



# BULLETIN

**Subject:** FedEx Freight 28' Units with Duraplate Roofs

Date: 11/13/2018

Rev.: A

No.: B18017

Re.: Rear Limb Deflector Removal

Type: Safety

Priority: As soon as practical, and not to exceed the next unit PM.

Units Affected: (5,194) See attached list

## Background:

Due to inconsistent fastener length securing the Limb Deflector to the unit, accompanied by normal dock impact, there have been reports of the connection loosening over time. This safety bulletin is intended to explain how to remove the Limb Deflectors from the affected units.

## Tools:

Tall Ladder or equivalent

Putty Knife

3/8" Drill

3/16" Drill Bits

Pry Bar



## CAUTION!

- Wear appropriate personal protective equipment [PPE] like gloves, safety glasses and hard hat for example, when carrying out the following procedure.
- Should welding or cutting be needed, do so in a well ventilated area and wear appropriate head/face/eye protection, welding gloves and clothing.
- Refer to adhesive and chemical manufacturer's MSDS for safe use and handling instructions if applicable.
- Follow your company's safety procedures in addition to these recommendations.
- Follow industry standards for installation and tightening of all fasteners where torque values are not called out

## Procedure:

1. \*\*\*\*\*To provide a safe work environment, secure the unit so as to keep it from being hooked to while completing this campaign repair.\*\*\*\*\*



# BULLETIN

## VENDOR NOTICE

### Re: Vendor Repair Procedure

- Prior to performing any work (including warranty work) on FedEx Freight equipment, repair authorization must be obtained by calling a Maintenance Coordinator at **1-800-353-1745**.
  - Mandatory information required: unit number, mileage, location, description of work, and estimate of cost.
- After initial authorization, additional repairs and deviations from estimated cost must be authorized by calling a Maintenance Coordinator at **1-800-353-1745**.
- Upon Completion of work, a Maintenance Coordinator must be contacted by calling **1-800-353-1745** with completion information.
  - Mandatory information required: invoice number, and final repair cost total.
- Final invoice must be faxed to the number given by the Maintenance Coordinator within 24 hours of repair being completed.

**Feel free to call your local contact or the number listed below for any questions.**

**1-800-353-1745**

**Hours of Operation:**

**Monday – Friday 5:00am – 12:00am cst.**

**Saturday – 7:00am – 3:30pm cst.**

Thank you for your cooperation,

FedEx Freight, Inc.

# BULLETIN

1. Prior to any repairs being completed check for the following conditions. If there is a black paint mark above the VIN tag the repair has already been completed, or if there is a presence of a Tether Bolt going through the upper rear header the repair is not needed.



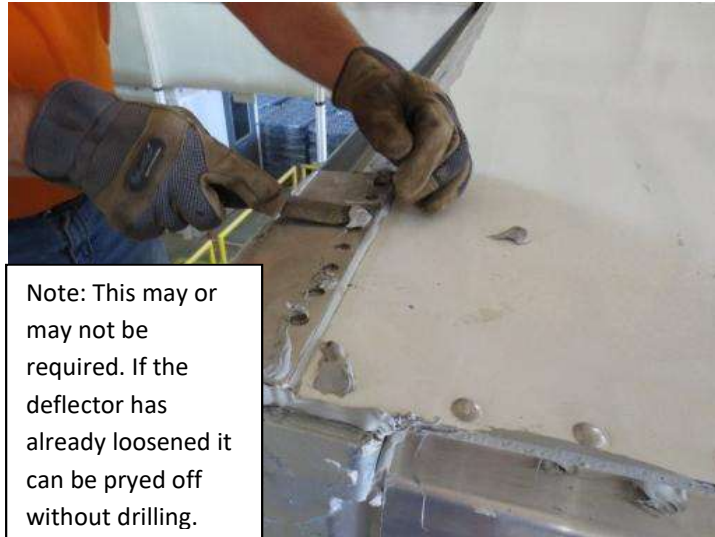
Notice the black paint dot above the VIN tag indicating that the repair has already been completed. If the black dot is not present it will need to be added once the repair has been completed.



Notice the presence of the Tether Bolt going through the upper rear header indicating that the repair is not needed.

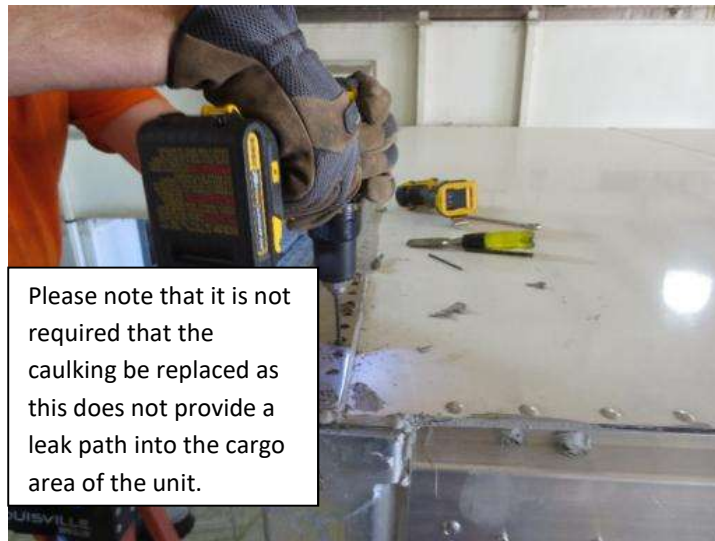
# BULLETIN

2. Once unit is safely secured, start the repair by using a Putty Knife to remove the caulking from the heads of the existing rivets.



Note: This may or may not be required. If the deflector has already loosened it can be pried off without drilling.

3. Using a 3/16" drill bit, drill out and remove the 4 existing rivets.



Please note that it is not required that the caulking be replaced as this does not provide a leak path into the cargo area of the unit.

4. Repeat these steps on the opposing side of the unit. Once both Limb Deflectors are removed from the unit please see that they are properly discarded.



# BULLETIN

**SRT:**

.5 hours for all affected units.

**Question or Concerns:** Contact the Wabash National Warranty Dept. at 765-771-5404

**Special Note 1:** It is very important to follow step 1 on page 3 so as to prevent duplicate and or unneeded repairs.

**Special Note 2:** If you are a service center that has been contacted to complete the repairs above, and are not employed by FedEx Freight, it is very important that you contact the Wabash National Warranty department prior to completing any repairs.