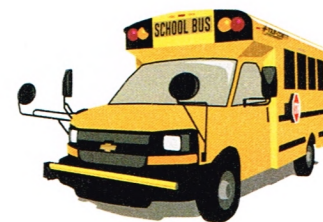


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Important Safety Recall

September 2018

This notice applies to your Van-Con DRW bus: [Enter VIN Here]

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act.

To Whom it may concern:

Van-Con, Inc. has decided that certain 2011-2017 Dual Rear-Wheel school buses, model 33803, built on Chevrolet 3500 chassis fail to comply with the requirements of Federal Motor Vehicle Safety Standard (FMVSS) number 222, "School Bus Passenger Seating and Crash Protection." In particular, the design of the SB-11-30" seats and the effect of such design on the compliance with leg protection zone requirement. The knee impact on the 30" seat back manufactured by HSM/CE White seating does not absorb required force on an impact in the event of a crash, increasing the risk of injury. As a result, Van-Con, Inc. is conducting a recall on our buses that were supplied with the 30" seating. We apologize for the inconvenience. However, we are concerned about your safety and continued satisfaction with our product.

Important

- Your school bus is involved in Van-Con recall 18V-472
- This letter is to serve as an interim notice.
- We are waiting for a remedy on the seat back from the manufacturer and will notify when the remedy is approved and resolved.

Why is your vehicle being recalled?

The design of the seat back in the leg protection zone is not in compliance with FMVSS 222 requirements.

What will we do?

Currently we are waiting for a remedy to be developed and approved by HSM/CE White on the SB30-11 seat back. When a remedy has been approved we will notify you of the remedy and the appropriate action required to bring seat back up to compliance of FMVSS standards.

What should you do?

No action is required at this point in time as there will be another notice sent out to explain remedy on seat backs

Do you have questions?

If you have questions or concerns contact Van-Con, Inc. for customer assistance at (732) 356-8484

If after contacting Van-Con, Inc., you are still not satisfied we have done our best to remedy the condition without charge and within a reasonable time, you may wish to write the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE., Washington DC 20590, call the toll-free Vehicle Safety Hotline at Highway Traffic Safety Administration Campaign ID Number for this recall is 17V-666. Federal regulation requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.