



STOP SALE

Release Date: July 26, 2018

LEV

Communication #: L-18-02

Model Year(s): 2016-2017

— Confidential and Proprietary —

VERSION: R01 (July 26, 2018)

IMPORTANT STOP SALE NOTICE!
Stop selling affected vehicles immediately.

IMPORTANT

If you are working with a printed copy, please verify you have the most current version of these instructions.

SUBJECT: DRIVE MODE SWITCH

PURPOSE

GEM is issuing a STOP Sale on certain GEM vehicles. Some 2016-2017 GEM vehicles built through 03/09/2017 have a drive-mode switch that may not meet Polaris quality standards.

GEM is currently evaluating a comprehensive repair for this concern. At the time of availability, GEM will re-issue this communication with additional repair information.

AFFECTED MODELS

MODEL YEAR	MODELS	VEHICLE IDENTIFICATION NUMBER RANGE
2016-2017	e2	Reference Unit Inquiry on the dealer website or the Service Bulletin list on the STOP site to lookup affected VINs.
	e4	
	e6	
	eL XD	

CUSTOMER NOTIFICATION

When repair details are available, GEM will notify consumers by mail immediately and follow-up with additional repair plans. At that time, dealers should also contact owners of affected VINs to inform them of this announcement.