



# SAFETY BULLETIN

Release Date: November 16, 2018

## SLI

Communication #: T-18-04

Model Year(s): 2015-2016

— Confidential and Proprietary —

**VERSION: R02 (December 17,2018)**

### IMPORTANT STOP SALE SAFETY NOTICE!

**Stop selling affected vehicles immediately until the repair procedure has been completed on affected units at your dealership. Federal law prohibits the sale of products subject to a recall. Selling such products could subject the seller to substantial penalties.**

#### IMPORTANT

If you are working with a printed copy, please verify you have the most current version of this document.

## SUBJECT: BACKUP CAMERA

### PURPOSE

Polaris has identified a concern with the backup camera assembly on some Slingshot models. The backup camera could fail internally and melt the voltage regulator over-mold. The circuit fuse may blow, which would inhibit proper tail light function.

To correct this concern, Polaris has released this Safety Bulletin instructing dealers to inspect units for affected cameras and replace if necessary.

### AFFECTED MODELS

#### NOTICE

The vehicles listed in the table below are only affected if they have a backup camera installed from factory or as part of **2880603** Accessory Infotainment Kit.

MODEL YEAR	MODELS	VEHICLE IDENTIFICATION NUMBER RANGE
2015–2016	Slingshot S / SL	Reference Unit Inquiry on the dealer website or the Service Bulletin list on the STOP site to lookup affected VINs.

### CUSTOMER NOTIFICATION

Dealers are required to review their sales records and make arrangements with customers for Bulletin completion. In addition to consumer units, dealers are required to correct any affected units in their inventory. Polaris will be mailing a notification letter to consumers affected by this Bulletin.

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## WARRANTY CLAIM PARTS INFORMATION

Bulletin/Advisory parts are excluded from the standard RMA policy and cannot be returned. An Initial Recommended Order Quantity has been provided for this bulletin. Use Quantity Ordered to Date and the Open VIN List from the STOP site to determine an order amount that's right for your dealership. For more details, refer to University of Polaris training course "Polaris Item Availability and Daily Ordering" and click on "Bulletin Ordering Training".

2015-2016 SLINGSHOT BACKUP CAMERA INSPECTION	
<b>Bulletin/Advisory #</b>	T-18-04-A
<b>Claim Type</b>	SB (Service Bulletin)
<b>Labor Allowance</b>	0.2 hours (12 minutes)
<b>Part Number / Description</b>	0000541 (QTY 1) Bulletin Misc Labor
<b>Parts Availability</b>	N/A
<b>University of Polaris Video Training Required</b>	Yes <sup>1</sup>

<sup>1</sup>Polaris requires one person from a dealership to be certified before parts ordering may occur and one person from a dealership to be certified before warranty claims may be processed.

2015-2016 SLINGSHOT BACKUP CAMERA REPLACEMENT	
<b>Bulletin/Advisory #</b>	T-18-04-B
<b>Claim Type</b>	SB (Service Bulletin)
<b>Labor Allowance</b>	0.2 hours (12 minutes)
<b>Part Number / Description</b>	2208150 (QTY 1) K-CAMERA, BACKUP
<b>Parts Availability</b>	Available to order
<b>University of Polaris Video Training Required</b>	Yes <sup>1</sup>

<sup>1</sup>Polaris requires one person from a dealership to be certified before parts ordering may occur and one person from a dealership to be certified before warranty claims may be processed.

2015-2016 SLINGSHOT UNITS WITHOUT BACKUP CAMERA	
<b>Bulletin/Advisory #</b>	T-18-04-C
<b>Claim Type</b>	SB (Service Bulletin)
<b>Labor Allowance</b>	0.1 hours (6 minutes)
<b>Part Number / Description</b>	0000541 (QTY 1) Bulletin Misc Labor
<b>Parts Availability</b>	N/A
<b>University of Polaris Video Training Required</b>	Yes <sup>1</sup>

<sup>1</sup>Polaris requires one person from a dealership to be certified before parts ordering may occur and one person from a dealership to be certified before warranty claims may be processed.

