



A **PACCAR** COMPANY

Kenworth Truck Company
P.O. Box 1000
Kirkland, Washington 98083-1000
(425) 828-5000



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July 27, 2018

IMPORTANT SAFETY RECALL

Subject: Safety Recall 18KWD - Tractor ABS Lamp

NHTSA Recall 18V368

This notice applies to your vehicle; VIN: [REDACTED]



Dear Kenworth Customer,

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act.

Kenworth Truck Company has decided that certain model year 2015 through 2018 T660, T680, T800, T880, and W900 vehicles manufactured from 05/21/2014 through 12/18/2017 fail to conform to Federal Motor Vehicle Safety Standard (FMVSS) No. 121 - Air brake systems and 136 - Electronic Stability Control Systems on Heavy Vehicles. The Tractor ABS lamp may not illuminate when the vehicle experiences a loss of battery and/or ignition power to the ABS controller. Unknowingly operating a vehicle with an inoperative ABS system could lead to an increased risk of an accident or injury.

The problem is...

The Tractor ABS Lamp may not illuminate when vehicle experiences a loss of battery and/or ignition power to the ABS controller.

What your dealer will do...

Dealers will update the vehicle software after the update is available.

What you must do ...

When you are notified the software update is available, contact your Kenworth Dealer to schedule an appointment for repair

Kenworth has initiated a recall to remedy the issue. **A software update is not yet available to correct this condition.** However, Kenworth is required to notify customers of the existence of the identified issue. Another letter will be mailed when the software becomes available.

If you require further information about this recall, reimbursement of a pre-notification remedy associated with this recall or experience any difficulty in making arrangements for this repair, please contact: Kenworth Truck Company, P.O. Box 1000, Kirkland, WA 98083-1000, Attn: Customer Service Department, phone 425-828-5000.

You may submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, S.E., Washington, DC 20590, or call the toll free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>, if you believe that the manufacturer or dealer failed or was unable to remedy the issue without charge within a reasonable time following the earliest date upon which replacement parts become available.

Federal regulation requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days. If you no longer own this vehicle, we would appreciate your advising us of the new owner if you know their name.

We regret any inconvenience that this work may cause you and appreciate your cooperation in this matter.

Thank you,

Shondip Chakravarty
Director of Customer Service
Kenworth Truck Company