

# Daimler Trucks North America LLC

Daimler Trucks North America LLC  
P.O. Box 4090  
Portland, OR 97208-4090  
800.547.0712 Phone  
503.745.9009 Fax

September 2018  
INT FL782  
Interim Recall Notice  
NHTSA #18V-503

## IMPORTANT SAFETY RECALL

See enclosed VIN list.

### Subject: Detroit Steer Axle Tie Rods

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Daimler Trucks North America LLC (DTNA), on behalf of its Freightliner Trucks Division and wholly owned subsidiary, Western Star Truck Sales, Inc., has decided that a defect which relates to motor vehicle safety exists on specific Freightliner 114SD, Business Class M2, Cascadia, and Coronado vehicles, and Western Star 4900 vehicles manufactured July 21, 2011, through January 30, 2014.

Certain vehicles manufactured with Detroit front axles and Meritor brakes may generate transient brake chatter which could lead to a fatigue failure of the tie-rod. Failure of the tie-rod could lead to a loss of vehicle control, which could increase the risk of a crash.

This is the first of two notices you will receive regarding this subject. This letter is to inform you of an upcoming Recall to correct the issue noted above. DTNA is currently validating the repair and securing replacement parts. In the interim, you may take your vehicle to an authorized Daimler Trucks North America dealer for a tie rod replacement (**your vehicle will still require the final Recall remedy**). To locate an authorized dealer, search online at [www.Daimler-TrucksNorthAmerica.com](http://www.Daimler-TrucksNorthAmerica.com) / Contact Us / Find a Dealer.

The second notice will inform you when the final remedy is available. When you receive the second notice, please contact an authorized DTNA dealer to schedule the final Recall remedy for your vehicle.

If you do not own the vehicle that corresponds to the identification number(s) which appears on the Recall Notification, please return the notification to the Warranty Campaigns Department with any information you can furnish that will assist us in locating the present owner. If you have leased this vehicle, Federal law requires that you forward this notice to the lessee within 10 days. If you are a subsequent stage manufacturer, Federal law requires that you forward this notice to your distributors and retail outlets within five working days.

If you have questions about this Recall, please contact the Warranty Campaigns Department at (800) 547-0712, 7:00 a.m. to 4:00 p.m. Pacific Time Monday through Friday, e-mail address [DTNA.Warranty.Campaigns@Daimler.com](mailto:DTNA.Warranty.Campaigns@Daimler.com), or the Customer Assistance Center at (800) FTL-HELP after normal business hours. If you are not able to have the defect remedied without charge and within a reasonable time, you may wish to submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE., Washington, DC 20590; or call the Vehicle Safety Hotline at (888) 327-4236 (TTY: 800-424-9153); or to <http://www.safercar.gov>.

We regret any inconvenience this action may cause but feel certain you understand our interest in motor vehicle safety.

WARRANTY CAMPAIGNS DEPARTMENT  
Enclosure