

Date of Letter

IMPORTANT SAFETY RECALL

Subject: Safety Recall 118-A – Eaton Ultrashift Plus and Advantage Transmissions with RH Stalk Shifter
NHTSA Recall number 18V092
This notice applies to your vehicle; VIN

Customer name
Customer address
City, State ZIP

**IMPORTANT
THIS IS A REMINDER**

Dear Peterbilt Customer,

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act.

Peterbilt Motors Company has decided that certain Models 579 and 567 vehicles Model Year 2017 and 2018 manufactured between November 17, 2016 and December 31, 2017 with Eaton Ultrashift Plus and Eaton Advantage transmissions fail to conform to Federal Motor Vehicle Safety Standard (FMVSS) No. 102, "Transmission Shift Lever Sequence/Starter Interlock/Transmission Braking Effect," and number 101, "Control and Displays." Your vehicle has been identified as having one of these transmissions. The D-N-R dash display may not match the gear selected on the RH Stalk Shifter. There is NOT a risk of unintended movement of the vehicle.

In the situation described above the transmission itself will remain in neutral until the service brake (i.e. foot valve) is applied and the RH Stalk Shifter is cycled through the "N" (neutral) position and then back into gear (i.e. "D" or "R"). If the vehicle does not move when expected, there is an increased risk of a crash.

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| <i>The problem is...</i> | The D-N-R dash display may not match the gear selected on the RH Stalk Shifter. |
| <i>What your dealer will do...</i> | Dealers will update the software |
| <i>What you must do ...</i> | Contact your Peterbilt Dealer to schedule an appointment for repair |

Peterbilt has initiated a noncompliance recall to update the software to correct the issue. This repair should take approximately 1.0 Hours labor and will be performed at no charge to you. Please contact your Peterbilt dealer immediately to schedule an appointment for this repair. To find your nearest Peterbilt dealer, please visit Dealer Locator at www.Peterbilt.com. If you had this repair performed before you received this letter, you may be eligible to receive reimbursement for the cost of obtaining a pre-notification remedy of the problem associated with this recall.

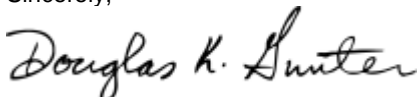
If you require further information about this recall, reimbursement of a pre-notification remedy associated with this recall or experience any difficulty in making arrangements for this repair, please contact: Peterbilt Motors Company, 1700 Woodbrook St, Denton, TX 76205, Attn: Customer Services Department, phone 940-591-4220. If you conclude that Peterbilt Motors Company has not enabled you to remedy this noncompliance in reasonable time and without charge, you may submit a complaint to: Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, S.E., Washington, DC 20590, or call the toll free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

Federal regulation requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days. If you no longer own this vehicle, we would appreciate your advising us of the new owner if you know their name.

We apologize for any inconvenience this preventive procedure may cause and thank you for your participation in helping Peterbilt provide the highest levels of customer satisfaction and service expertise.

We value your business and appreciate your ongoing loyalty to Peterbilt and its dealer network. Industry-leading quality, performance and reliability are hallmarks of Peterbilt products, and we thank you for making Peterbilt your truck of choice.

Sincerely,



Doug Gunter
Director of Customer Service
Peterbilt Motors Company