



**IMPORTANT SAFETY RECALL -**  
**This notice applies to your Vehicle(s)**

**Safety Recall Notice 18V-520**

January 4, 2019

Customer Name  
Customer Address  
Customer City, State & Zip Code

Dear Terex Owner,

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

REASON FOR RECALL

Some one piece kelly bars, manufactured between December 2015 and May 31, 2018, sold on digger derricks and as component sales have an issue with the weld that joins the coupler to the hex bar. The affected kelly bars are one piece bars with a 2-5/8" coupler welded to 2-5/8" hex bars with part numbers, 65362761, 65347717, 65345762, or T80602. The weld may crack between the coupler and the hex shaft. If the weld should fail there is a risk of injury to ground personnel if the auger falls.

WHAT TEREX WILL DO

Terex is providing instructions in the Bulletin to inspect the kelly bar to determine if it is involved. Owners are then asked to identify if their Kelly bar is involved using the bulletin. If the kelly bar on your vehicle is found to be impacted by this recall, a replacement kelly bar will be provided free of charge.

WHAT YOU SHOULD DO

1. Immediately inspect the kelly bar on your machine to determine if it is involved.
2. Inspect the weld area for any cracks. If cracks are found take the kelly bar out of service.
3. If no cracks are found follow the continued use instructions in the bulletin.
4. Send a picture of your kelly bar you believe is subject to this recall to [utilities.warranty@terex.com](mailto:utilities.warranty@terex.com) along with a completed copy of the inspection report attached to the bulletin. A response will be returned to you by email within 3 working days.
5. The defective kelly bar must be scrapped/destroyed.

Please replace the affected kelly bars no later than 60 days after receipt of replacement and destroy the affected bar.

**Note to Owners:** If the manufacturer or their dealer has failed or is unable to remedy the defect/noncompliance condition without charge or within a reasonable amount of time you can notify:

Administrator  
National Highway Traffic Safety Administration  
1200 New Jersey Avenue, SE, West Building,  
Washington, DC 20590

Or call the toll-free DOT auto Safety Hotline at 1-888-327-4236

If you have had your unit repaired for this issue prior to receipt of this notice, you may be eligible for reimbursement. For more information, please contact Terex Utilities at the above contact information.

If you no longer own this machine, please forward this letter and bulletin to the new owners. Also contact Terex Utilities at the above contact information with the new owner contact information in order to help ensure the new owner receives all important safety information.

If you have leased this equipment to another person, you are required by Federal Law to forward a copy of this notice to the lessee by first class mail within ten days of your receipt of this notice.

Thank you for your immediate attention on this important matter.

Our records indicate the following digger derrick registered to are involved in Safety Notice 18V-520 or you have purchase a possibly affected Kelly bar as a replacement: (Bulletin SN665)

Model	Serial number of digger derrick for Kelly bars purchase with unit or Purchase order number and date



Terex Utilities

**SAFETY NOTICE**

**SN-665-18**

DATE: 10/3/18

REVISED:

TO: Owners, Users, Dealers, and Installers

Models Affected: Digger Derricks

SUBJECT: *One Piece Kelly Bar*

**Issue:**

Some one piece kelly bars, manufactured between December 2015 and May 31, 2018, sold on digger derricks and as component sales may have an issue with the weld that joins the coupler to the hex bar. The affected kelly bars are one piece bars with a 2-5/8" coupler welded to 2-5/8" hex bar with part numbers, 65362761, 65347717, 65345762, or T80602. The weld may crack between the coupler and the hex shaft. **If the weld should fail there is a risk of injury to ground personnel if the auger falls.**

**Action:**

**What the owner must do:**

Within 10 days of receipt of this bulletin:

1. Inspect the digger drive kelly bar to determine if this bulletin applies to your equipment.
  - a. This bulletin applies to one piece kelly bars that have a digger drive coupler welded to the hex shaft and the coupler is marked with TEREX logo and part number T70463 as shown in Figure 1 and Figure 2.

