

Daimler Trucks North America LLC

Daimler Trucks North America LLC
Thomas Built Buses, Inc.
1408 Courtesy Road
High Point, NC 27260
336.889.4871 Phone

November 2018
FL797
Interim Recall Notice
NHTSA #18V-698

IMPORTANT SAFETY RECALL

See enclosed VIN list

Subject: TBB Minotour Emergency Doors

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Daimler Trucks North America LLC (DTNA), on behalf of its wholly owned subsidiary, Thomas Built Buses (TBB), has decided that a defect that relates to motor vehicle safety exists specific Thomas Built Buses Minotour model buses manufactured March 14, 2014, through June 28, 2018.

On certain buses, the rear door may not open wide enough to meet the unobstructed emergency egress area requirements of FMVSS 217 – Bus Emergency Exits and Window Retention and Release. If a rear door does not open wide enough, it will not meet the requirements of the standard. If the emergency exit door does not open wide enough, it may limit the ability to exit the bus, increasing the risk of injury in the event of an emergency.

The rear door slide systems will be modified to increase the opening angle of the doors.

This is the first of two notices you will receive regarding this subject. This letter is to inform you of an upcoming Recall. Thomas Built Buses is currently validating the repair and securing parts and will notify you when the repair is available. **When you receive the second notice**, please contact your authorized Thomas dealer to schedule the recall for your vehicle. You may continue to operate your vehicle in the interim.

If you have any questions about this recall, please contact the Warranty Department at (336) 889-4871, 8:00 a.m. to 5:00 p.m. Eastern Time, Monday through Friday. If you are not able to have the defect remedied without charge and within a reasonable time, you may wish to submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE., Washington, DC 20590; or call the Vehicle Safety Hotline at (888) 3274236 (TTY: (800) 424-9153); or to <http://www.safercar.gov>.

We regret any inconvenience this action may cause but feel certain you understand our interest in motor vehicle safety.

THOMAS BUILT BUSES WARRANTY DEPARTMENT
Enclosure