



<p>Safety Recall: 18V-072 Release Date: 10-16-2020</p>
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IMPORTANT SAFETY RECALL SECOND NOTICE

This Notice Applies to Your Recreational Vehicle 1UJB0BV0H1EC0053

Dear Valued Customer:

Our records show that Recall 18V-072 remains open on this recreational vehicle. Please contact an authorized Dealer as soon as possible to set an appointment. If the Remedy was performed, please complete and return the Reply Form on the back of this letter to update our records.

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act.

Jayco has decided that a defect which relates to motor vehicle safety exists in certain Model Year 2017 – 2018, Eagle 333BHOK (EC) travel trailers manufactured August 3, 2016 through October 19, 2017.

Reason for this recall The safety chains installed by the manufacture of the A frame are underrated for the Gross Vehicle Weight Rating (GVWR) of the travel trailers. The recalled units have safety chain load rating of 11,700 lbs. when the correct load rating should be 16,200 lbs..

Recall Remedy The underrated safety chains may break under normal use, increasing the risk of trailer separation from the tow vehicle, and therefore increasing risk of a crash with personal injury and/or property damage.

What we need you to do Please contact an authorized Dealer as soon as possible to schedule an appointment. The Recall Remedy is free of charge and will take approximately 30 Minutes to complete.

If you had this repair completed prior to receipt of this recall notice, you may be eligible to receive reimbursement for the cost of obtaining a pre-notification remedy of the problem associated with this recall.

If you take your recreational vehicle to your dealer on the agreed service date and the dealer does not remedy this condition on that date or within three (3) days, please contact our Customer Service Department at 800-283-8267. If you are unable to get this safety defect remedied without charge and/or within a reasonable amount of time after contacting your dealer and Jayco customer service, you may want to contact NHTSA. To submit a written complaint contact the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE., Washington, DC 20590; or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

We certainly regret this inconvenience; however, your safety is our most important priority.

Sincerely,
Compliance Management