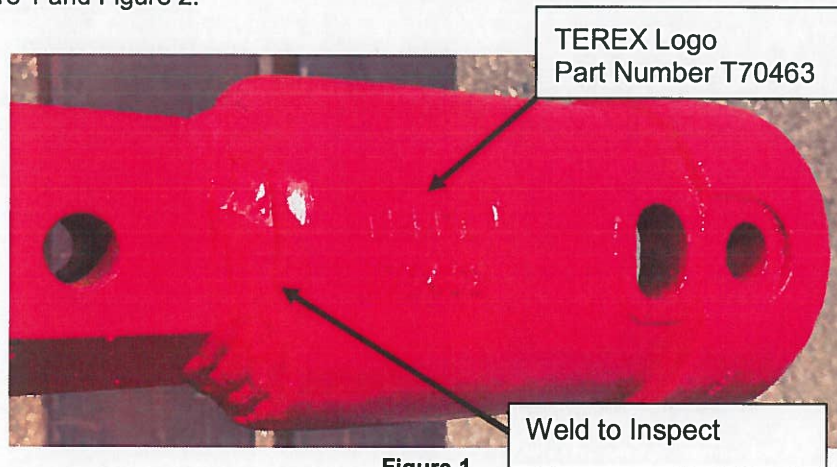


Figure 1

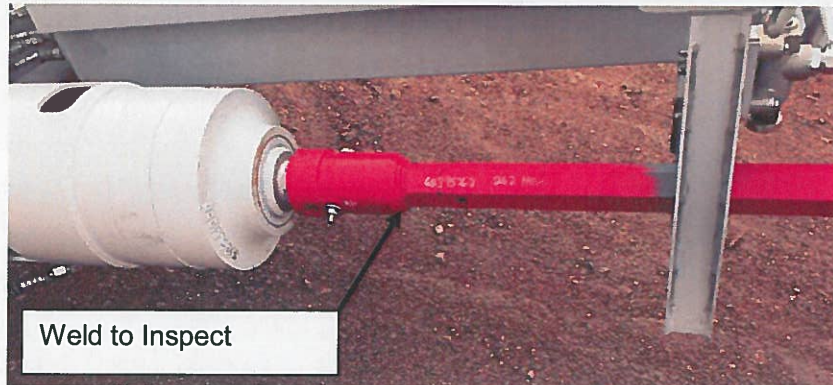


Figure 2

- b. This bulletin does not apply to kelly bar assemblies that have a digger drive coupler bolted to both the digger drive and the hex shaft or welded couplers with a step and no "TEREX T70463" logo cast into the coupler material as shown in Figure 3.

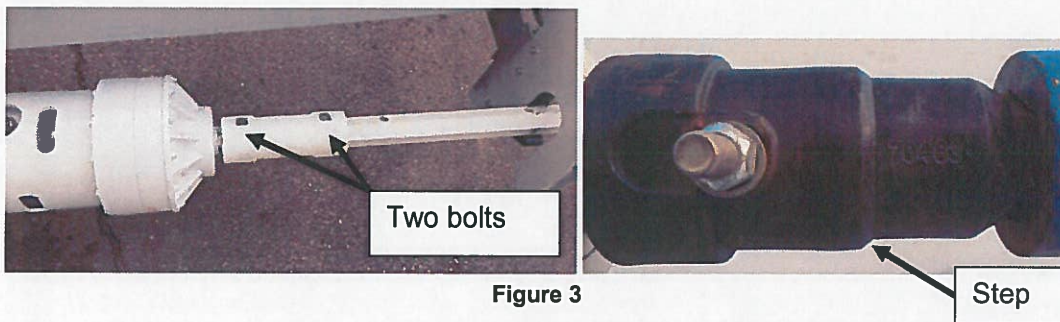


Figure 3

- c. This bulletin does not apply to augers. (Figure 4).



Figure 4

2. One piece kelly bars, where this bulletin applies, must have the weld joint between the hex shaft and digger drive coupler inspected for cracks.
  - a. If a crack is found in the weld joint:
    - i. Immediately remove the kelly bar from service.
    - ii. Contact your nearest TEREX Utilities dealer as shown on the web site, [terexutilities.com](http://terexutilities.com); call TEREX Utilities Warranty at 1-844-837-3948 or by email at [utilities.warranty@terex.com](mailto:utilities.warranty@terex.com) to arrange for a replacement.
    - iii. Send a picture, similar to figure 1, of the suspect kelly bar to Terex warranty at [utilities.warranty@terex.com](mailto:utilities.warranty@terex.com). If the bar is affected, a replacement will be shipped. Include the digger derrick model and serial number with your email.
  - b. If no cracks are found in the weld joint:
    - i. The kelly bar may continue to be used following the continued use instructions detailed in this bulletin.
    - ii. Send a picture, similar to figure 1, of the suspect kelly bar to Terex warranty at [utilities.warranty@terex.com](mailto:utilities.warranty@terex.com). If the bar is affected, a replacement will be shipped. Include the digger derrick model and serial number with your email.
3. If a kelly bar was purchased through replacement parts, please include a copy of your invoice or a copy of your original purchase order with your pictures.

