



# STOP SALE

Release Date: August 15, 2018

# LEV

Communication #: L-18-03

Model Year(s): 2011-2016

— Confidential and Proprietary —

**VERSION: R01 (August 15, 2018)**

**IMPORTANT STOP SALE SAFETY NOTICE!**  
**Stop selling affected vehicles immediately.**

### IMPORTANT

If you are working with a printed copy, please verify you have the most current version of these instructions.

## SUBJECT: CLASSIC GEM ELXD FRAME

### PURPOSE

GEM has determined that some 2011-2016 Classic GEM eLXD vehicles may have been manufactured with a frame that does not meet Polaris quality standards.

GEM is currently evaluating a comprehensive repair for this concern. At the time of availability, GEM will re-issue this communication with additional repair information.

### AFFECTED MODELS

MODEL YEAR	MODELS	VEHICLE IDENTIFICATION NUMBER RANGE
2011-2016	Classic GEM eLXD	Reference Unit Inquiry on the dealer website or the Service Bulletin list on the STOP site to lookup affected VINs.

### CUSTOMER NOTIFICATION

GEM will notify consumers by mail immediately and follow-up with an additional notification when the repair details are released. At that time, dealers should also contact owners of affected VINs to inform them of this announcement.