# INVENTORY / STOCK PART CLAIMS

Dealers should review their service parts inventory and ensure the following service parts are **NOT** used:

- **2880603** KIT-INFOTAINMENT COMPLETE
- **4015018** CAMERA-BACKUP

## 4015018 CAMERA-BACKUP

1. Start a new Parts Stock Warranty Claim.
2. Select SLI and enter the current Date Repaired information into the applicable fields.
3. In the MISCELLANEOUS CHARGES field, enter up to \$25 in miscellaneous labor.
4. In the CONCERN and CAUSE field, enter “T-18-04-B”, in the CORRECTION field enter “Parts Stock”.
5. Enter part number **4015018** and quantity of associated parts.
6. Enter warranty fail codes 140 / 434 / 151.
7. Save and submit the claim to Polaris.

## 2880603 KIT-INFOTAINMENT COMPLETE

For **2880603** kits in dealer inventory: backup camera **4015018** and cover **5451511** should be removed from Box A and replaced with the parts from Bulletin Kit **2208150** . Once the updated backup camera **4016539** and cover **5452814** are replaced in the box, mark the box as UPDATED and this kit may now be used. Follow the steps below to file Parts Stock claim for **2208150**.



1. Start a new Parts Stock Warranty Claim.
2. Select SLI and enter the current Date Repaired information into the applicable fields.
3. In the MISCELLANEOUS CHARGES field, enter total labor costs associated with updating ALL kits (\$30 x number of kits updated).
4. In the CONCERN and CAUSE field, enter “T-18-04-B”, in the CORRECTION field enter “Kit Update”.
5. Enter part number **2208150** and quantity of associated parts.
6. Enter warranty fail codes 140 / 434 /151.
7. Save and submit the claim to Polaris.

## ACCESSORY LABOR

Polaris will cover labor for the removal and installation of accessories required to complete the bulletin work. Follow the steps below to obtain reimbursement.

### For accessory removal and installation labor:

1. Start a new Ask Polaris Case, Service & Warranty Question > Authorization: Non-Cosmetic & Polaris ESC or Authorization: Out of Warranty.
2. Enter your contact information and VIN, along with miles and hours into the applicable fields.
3. Enter T-18-04 in the CONCERN and CAUSE fields. In the CORRECTION field, enter "ACCESSORY REMOVAL AND INSTALLATION".
4. Enter warranty fail codes 140 / 434 / 151.
5. Add part 0000541, quantity 1.
6. Attach photos of the vehicle and accessories sufficient to support the labor time requested.
7. Submit the case to Polaris.

## BULLETIN CONTACT LIST & SCHEDULING TOOL

A scheduling tool is available for dealers to keep a record of customers contacted and scheduled for this bulletin. This optional tool provides visibility for your dealership and will be helpful to track the status of scheduled service. For more information, log in to <http://www.universityofpolaris.com>.

## COVERAGE PERIOD

Coverage will begin on December 17, 2018. This bulletin has no expiration date.

## UNIVERSITY OF POLARIS TRAINING REQUIREMENT

Each member of your service department team must complete the training on University of Polaris prior to completing **ANY** work, or submitting **ANY** warranty claim for this Bulletin. You must complete the entire course on University of Polaris in order to get credit.

[www.universityofpolaris.com](http://www.universityofpolaris.com)

