



Hyundai Motor America
P.O. Box 20839
Fountain Valley, CA 92728-9937

NHTSA Recall Number: 18V-704
Hyundai Recall Number: 178

IMPORTANT SAFETY RECALL (INTERIM NOTICE)

2017-2018 Model Year Ioniq Vehicles: Power Relay Assembly

Interim Safety Recall Notice

- We are currently preparing the remedy. **We will notify you again when the remedy is ready.**
- For updates regarding this recall, please visit:

www.HyundaiUSA.com/Campaign178

This notice applies to your Hyundai, VIN: XXXXXXXXXX

Dear <FirstName LastName,>

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act. Hyundai has decided that a defect which relates to motor vehicle safety exists in certain model year 2017-2018 Hyundai Ioniq Hybrid and certain 2018 Ioniq Plug-In Hybrid vehicles produced between November 16, 2016 and August 16, 2017 by Hyundai Motor Company ("HMC") in the Republic of Korea. Our records indicate that your vehicle is affected.

The purpose of this letter is to explain what the recall is about and to keep you informed of Hyundai's recall implementation plan. We are currently making preparations to implement the safety recall remedy which when available, will be performed at no cost to you. We will send you another notification when the remedy is available.

What is the problem?

Your vehicle contains a Power Relay Assembly ("PRA") located underneath the rear seat. The PRA is equipped with a main relay which may have been loosely installed during assembly. If the PRA continues to operate in this condition, a loose connection between the main power relay contacts could increase electrical resistance thereby generating heat and increasing the risk of a fire.

What should you do in the interim?

We appreciate your patience. Hyundai is currently making preparations to implement the recall remedy. You will receive a second notification letter when the remedy is available. In the interim, if the Malfunction Indicator Light is illuminated in your vehicle, you should seek service at your Hyundai dealer as soon as possible. For updated information regarding this recall, please visit:

www.HyundaiUSA.com/Campaign178

If you are a vehicle lessor, Federal law requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

If you have other questions

If you require further assistance, you may contact the Hyundai Customer Care Center at 1-855-371-9460. If you believe that the dealer or Hyundai has failed or is unable to remedy the defect within a reasonable time, you may submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue S.E., Washington, D.C. 20590, or call the toll free Vehicle Safety Hot Line at 1-888-327-4236 (TTY: 1-800-424-9153), or go to <https://www.safercar.gov>.

Thank you for your attention to this important safety matter. We apologize for any inconvenience this may have caused you.

Hyundai Motor America

Importante Retiro del Mercado por Motivos de Seguridad — Si tiene preguntas llama 800-633-5151 y oprima “8”



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IMPORTANT SAFETY RECALL (INTERIM NOTICE)

2019 Model Year Santa Fe Vehicles: Curtain Airbag

No longer own this vehicle?

Changes to your name, address, or if you no longer own this vehicle — Update your information and return this form using the postage-paid envelope enclosed or visit the link below, input your VIN and click on the “Owner Info” tab: www.HyundaiUSA.com/Campaign178

Information Change Card

VEHICLE
IDENTIFICATION
NUMBER

Name and address has changed (print new information below)

LAST NAME										FIRST NAME										M.I.											
MAILING ADDRESS										STREET										APT NO.		TELEPHONE NUMBER									
CITY										STATE										ZIP											
E-MAIL ADDRESS																															

I no longer own this automobile as of ____/____/____
It was: DATE

- ☐ SOLD (Print name and address of new owner above, if known).
☐ EXPORTED ☐ STOLEN
☐ DESTROYED ☐ I have NEVER owned this Hyundai

☐ The Vehicle Identification Number on this card is incorrect.
The VIN of my Hyundai is