



<p>Safety Recall: 18V-286 Release Date: 10-16-2020</p>
--

**IMPORTANT SAFETY RECALL      SECOND NOTICE**  
**This Notice Applies to Your Recreational Vehicle 1UJCJ0BN0J1P60217**

Dear Valued Customer:

*Our records show that Recall 18V-286 remains open on this recreational vehicle. Please contact an authorized Dealer as soon as possible to set an appointment. If the Remedy was performed, please complete and return the Reply Form on the back of this letter to update our records.*

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act.

Jayco has decided that a defect, which relates to motor vehicle safety exits in certain Model Year 2018 Eagle HT fifth wheels equipped with the optional MorRyde 16K Orbital Pin box.

***Reason for this recall***                      The bearing in the pin box is not properly seated. Over a period of time, the spindle could fatigue and break and increase the risk of a crash causing personal injury and /or property damage. If the pin box is currently in the rotation mode, it must be locked out and pin box returned to the standard transport mode until the Recall Remedy is complete. If the pin box is currently being used as a standard pin box, no precautions are required prior to the completion of the recall remedy.

***Recall Remedy***                              Installation of a metal spacer to prevent the metal -to -metal contact and allow the bearing to be seated properly.

***What we need you to do***                              Please contact an authorized Dealer as soon as possible to schedule an appointment. The Recall Remedy is free of charge and will take approximately 1 Hour to complete.

If you had this repair completed prior to receipt of this recall notice, you may be eligible to receive reimbursement for the cost of obtaining a pre-notification remedy of the problem associated with this recall.

If you take your recreational vehicle to your dealer on the agreed service date and the dealer does not remedy this condition on that date or within three (3) days, please contact our Customer Service Department at 800-283-8267. If you are unable to get this safety defect remedied without charge and/or within a reasonable amount of time after contacting your dealer and Jayco customer service, you may want to contact NHTSA. To submit a written complaint contact the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE., Washington, DC 20590; or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

We certainly regret this inconvenience; however, your safety is our most important priority.

Sincerely,  
 Compliance Management