### **What Terex will do:**

You will be notified if the bar must be replaced within 3 days of receipt of the picture of the weld area and coupler casting identification. Terex will provide a replacement for the affected kelly bars.

### **Continued Use:**

1. Inform the users of the content of this bulletin and remind them of the daily pre-shift inspection requirements.
2. The user may continue to operate with the affected one piece kelly bars provided specific attention is given to the weld between the coupler and the hex shaft during the pre-shift inspection.
3. If a crack is detected during the pre-shift inspection refer to item 2 above.
4. Always follow all inspection and maintenance requirements as specified in the manuals.

Contact Terex Utilities; through your nearest TEREX Utilities dealer as shown on the web site, [terexutilities.com](http://terexutilities.com), call TEREX Utilities Warranty, at 1-844-837-3948 or by email at [utilities.warranty@terex.com](mailto:utilities.warranty@terex.com) to arrange for replacement within 10 days of receiving this bulletin. If you have sold the unit involved in this bulletin forward this bulletin to the new owner within 10 days and notify Terex the serial number and contact information for the new owner.

**Dealers and Installers:** A letter is being sent to owners of affected units. If affected units are in your area, the owner or TEREX Utilities may contact you to arrange for replacement of the kelly Bar. Only one piece welded kelly bars with the Terex logo are involved, two piece couplers are not included. If the owner contacts you call TEREX Utilities at 844-837-3948 and ask for the warranty department for instructions and to arrange shipment of parts.

Affected units, as shown on the owner letter, will be provided a replacement of the affected kelly Bar at no charge to the owner for the kelly Bar. Removing, reinstalling, and any replacement fasteners will not be covered.

**Labor and Travel reimbursement:**

No reimbursement for labor or travel associated with the replacement of an affected kelly bar. A bar will be shipped to the address designated by the user.

**Important:** Some of the involved units may be in rental fleets. Federal Law requires you to complete the recall service on these units before renting, or to inform the renters within 10 days of receipt of this bulletin.

**Note to Owners:** If the manufacturer or their dealer has failed or is unable to remedy the defect/noncompliance condition without charge or within a reasonable amount of time you can notify:

Administrator  
National Highway Traffic Safety Administration  
1200 New Jersey Avenue, SE, West Building,  
Washington, DC 20590

Or call the toll-free DOT auto Safety Hotline at 1-888-327-4236

Terex and local industry standards (CSA and ANSI) requires that the purchaser of a Terex unit report to Terex the model and serial number of each machine sold, as well as the name, address, and telephone number of the new owner, within 60 days of the sale. Use the Owner Update Form in the manual to update the owner status of any of your machines. Terex also asks the seller to provide the new owner information so

If you require additional copies of this bulletin or have any questions, please contact the TEREX Utilities Warranty Department at 1-844-837-3948.

**Attachment:** Work Completion Form



**TEREX**

Utilities

### Safety Notice 665

#### Completion Form

#### Welded Kelly Bar Replacement

**TO AVOID DELAYS IN PROCESSING – PLEASE PRINT LEGIBLY**

**UNIT INFORMATION** (\*REQUIRED)

CHECK if new owner

Customer Truck # \_\_\_\_\_

\*Owner Name: \_\_\_\_\_

Owner Phone Number: \_\_\_\_\_

\*Address req'd if new owner \_\_\_\_\_

\*Truck VIN # \_\_\_\_\_

\*Unit Serial Number: \_\_\_\_\_ (10 digits)

OR original PO# if ordered as a replacement part

**SERVICE PERFORMED BY** (\*REQUIRED)

\* Date of Replacement \_\_\_\_\_

\* Service Technician (ST) completing work: \_\_\_\_\_

\* ST Company Name: \_\_\_\_\_ ST Location: \_\_\_\_\_

ST Contact Number: \_\_\_\_\_

**\* CHECK TO VERIFY COMPLETION:**

Check the Kelly bar part number(s) being addressed and input the quantities of each:

T80602 (78" OAL) Qty. \_\_\_\_  65345762 (66" OAL) Qty. \_\_\_\_

65347717 (42" OAL) Qty. \_\_\_\_  65362761 (54" OAL) Qty. \_\_\_\_

We no longer own the kelly bar(s) designated on the owner's letter that was mailed to our company. **(Please sign below)**

By signing below you're confirming the Kelly bar of the same part number(s) has/have been removed from service and will not be reused or repurposed in any form.