## PARTS RETURN / DISPOSAL INFORMATION

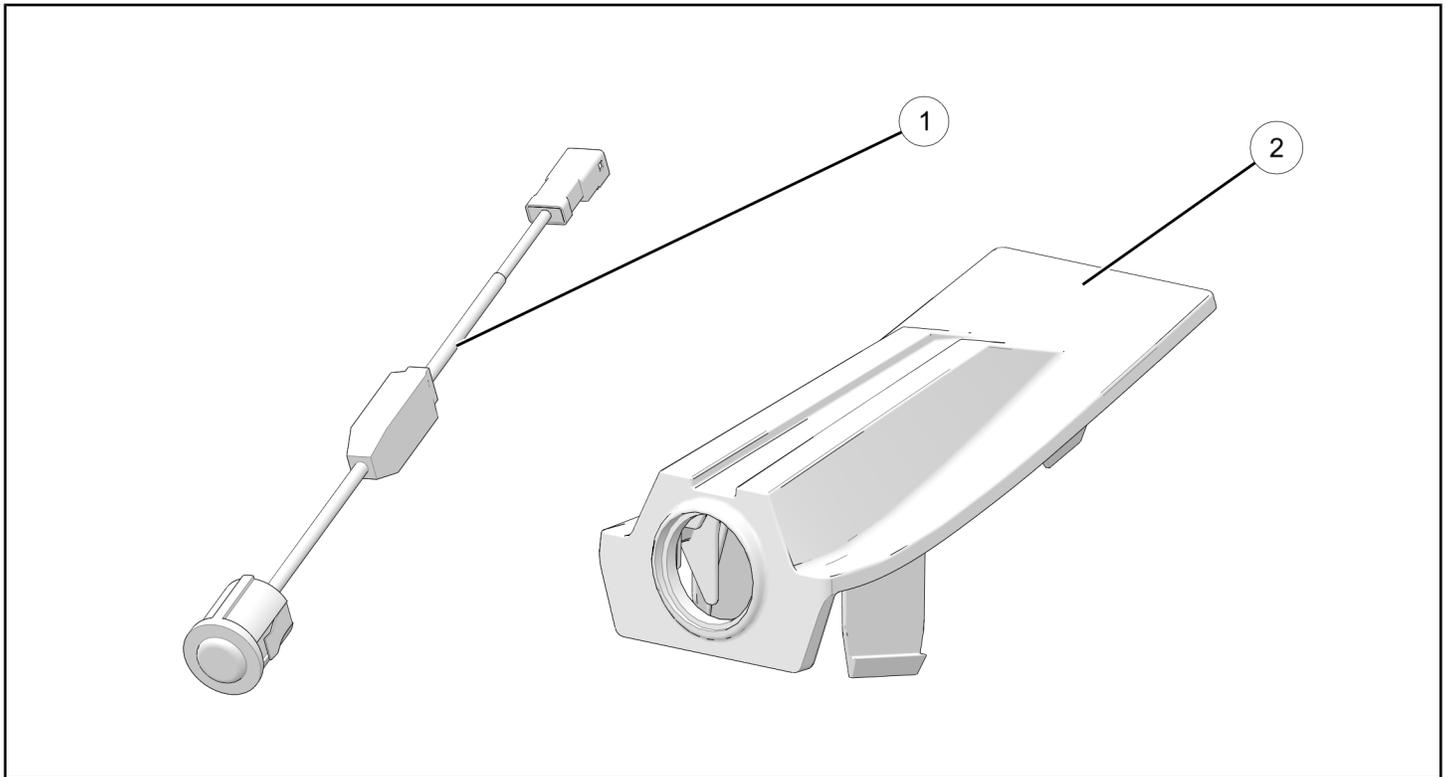
Under no circumstances shall the parts removed be re-used, sold, or re-purposed for another application. It is your dealership / distributor's responsibility to make sure every part replaced (related to this communication) is taken out of circulation and disposed of properly or returned to Polaris (if required).

## FEEDBACK FORM

A feedback form has been created for the technician to provide Polaris with an overall satisfaction rating for the instructions, provide comments on your experience or upload pictures/video. This feedback form is viewable on a mobile device by scanning the QR code or by clicking [here](#) if viewing this document electronically.



**REPAIR PROCEDURE**  
**KIT CONTENTS (P/N 2208150)**



ITEM	DESCRIPTION	PART NUMBER	QTY
①	Rear Camera	4016539	1
②	Camera Mount	5452814	1
	Instructions, Kit (not shown)	9929849	1

**TOOLS REQUIRED**

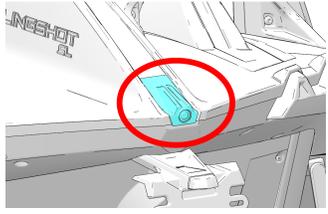
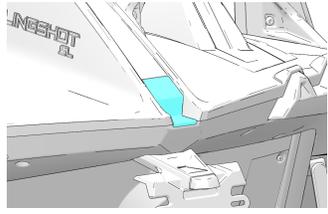
- Small Flat blade screwdriver
- 4mm Allen
- Non-marring Trim Removal Tool
- Torque Wrench
- T-40

