



R18ZQ

**SECOND FINAL NOTICE**

**DATE:** November 5, 2019  
**TO:** Blue Bird Owners  
**Subject:** RECALL R18ZQ, Blue Bird All American Ambulance Bus Litter Clamp

According to our records, we have not received confirmation that the above referenced recall, dated December 13, 2018, has been completed. A copy of Recall R18ZQ is attached. Your buses affected by Recall R18ZQ are identified by Blue Bird body number and VIN under Section 2 on the enclosed cover sheet.

If this is the first time you received notification of Recall R18ZQ, please read the enclosed notification carefully. Recall R18ZQ must be completed, as soon as possible. To correct this condition, a redesigned litter clamp with a significantly higher safety factor was developed. Buses should be corrected immediately according to the enclosed instructions for Recall R18ZQ. Repairs require the replacement of the current litter clamps with the redesigned litter clamps utilizing the supplied hardware. Parts can be ordered through [campaignparts@blue-bird.com](mailto:campaignparts@blue-bird.com)

If you have already had R18ZQ performed on your affected buses, please complete and mail the enclosed recall yellow coversheet to us in the enclosed postage paid pink reply envelope so we may update our recall records. Be sure the reply sheet is filled out properly. Blue Bird will reimburse the labor cost for the clamp replacement in accordance with this recall at no cost to you the Dealer or to the vehicle owner. Each bus has 12 litter clamps that will be replaced in accordance with this recall. The standard repair time to accomplish the replacement of the litter clamps is 0.4 hours per bus.

Questions regarding this recall campaign should be directed to me at (478) 822-2242 or [campaignparts@blue-bird.com](mailto:campaignparts@blue-bird.com)

Thank you for your prompt attention to this matter.

Sincerely,

**Lisa Hancock**  
Corporate Recall Administrator  
Blue Bird Corporation  
402 Blue Bird Blvd, Fort Valley, Georgia 31030  
Phone 478.822.2242  
[lisa.hancock@blue-bird.com](mailto:lisa.hancock@blue-bird.com)

**BLUE BIRD BODY COMPANY**  
3920 Arkwright Road, Suite 200, Macon, GA 31210 – (478) 825-2021



R182Q

**IMPORTANT SAFETY RECALL NOTICE**

**NHTSA Recall Number: 18V-801 Non-School Bus**

**DATE: December 13, 2018**

**SUBJECT: RECALL R182Q, Blue Bird All American Ambulance Bus Litter Clamp Recall**

**Dear Blue Bird Owner:**

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

This important safety recall notice applies to your bus(es) identified by both Blue Bird Body Number and Vehicle Identification Number (VIN) on the enclosed pink cover sheet. If you no longer own the subject bus(es), please complete the appropriate section of the pink reply sheet and return to Blue Bird in the enclosed pink postage prepaid envelope.

Blue Bird Body Company is recalling certain model year 2007-2019 All American non-school buses manufactured from September 19, 2006 through September 8, 2018. An issue was found on certain non-school buses equipped with ambulance transport litters. The litter clamp may fail when subjected to high loading conditions. If the clamp should fail while a patient is occupying the litter, there is a risk of injury from falling off the litter.

To correct this condition, a redesigned litter clamp with a significantly higher safety factor was developed. Buses should be corrected immediately according to the enclosed instructions for Recall R182Q. Repairs require the replacement of the current litter clamps with the redesigned litter clamps utilizing the supplied hardware. Parts are expected to be available in January, 2019 at no cost to you.

Blue Bird will reimburse the labor cost for the clamp replacement in accordance with this recall at no cost to you the Dealer or to the vehicle owner. Each bus has 12 litter clamps that will be replaced in accordance with this recall. The standard repair time to accomplish the replacement of the litter clamps is 0.4 hours per bus.

If you have in your possession or have sold a bus that was purchased from another dealer that may be affected by this recall, please notify me at 478-822-2242 or [lisa.hancock@blue-bird.com](mailto:lisa.hancock@blue-bird.com)

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**BLUE BIRD**

**Blue Bird Body Company**

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**Federal law requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.**

**If the modifications directed by this notification were performed on your bus prior to the receipt of this recall notification, attach a copy of the work order/invoice. Mail the documents in the pink self-addressed postage prepaid envelope included with the pink reply coversheet to Blue Bird for warranty consideration. Reimbursements will be made in accordance with the requirements of the National Highway Transportation Safety Act, Title 49 Code of Federal Regulations, Parts 573 and 577.**

If Blue Bird Body Company should fail to or is unable to remedy this condition without charge to you, you may contact:

**ADMINISTRATOR  
NATIONAL HIGHWAY TRAFFIC SAFETY ADMINISTRATION  
1200 NEW JERSEY AVENUE, SE  
WASHINGTON, D.C. 20590**

Or, you may call The National Highway Traffic Safety Administration toll free at:  
1-888-327-4236 TTY 1-800-424-9153 or go to: <http://www.safercar.gov>

**Questions regarding this recall campaign should be directed to your local Blue Bird Dealer.**

Sincerely,

***Lisa Hancock***

Corporate Recall Administrator  
Blue Bird Corporation  
402 Blue Bird Blvd. Fort Valley, Georgia 31030  
Phone 478.822.2242  
[lisa.hancock@blue-bird.com](mailto:lisa.hancock@blue-bird.com)



# RECALL

## Ambulance Bus Litter Support Clamp

Models Affected: 2007 through 2019 Model Year  
All American Buses with Ambulance Litters

R 1 8 7 0  
R E C A L L C A M P A I G N

ISSUE	CORRECTIVE ACTION
The top litter hanger support clamp may develop a crack and fail allowing litter to fall.	Remove the current clamps, 12 per unit and replace with the new clamps and fasteners.

### PROCEDURE

**WARNING:** Always follow all Federal, State, and Local and Shop safety standards and use proper safety equipment, and thoroughly read and understand all instructions before performing these procedures.

#### Clamp Removal and Installation

1. Park bus on level surface, apply parking brake, turn of ignition key, and chock wheels.
2. Remove 5/16 wing nut and bolt from the upper loop clamp, remove current loop clamp.
3. Install the new support clamp assy. one at the front and one at the rear of each litter.

