



**Highland**  
RIDGE RV

**STARCRAFT**

Safety Recall: 18V-075  
Release Date: 10-16-2020

**IMPORTANT SAFETY RECALL SECOND NOTICE**  
**This Notice Applies to Your Recreational Vehicle 1UJB0BV0J1EC0088**

Dear Valued Customer:

*Our records show that Recall 18V-075 remains open on this recreational vehicle. Please contact an authorized Dealer as soon as possible to set an appointment. If the Remedy was performed, please complete and return the Reply Form on the back of this letter to update our records.*

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act.

Jayco has decided that a defect which relates to motor vehicle safety exists in certain Model Year 2018 Eagle 333BHOK (EC) travel trailers.

***Reason for  
this recall***

The flame on the cook top could invert and go out when the furnace is running. LP gas could continue to flow at the burner when the flame is out. Free flow of LP gas could lead to explosion causing person injury or death and/or property damage..

***Recall  
Remedy***

Remove and add two panels to the stove cabinet to eliminate interference when the furnace is running.

***What we  
need you to  
do***

Please contact an authorized Dealer as soon as possible to schedule an appointment. The Recall Remedy is free of charge and will take approximately 1 Hour to complete.

If you had this repair completed prior to receipt of this recall notice, you may be eligible to receive reimbursement for the cost of obtaining a pre-notification remedy of the problem associated with this recall.

If you take your recreational vehicle to your dealer on the agreed service date and the dealer does not remedy this condition on that date or within three (3) days, please contact our Customer Service Department at 800-283-8267. If you are unable to get this safety defect remedied without charge and/or within a reasonable amount of time after contacting your dealer and Jayco customer service, you may want to contact NHTSA. To submit a written complaint contact the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE., Washington, DC 20590; or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

We certainly regret this inconvenience; however, your safety is our most important priority.

Sincerely,  
Compliance Management