



<p>Safety Recall: 18V-297 Release Date: 10-16-2020</p>
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IMPORTANT SAFETY RECALL SECOND NOTICE
This Notice Applies to Your Recreational Vehicle 0J1AR0053

Dear Valued Customer:

Our records show that Recall 18V-297 remains open on this recreational vehicle. Please contact an authorized Dealer as soon as possible to set an appointment. If the Remedy was performed, please complete and return the Reply Form on the back of this letter to update our records.

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act.

Jayco has decided that certain Model Year 2019 Entegra Vision and Emblem Class A motorhomes and Jayco 2018-2019 Alante and Precept Class A motorhomes fail to conform to the requirements of Federal Motor Vehicle Safety Standard No. 104, "Windshield wiping and washing system."

Reason for this recall Specifically, the wiper system could fail to function with a heavy snow or ice load. This could reduce the driver's visibility increasing risk of a crash causing personal injury and/or property damage..

Recall Remedy Replace the wiper relay harness with a new electrical relay pack to ensure wipers function properly in all extreme weather conditions.

What we need you to do Please contact an authorized Dealer as soon as possible to schedule an appointment. The Recall Remedy is free of charge and will take approximately 15 Minutes to complete.

If you had this repair completed prior to receipt of this recall notice, you may be eligible to receive reimbursement for the cost of obtaining a pre-notification remedy of the problem associated with this recall.

If you take your recreational vehicle to your dealer on the agreed service date and the dealer does not remedy this condition on that date or within three (3) days, please contact our Customer Service Department at 800-517-9137. If you are unable to get this safety defect remedied without charge and/or within a reasonable amount of time after contacting your dealer and Jayco customer service, you may want to contact NHTSA. To submit a written complaint contact the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE., Washington, DC 20590; or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

We certainly regret this inconvenience; however, your safety is our most important priority.

Sincerely,
 Compliance Management