Signature: \_\_\_\_\_

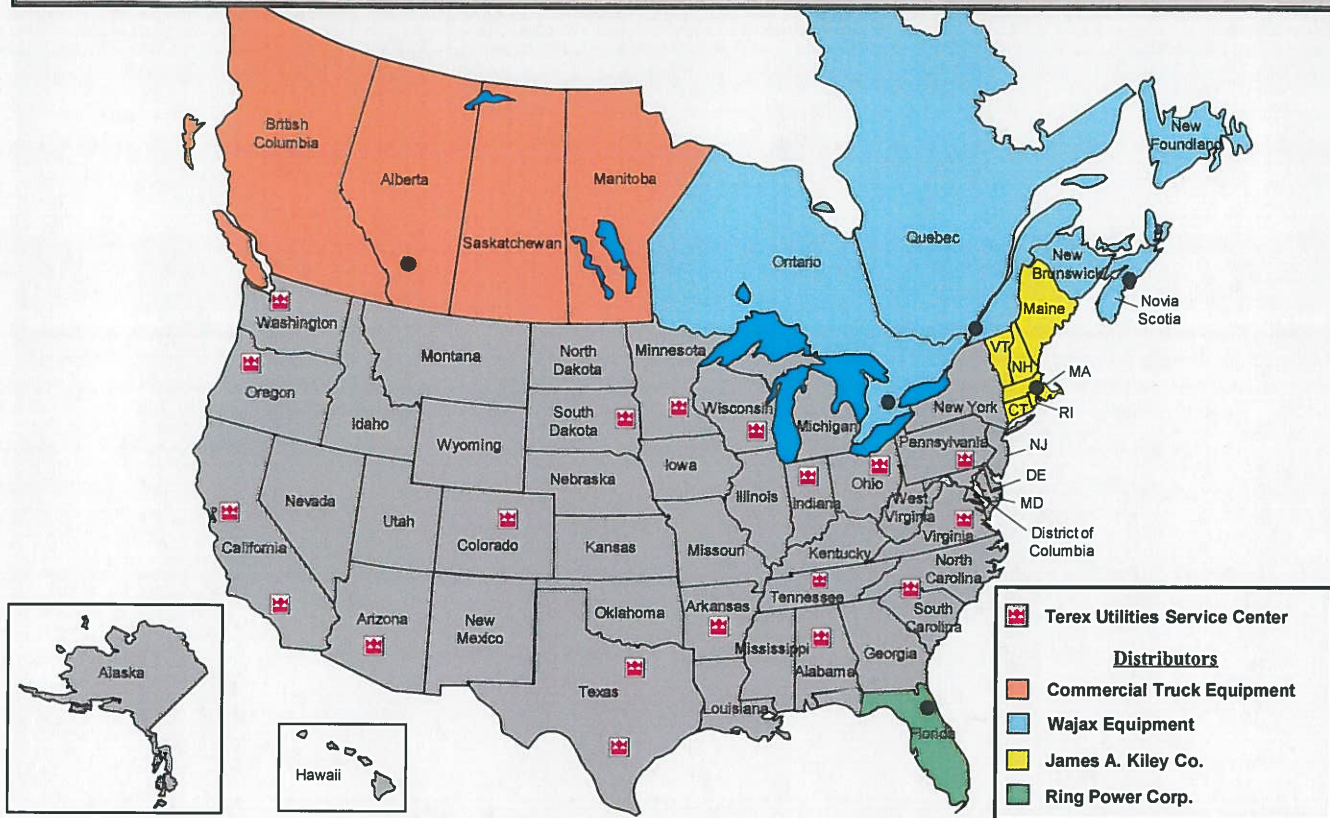
Date: \_\_\_\_\_

**NOTE: There is no labor reimbursement or compensation for the replacement of the Kelly bar assembly.**

Comments: \_\_\_\_\_  
\_\_\_\_\_

**FAX THIS COMPLETED FORM TO TEREX UTILITIES WARRANTY DEPT. AT (605)882-5579 OR SEND EMAIL TO [utilities.warranty@terex.com](mailto:utilities.warranty@terex.com)**

