



<p>Safety Recall: 18V-460 2018-372 July 2018</p>

IMPORTANT SAFETY RECALL - SECOND NOTICE

This Notice Applies to Your Recreational Vehicle «CHASSISNUMBER»

«RETAIL_ANA_FIRSTNAME» «RETAIL_ANA_LASTNAME»
 «RETAIL_STREET»
 «RETAIL_CITY» «RETAIL_STATE» «RETAIL_ZIPCODE»

Dear Valued Customer:

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act.

This is a follow up to a previous letter we mailed regarding this recall. Our records show that this recall has not been completed on your vehicle.

Jayco has decided that a defect, which relates to motor vehicle safety exits in certain 2019 Octane T32H “VH” and T30F “VF” travel trailers.

Reason for this recall

The exhaust pipe for the generator may be missing. Exhaust from the generator may enter the travel trailer and create a life threatening condition for occupants.

Recall Remedy

Step One: Inspection of the generator to validate if exhaust pipe is in place.
 When required **Step Two:** Installation of the exhaust pipe to the generator.
 The recall remedy is free of charge and will take aproxiamtely .4 hr to complete.

What we need you to do

Please inspect your travel trailer per the instructions included with this notification letter.
When exhaust pipe is present – Please complete the Reply Form and return to Jayco
When exhaust pipe is missing – Please contact a Jayco dealer as soon as possible to schedule the installation of the exhaust pipe – **DO NOT USE THE GENERATOR UNTIL THE EXHAUST PIPE IS INSTALLED.**

If you had this repair completed prior to receipt of this recall notice, you may be eligible to receive reimbursement for the cost of obtaining a pre-notification remedy of the problem associated with this recall.

If you take your recreational vehicle to your dealer on the agreed service date and the dealer does not remedy this condition on that date or within three (3) days, please contact Customer Service Department at 800-283-8267. If after contacting your dealer and Customer Service you are not able to have the safety defect remedied without charge and/or within a reasonable time, you may wish to submit a written complaint to the Administrator, national Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE., Washington, DC 20590; or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>. Federal regulations require that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

We certainly regret this inconvenience; however, your safety is our most important priority.

Sincerely,
Jayco Towable Division





Recall Reply Form

Jayco Corp Regulatory Compliance

903 South Main Street P.O. Box 460 Middlebury IN 46540

Recall 18V-460 – Exhaust pipe for Generator

Vin «CHASSISNUMBER»

Name: «RETAIL_ANA_FIRSTNAME» «RETAIL_ANA_LASTNAME»

Address: «RETAIL_STREET»

City: «RETAIL_CITY»

State: «RETAIL_STATE»

zip «RETAIL_ZIPCODE»

Home Phone#: _____ Work Phone#: _____

Please complete the appropriate information below and return this form to Jayco.

- I inspected my Octane travel trailer using the instructions provided and confirmed:
 - The exhaust pipe is installed to the generator.
 - The exhaust pipe is **NOT** installed to the generator. I will contact a Jayco Dealer to schedule the installation. I am aware that I cannot use the generator until the exhaust pipe is installed.

- I no longer own the vehicle: Sold it to: Traded it to: _____ Date: _____
 Name: _____
 Address: _____
 City: _____ State: _____ Zip Code: _____

- I do not possess the vehicle for the following reason:
 - Destroyed/Totaled
 - Stolen
 - Exported

Signature: _____
Current Owner Signature

Date: _____

Please return this form by email to COMPLIANCE@jayco.com with **Exhaust Pipe** in the subject line. Thank you.