

Product Safety Recall

18117 - Rear Seat Belt Misrouted Around Bolster Bracket



Reference Number: N182155580

Release Date: April 2018
Revision: 00

Attention: It is a violation of Federal law for a dealer to deliver a new motor vehicle or any new or used item of motor vehicle equipment (including a tire) covered by this notification under a sale or lease until the defect or noncompliance is remedied.

All involved vehicles that are in dealer inventory must be held and not delivered to customers, dealer traded, or used for demonstration purposes until the repair contained in this bulletin has been performed on the vehicle.

Make	Model	Model Year		RPO	Description
		From	To		
Buick	Regal	2018	2018		

Involved vehicles are marked "open" on the Investigate Vehicle History screen in GM Global Warranty Management system. This site should always be checked to confirm vehicle involvement prior to beginning any required inspections and/or repairs.

Condition	General Motors has decided that a defect, which relates to motor vehicle safety, exists in certain 2018 Buick Regal vehicles. The rear outboard seats may have seat belts improperly routed around the rear seat bolster bracket during the manufacturing process. Improperly routed seat belts may not provide adequate restraint to passengers in those seats in a crash or under extreme loading conditions, such as those generated in a severe crash. If a rear outboard seat belt fails to provide adequate restraint, a passenger in that seat could face an increased risk of injury.
Correction	Dealer will inspect the rear outboard seat belts to verify proper routing around the side bolster bracket. If necessary, the dealer will correctly reroute the seat belts.

Parts

No parts are required for this procedure.

Warranty Information

Labor Operation	Description	Labor Time	Trans. Type	Net Item
9103767	Inspect Rear Seat Belt Routing	0.2	ZFAT	N/A
9103771	Reposition One Seat Belt (Includes Inspection) ADD: Reposition Second Seat Belt	0.3 0.1	ZFAT	N/A

Service Procedure

1. Open both rear doors. Locate the area (driver and passenger sides) of the lower rear seat bolster where the seat belt passes through.
2. Separate the rear seat back bolster from the lower seat cushion exposing the lower bolster edge.
3. Observe the seat belt routing at the lower edge of the rear seat back bolster on the driver and passenger sides.



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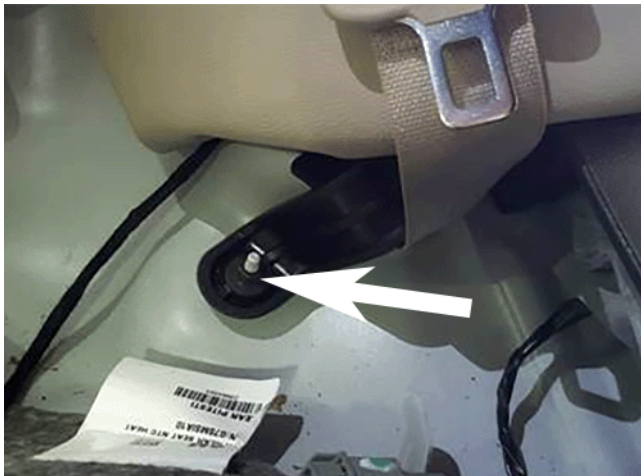
- If both seat belts are routed inboard of the lower bolster mounting bracket and resting against the lower edge of the side bolster (1), no further action is required.



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- If one or both seat belts are routed under (outboard) of the lower bolster mounting bracket (2), proceed to step #4.

4. Remove the rear seat cushion. Refer to *Rear Seat Cushion Removal and Installation* in SI.



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5. Remove the rear seat back bolster nut.
6. Lift upwards on the rear seat back bolster allowing the bracket to rise above the mounting stud.



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7. Slide the seat belt from under the mounting bracket, allowing it to rest against the lower edge of the bolster as shown.
8. Reinstall the rear seat back bolster nut. **Tighten** 9Nm (80 lb in).
9. Repeat steps 5-8 on the opposite side of the vehicle if required.
10. Reinstall the rear seat cushion. Refer to *Rear Seat Cushion Removal and Installation* in SI.

