

IMPORTANT SAFETY RECALL

Audi of America, Inc.



<MONTH YEAR>

<CUSTOMER NAME>

<CUSTOMER ADDRESS>

<CUSTOMER CITY STATE ZIPCODE>

This notice applies to your vehicle: <VIN>

NHTSA: 18V370

IMPORTANT!

Information about Safety Recall 74D5
Passenger Occupant Detection System (PODS)

THIS RECALL REPAIR IS NOT YET AVAILABLE. We will send another letter as soon as the recall work can be completed on your vehicle.

Audi of America, Inc.
3800 Hamlin Road
Auburn Hills, MI 48326
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www.audiusa.com

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act. Audi has decided that a defect, which relates to motor vehicle safety, exists in certain 2012-2018 model year Audi vehicles. Our records show that you are the owner of a vehicle affected by this action. At this time, the recall repair is not yet available.

Recall Description: The Passenger Occupant Detection System (PODS) control module can malfunction due to stress/wear factors affecting an internal connector or contact resistance increase at the body-sensing mat in the seat.

Precautions You Should Take: Should a malfunction occur, vehicle occupants will be alerted of a PODS system problem by illumination of the airbag monitoring light and by the status of the Passenger Airbag OFF indicator light.

- In this situation, a front passenger seat occupant risks injury in a crash because a malfunctioning PODS system may not make the correct airbag deployment decision for the type of occupant seated there.
- If this happens, do not allow anyone to use the front passenger seat. Make an appointment with your authorized Audi dealer to have the vehicle inspected without delay.

If you should have any questions about this communication, please contact Audi Customer Experience at 1-800-253-2834 or via our "Contact Us" page at www.audiusa.com.

To check your vehicle's eligibility for repair under this or any other recall/service campaign, please visit the **Recall/Service Campaign Lookup** tool at www.audiusa.com and enter your Vehicle Identification Number (VIN).

If you still cannot obtain satisfaction, you may file a complaint with: The Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE., Washington, DC 20590; or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

If you are the lessor and registered owner of the vehicle identified in this action, the law requires you to forward this letter immediately via first-class mail to the lessee within ten (10) days of receipt. If you have changed your address or sold the vehicle, please fill out the enclosed prepaid Owner Reply card and mail it to us so we can update our records.

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We apologize for any inconvenience this matter may cause; however we are taking this action to help ensure your safety and continued satisfaction with your vehicle.

Sincerely,

Audi Customer Protection