

DON'T IGNORE THIS SAFETY RECALL



Avoid putting yourself and your loved ones in danger.
Evita poner en peligro a tus seres queridos y a ti mismo.

CALL (425) 620-4687 TO SCHEDULE YOUR FREE REPAIR



TOYOTA

Toyota Motor Sales, U.S.A., Inc.
Owner Notification Processing Center
P.O. Box 149300
Austin, TX 78714-9300

ELECTRONIC SERVICE REQUESTED

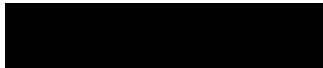
LAST EIGHT VIN: [REDACTED]



N980 *AUTO**ALL FOR AADC 980

F1R1-0000021 1-004

9/138/184



PRESORTED
STANDARD
U.S. POSTAGE
PAID
PALATINE, IL 60095
PERMIT #675

WHAT YOU NEED TO KNOW

- **CONDITION** Certain 2010–2014 Model Year Prius and certain 2012–2014 Model Year Prius v vehicles: The involved vehicles were designed to enter a failsafe driving mode in response to certain hybrid system faults. Toyota has found that the vehicle may not enter a failsafe driving mode as intended. If this occurs, the vehicle could lose power and stall. While power steering and braking would remain operational, a vehicle stall increases the risk of a crash.
- **REMEDY** Any authorized Toyota dealer will perform the software update for the hybrid system **FREE OF CHARGE**. For customer satisfaction, if the vehicle has experienced an inverter failure with certain hybrid system faults related to this condition, the inverter assembly will be repaired or replaced **FREE OF CHARGE**.
- **DURATION** The software update will take approximately 45 minutes to complete. In the rare case that the inverter needs to be repaired or replaced, the repair could take up to 7.5 hours depending on your dealer's schedule.

Tu vehículo está diseñado para activar un modo de manejo a prueba de fallas en respuesta a ciertos desperfectos del sistema híbrido. Toyota ha descubierto que, en situaciones excepcionales, es posible que el vehículo no active un modo de manejo a prueba de fallas en respuesta a ciertos desperfectos del sistema híbrido como se esperaba. Si esto ocurre, el vehículo podría perder potencia y detenerse. Y aunque la dirección asistida y el frenado pueden seguir funcionando, el que tu vehículo se detenga mientras manejas podría aumentar el riesgo de un choque.

SCHEDULE YOUR FREE REPAIR TODAY

YOUR LOCAL DEALER

Michael's Toyota of Bellevue
(425) 620-4687

► **FREE**

Any authorized Toyota dealer will carry out this repair at no cost to you.

► **SIMPLE**

Just contact Michael's Toyota of Bellevue at **(425) 620-4687**.

► **EASY**

Alternative transportation may be available while we repair your Toyota.

If you are not the current owner of the vehicle, please update your records at www.toyota.com/recall/update-info-toyota.