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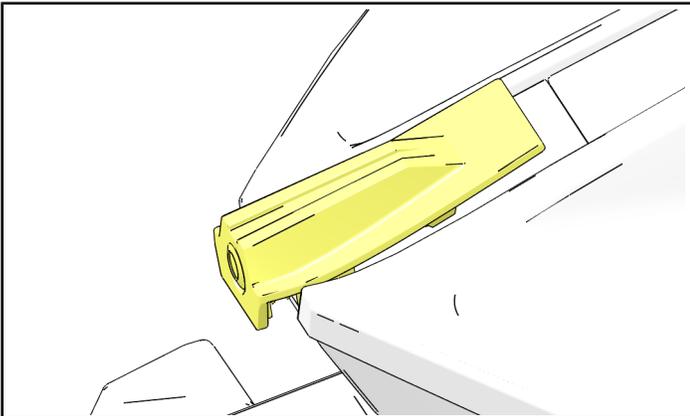
## BACKUP CAMERA INSPECTION

### STOP!

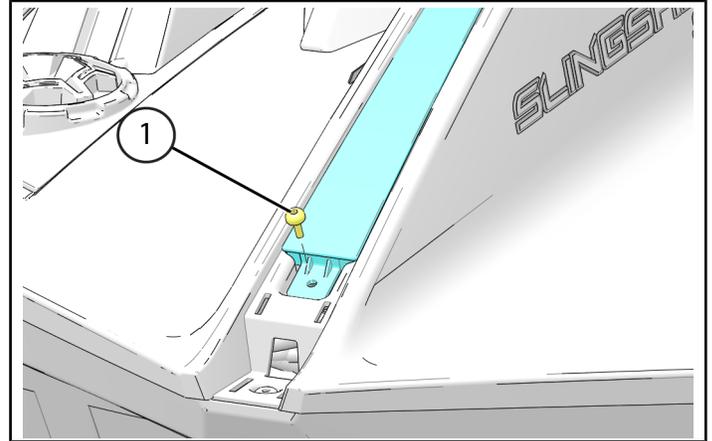
- If the unit does **NOT** have a backup camera, File bulletin T-18-04-C.
- If the unit has a backup camera, continue with step 1.

Backup Camera	No Backup Camera
	

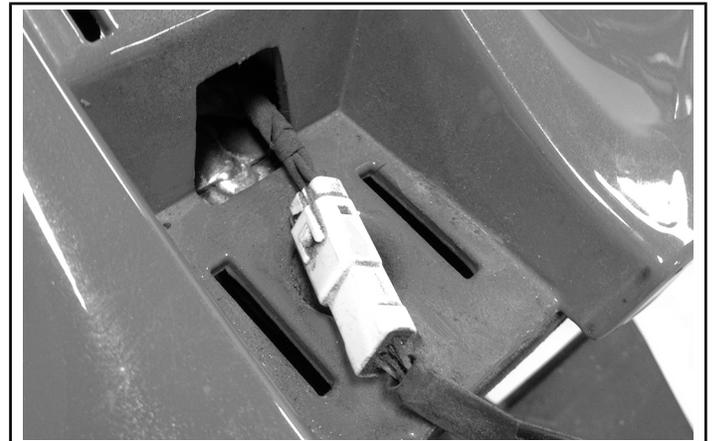
1. Park vehicle on a level surface and engage parking brake. Turn key to "OFF" position and remove from vehicle.
2. Using a plastic, non-marring trim removal tool, carefully lift up on the rear edge of the backup camera to remove it from the vehicle.



3. With a 4 mm Allen wrench, remove the fastener ① retaining the rearward edge of the third brake light assembly.

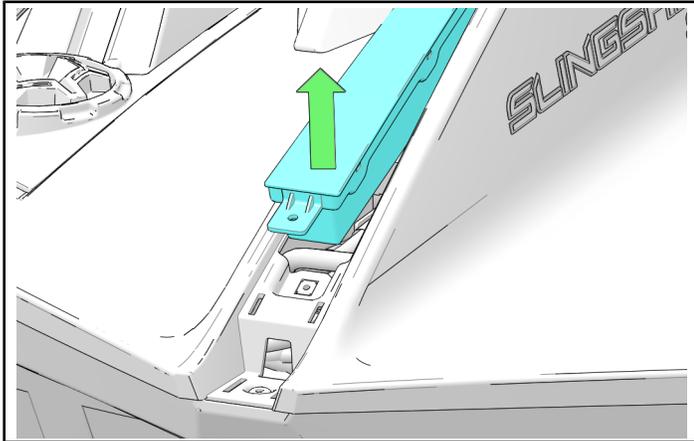


4. Gently pull the camera wiring rearwards until the harness connector is visible, do not disconnect the harness at this time.