Dealer Responsibility – For USA & Export (USA States, Territories, and Possessions)

It is a violation of Federal law for a dealer to deliver a new motor vehicle or any new or used item of motor vehicle equipment (including a tire) covered by this notification under a sale or lease until the defect or noncompliance is remedied.

The US National Traffic and Motor Vehicle Safety Act provides that each vehicle that is subject to a recall of this type must be adequately repaired within a reasonable time after the customer has tendered it for repair. A failure to repair within sixty days after tender of a vehicle is prima facie evidence of failure to repair within a reasonable time. If the condition is not adequately repaired within a reasonable time, the customer may be entitled to an identical or reasonably equivalent vehicle at no charge or to a refund of the purchase price less a reasonable allowance for depreciation. To avoid having to provide these burdensome remedies, every effort must be made to promptly schedule an appointment with each customer and to repair their vehicle as soon as possible. In the recall notification letters, customers are told how to contact the US National Highway Traffic Safety Administration if the recall is not completed within a reasonable time.

Dealer Responsibility – All

All new, used, GM Certified Used, courtesy transportation vehicles, dealer shuttle vehicles, etc. in dealers' possession and subject to this recall must be held and inspected/repared per the service procedure of this bulletin before customers take possession of these vehicles. Involved vehicles must be held and not delivered to customers, dealer-traded, released to auction, used for demonstration, or any other purpose.

All GM Certified Used vehicles currently in the dealers' inventory within the Certified Pre-Owned Inventory System (CPOIS) will be de-certified and must be held and remedied per the service procedure in this bulletin. Upon submitting an accepted/paid warranty transaction in the Global Warranty Management (GWM) system, the vehicle can be re-certified for sale within the CPOIS system, or once again be used in the CTP program.

Dealers are to service all vehicles subject to this recall at no charge to customers, regardless of mileage, age of vehicle, or ownership, from this time forward.

Customers who have recently purchased vehicles sold from your vehicle inventory, and for which there is no customer information indicated on the dealer listing, are to be contacted by the dealer. Arrangements are to be made to make the required correction according to the instructions contained in this bulletin. A copy of the customer letter is provided in this bulletin for your use in contacting customers. Recall follow-up cards should not be used for this purpose, since the customer may not as yet have received the notification letter.

In summary, whenever a vehicle subject to this recall enters your vehicle inventory, or is in your dealership for service in the future, you must take the steps necessary to be sure the recall correction has been made before selling or releasing the vehicle.

Dealer Reports

For dealers with involved vehicles, a listing with involved vehicles has been prepared and will be provided to U.S. and Canadian dealers through the GM GlobalConnect Recall Reports, or sent directly to export dealers. The listing may contain customer names and addresses obtained from Motor Vehicle Registration Records. The use of such motor vehicle registration data for any purpose other than follow-up necessary to complete this recall is a violation of law in several states/provinces/countries. Accordingly, you are urged to limit the use of this report to the follow-up necessary to complete this recall.

Courtesy Transportation – For USA & Canada

Courtesy transportation is available for customers whose vehicles are involved in a product program and still within the warranty coverage period. See General Motors Service Policies and Procedures Manual, Sections 1.4 and 6.1.10, for courtesy transportation program details.

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Customer Notification

USA & Canada - General Motors will notify customers of this recall on their vehicle.

Export - Letters will be sent to known owners of record located within areas covered by the US National Traffic and Motor Vehicle Safety Act.

GM bulletins are intended for use by professional technicians, NOT a "do-it-yourselfer". They are written to inform these technicians of conditions that may occur on some vehicles, or to provide information that could assist in the proper service of a vehicle. Properly trained technicians have the tools, equipment, safety instructions, and know-how to do a job properly and safely. If a condition is described, **DO NOT** assume that the bulletin applies to your vehicle, or that your vehicle will have that condition. See your dealer for information on whether your vehicle may benefit from the information.



**We Support
Voluntary Technician
Certification**