We will request an original or copy of your receipt for the recall repair or replacement, and your owner notification letter.

If you have questions regarding this pending safety recall contact Suzuki Motor of America Customer Service Department for assistance at (714) 572-1490. Suzuki Customer Service representatives are available from 7:00 AM to 4:30 PM Pacific Standard Time. Please have your vehicle identification number (VIN) ready when calling. Your Vehicle Identification Number is provided at the top of this correspondence for reference. If you need to locate your nearest Suzuki Service Provider, please visit www.Suzuki.com, click on **Automotive**, followed by the **Service Provider** tab at the top of the web page.

We sincerely regret any inconvenience this important Safety Recall may cause, but we are certain you understand our interest in your safety and continued satisfaction with your Suzuki vehicle.

Sincerely,

Suzuki Motor of America, Inc.



WARRANTY / SERVICE DEPT.
SUZUKI MOTOR OF AMERICA, INC
PO BOX 1100
BREA, CA 92822-9988

POSTAGE WILL BE PAID BY ADDRESSEE

BUSINESS REPLY MAIL
FIRST CLASS MAIL PERMIT NO. 107 BREA, CA

NO POSTAGE
NECESSARY
IF MAILED
IN THE
UNITED STATES





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8001

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Date

City



State

Zip

Address

Name
If you know the name and address of the new owner, please enter them below:

Other: ☐
Vehicle exported ☐
Vehicle stolen ☐
Vehicle scrapped ☐
Vehicle sold/transferred/traded ☐
Never owned this vehicle ☐
If you do not own this vehicle, please fill in the following vehicle information as applicable:
VEHICLE STATUS

Vehicle: _____
CY 

(LINEOUT INCORRECT INFORMATION AND ENTER CORRECT DATA)

NAME/ADDRESS CORRECTION
If you still own this vehicle, but your name or address was incorrect, please correct the information and return this card.

NAME/ADDRESS CORRECTION

If you no longer own the vehicle below, or if the name or address shown are incorrect, please fill out this card and mail it - no postage is necessary. Do not mail card if you own the vehicle and your name and address are shown correctly in the box below. Thank you for your assistance.

— IMPORTANT —



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