5. Gently lift the rear edge of the third brake light assembly approximately 2 inches (50.8 mm). Use a flashlight to inspect the wiring harness within the rear body structure for any heat damage, rubbing, or exposed wires. Also inspect the surrounding

frame and body area for any heat-related markings or damage.



### STOP!

If damage is present, take photos and submit an ASK Polaris case for further instructions.

- US/CAN Dealers: Submit an Ask Polaris Service & Warranty Question > Authorization: Non-Cosmetic & Polaris ESC.
- INT'L Dealers: Contact your Country Service Department.

6. Inspect the backup camera inline voltage regulator housing to verify the version of the installed backup camera assembly. The regulator housing is midway between the camera and wire harness connector. Use the table below to identify if the backup camera is affected or not.

NOT AFFECTED	AFFECTED
Backup camera voltage regulator is a flat rectangular shape.	Backup camera voltage regulator is a cylindrical shape

### STOP!

- If the unit has a **Non-Affected** camera, the camera will be reinstalled. Continue with step 7.
- If the unit has an **Affected** camera, Proceed to backup camera replacement. See page 8.

7. Reinstall 4 mm fastener retaining rearward edge of third brake light assembly.

### TORQUE

Brake light fastener:  
**36 in-lbs (4 Nm)**

8. Reinstall camera and mount assembly to the vehicle with retaining tabs.

### IMPORTANT

Start at the front edge to ensure proper alignment.

9. With the aid of an assistant, ensure normal stationary operation of tail lights, brake lights, backup camera, and radio.
10. File bulletin T-18-04-A only if camera replacement is not required.

## BACKUP CAMERA REPLACEMENT

### IMPORTANT

Backup Camera should only be replaced if determined to be affected and requiring replacement during inspection on the previous page of this Bulletin.

1. Using a small, flat-bladed screwdriver, depress the retaining tab on the harness connector. Disconnect the backup camera from the vehicle.
2. Cut the wiring on the affected backup camera and discard along with the housing.
3. Inspect the chassis side of the backup camera harness connection for any signs of corrosion, melting, or other damage.

### STOP!

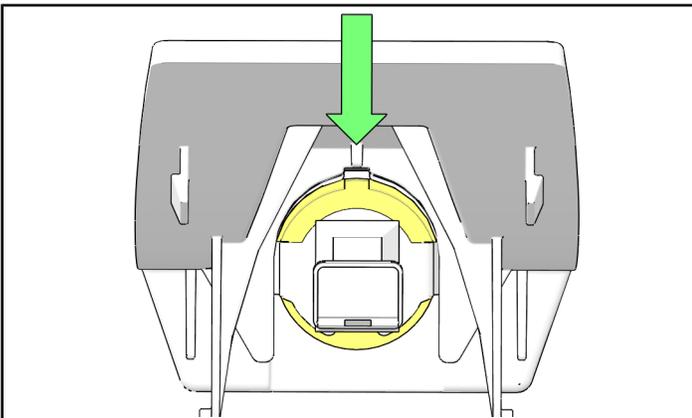
If corrosion, melting, or other damage is present, take photos and submit an ASK Polaris case for further instructions.

- US/CAN Dealers: Submit an Ask Polaris Service & Warranty Question > Authorization: Non-Cosmetic & Polaris ESC.
- INT'L Dealers: Contact your Country Service Department.

4. Install the new camera into the new mount, ensuring the retaining tabs lock the camera into the mount.

### NOTICE

There is an alignment feature on the camera and mount that will ensure proper camera orientation.



5. Install the new camera harness connector to the chassis side connector, ensuring the connector clicks together securely.

6. Feed backup camera wiring into the vehicle, ensure the wiring does not tangle or stack on installation.
7. Reinstall 4 mm fastener retaining rearward edge of third brake light assembly.

### TORQUE

Brake Light Fastener:  
**36 in-lbs (4 Nm)**

8. Install camera mount assembly to the vehicle with retaining tabs.

### IMPORTANT

Start at the front edge to ensure proper alignment.

9. With the help of an additional technician, ensure normal stationary operation of tail lights, brake lights, backup camera, and radio.
10. File bulletin T-18-04-B.