

## **IMPORTANT SAFETY RECALL**

Fort Worth TX 76107-1333

July 12, 2018

**This notice applies to your vehicle: WP1/  
NHTSA Recall Number: 18V-318**

**Subject: Porsche Safety Recall AJ05 – Replacing Gateway Control Unit**

**2018 Macan  
2018 Macan S**

Dear /

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act. Porsche has decided that a defect which relates to motor vehicle safety exists in certain model year 2018 Macan and Macan S vehicles. Affected vehicles are equipped with gateway control units which were not soldered properly in the manufacturing plant of the supplier. The defective gateway control unit may fail, which could lead to an interruption of the communication between different control units. As a result, various error messages will be displayed in the instrument cluster. Additionally, drivability and in certain situations, post-crash functions may be impaired, which may increase the risk of a crash. Our records show that you are the owner of a vehicle affected by this action.

Porsche is conducting a safety recall and the affected components will be replaced at no charge to you. The replacement parts required for remedying your vehicle are currently being manufactured as a matter of high priority. Unfortunately, at this time, parts are not available. Be assured we will keep both you and your authorized Porsche dealer abreast of the necessary parts availability so that repairs may be scheduled as soon as possible.

If you are the lessor and registered owner of the vehicle identified in this action, the law requires you to forward this letter immediately via first-class mail to the lessee within ten days of receipt.

This recall will be carried out at no expense to you. Please be aware that if, after we have notified you that replacement parts for your vehicle are available, you require any assistance in making an appointment to have this recall performed, please call or write:

Porsche Cars North America, Inc.  
Attn: Customer Commitment Department  
One Porsche Drive  
Atlanta, GA 30354  
1-800-PORSCHE

If you still cannot obtain satisfaction, you may file a complaint with:

National Highway Traffic Safety Administration  
1200 New Jersey Avenue, S.E.  
Washington, D.C. 20590

or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153) or go to <http://www.safercar.gov>.

We apologize for any inconvenience this matter may cause you. However, we are taking this action to help ensure your safety and continued satisfaction with your vehicle.

Very truly yours,

A handwritten signature in black ink, appearing to read "Glenn Garde". The signature is written in a cursive style with a large initial "G".

Glenn Garde  
Vice President, After Sales

PORSCHE CARS NORTH AMERICA, INC.