

Daimler Trucks North America LLC

Daimler Trucks North America LLC
Thomas Built Buses, Inc.
1408 Courtesy Road
High Point, NC 27260
336.889.4871 Phone

October 2018
NHTSA #18V-560
Interim Recall Notice

IMPORTANT SAFETY RECALL **This notice applies to your vehicle(s)**

Subject: Ricon Lift Positioning Cams

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Daimler Trucks North America LLC has decided that a defect which relates to motor vehicle safety exists in certain Thomas Built Buses Saf-T-Liner C2 and HDX buses manufactured October 2, 2012, through May 12, 2018, with certain Ricon Corporation S-Series or K-Series titanium wheelchair lifts.

On certain buses, the lift positioning cam may fail while the lift is in use. If this happens while the lift is occupied, the occupant may tip inward toward the vehicle, resulting in possible injury.

This is the first of two notices you will receive regarding this subject. This letter is to inform you of an upcoming recall addressing the issue above. The remedy is currently being developed, and you will be notified when the repair is available. **When you receive the second notice**, please follow the instructions for scheduling the repair for your vehicle(s). You may continue to operate your vehicle in the interim.

If you do not own the vehicle that corresponds to the identification number(s), which appears on the Recall Notification, please return the notification to the Warranty Campaigns Department with any information you can furnish that will assist us in locating the present owner.

We apologize for any inconvenience this may have caused. If you have any questions or require further information, please contact the Warranty Department at (336) 889-4871, 8:00 a.m. to 5:00 p.m. Eastern Time, Monday through Friday. You may wish to submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE, Washington, DC 20590; or call the Vehicle Safety Hotline at (888) 327-4236 (TTY: 800-424-9153); or to <http://www.safercar.gov>.

THOMAS BUILT BUSES WARRANTY DEPARTMENT
Enclosure