# Terex Utilities Service Network






## Terex Utilities

<b>Seattle</b> 206.764.5025 9426 - 8 <sup>th</sup> Avenue Seattle, WA 98108	<b>North Little Rock</b> 501.945.6100 309 Dixie Street North Little Rock, AR 72114	<b>Bourbon</b> 574.342.0086 4470 Lincoln Hwy West Bourbon, IN 46504
<b>Portland</b> 503.620.0611 12805 SW 77 <sup>th</sup> Place Tigard, OR 97223	<b>Birmingham</b> 205.841.6411 4120 Lewisburg Road Birmingham, AL 35207	<b>Waukesha</b> 262.547.8500 N4 W22610 Bluemound Rd Waukesha, WI 53186
<b>Stockton</b> 209.242.7104 2610 Lycoming Way Stockton, CA 95206	<b>White House</b> 615.672.4911 200 Eden Way White House, TN 37189	<b>Shakopee</b> 952.445.1555 12565 Hwy 41 Frontage Rd Shakopee, MN 55379
<b>Fontana</b> 909.565.1234 8594 Cherry Avenue Fontana, CA 92335	<b>Charlotte</b> 704.654.3903 11945 Goodrich Drive Charlotte, NC 28273	<b>Watertown</b> 605.882.3004 1901 14 <sup>th</sup> Avenue NW Watertown, SD 57201
<b>Phoenix</b> 602.256.0162 4920 W. Magnolia Street Phoenix, AZ 85043	<b>Glen Allen</b> 804.752.2811 11072 Washington Hwy Glen Allen, VA 23059	<b>Denver</b> 303.202.0304 18000 E. 22 <sup>nd</sup> Avenue Aurora, CO 80011
<b>Fort Worth</b> 817.698.8005 1300 S. Sylvania Avenue Fort Worth, TX 76111	<b>Lancaster</b> 717.650.1044 180 Donnersville Road, Suite B Mountville, PA 17554	<b>Field Service</b> 800.292.1931
<b>San Antonio</b> 210.476.7777 142 Gemblar Road San Antonio, TX 78219	<b>Medina</b> 330.722.6900 1175 Industrial Parkway Medina, OH 44256	




## Distributors

<b>Commercial Truck</b> 877.915.9140 11199 48 St SE Calgary, AB T2C 5H4, Canada
<b>Wajax Equipment</b> 519.893.2942 815 Trillium Drive Kitchener, ON N2R 1J9, Canada
<b>Wajax Equipment</b> 450.682.3737 2000 Rue John-Molson Laval, Quebec H7T 0H4, Canada
<b>Wajax Equipment</b> 902.468.7352 151 Thornhill Drive Dartmouth, NS B3B 1S2, Canada
<b>James A. Kiley Co.</b> 617.776.0344 15 Linwood Street Somerville, MA 02143-2188
<b>Ring Power Co.</b> 904.737.7730 500 World Commerce Pkwy St. Augustine, FL 32092

Sample of window envelope, address shows through window.

 <b>TEREX</b> <i>Utilities</i> 500 Oakwood Road Watertown, SD 57201-6150	<b>IMPORTANT SAFETY RECALL INFORMATION</b>	
 U.S. Department of Transportation	Issued in Accordance With Federal Law	 NHTSA www.nhtsa.gov
<b>SAFETY RECALL NOTICE</b>		
<p>"Customer's Name" "Address" "City", "State" "Zip Code"</p>		

Alternate format: Normal envelope, with address label or printed envelope.

 <b>TEREX</b> <i>Utilities</i> 500 Oakwood Road Watertown, SD 57201-6150	<b>IMPORTANT SAFETY RECALL INFORMATION</b>	
 U.S. Department of Transportation	Issued in Accordance With Federal Law	 NHTSA www.nhtsa.gov
<b>SAFETY RECALL NOTICE</b>		
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