# "RENOTIFICATION"









# **IMPORTANT SAFETY RECALL**

Driver Frontal Air Bag Inflator May Explode - Safety Recall 2218A NHTSA 18V-038

<u>AND</u>

Passenger Frontal Air Bag Inflator May Explode - Safety Recall 2318A NHTSA 18V-039

April 2020

Dear Mazda Owner:

This notice applies to your vehicle: 2006 Mazda B-Series Truck VIN \_\_\_\_\_\_

# DO NOT DRIVE YOUR VEHICLE THESE AIRBAGS COULD KILL YOU

Mazda Motor Corporation identified a defect which relates to motor vehicle safety that exists in 2006 B-Series trucks. A recall notification was sent in June 2019 to you or the prior registered owner. Your vehicle is still unrepaired and included in this Safety Recall. Please read this letter and make an appointment when possible at your local dealer who may also have alternative repair options available. We advise you to review Mazda's statement on COVID-19 for the latest information (link: <a href="https://www.mazdausa.com/covid-19-news">https://www.mazdausa.com/covid-19-news</a>). If you need assistance in getting your vehicle repaired, please contact the Customer Experience Center at (800) 222-5500, option #6 or email at MazdaCustomerExperience@mazdausa.com.

## What is the problem?

The driver side airbag inflator in your vehicle may be part of a specific population of inflators thatpose a higher risk of <u>explosion</u> in the event of a crash that causes an air bag deployment. Two inflators built by Takata during the same timeframe as the driver side air bag inflator in your vehicle have <u>exploded</u> <u>causing fatal injuries</u>.

An inflator <u>explosion</u> could result in <u>sharp</u> metal fragments striking the driver or other vehicle occupants, resulting in <u>SERIOUS INJURY OR DEATH</u>.

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### What will Mazda do?

### Protect What is Important To You

<u>Parts are available to repair your vehicle.</u> Though the urgency of this letter is targeted for driver side frontal air bag inflators, Mazda has determined that a safety defect also exists on the passenger side frontal air bag inflator. Your Mazda dealer is authorized to replace both the driver and passenger frontal air bag inflators <u>FREE</u>. These are permanent repairs for both the driver and passenger frontal air bag inflators on your vehicle.

Mazda will also provide alternate transportation, if needed, under this recall program. Please contact an authorized Mazda dealer to further discuss and accommodate your needs.

IMPORTANT: The air bag inflators in your vehicle must be replaced even if they were previously replaced under any other recall.

#### What should you do?

Do not drive your vehicle until this repair has been completed. Immediately contact any authorized Mazda dealer to schedule an appointment for both Recalls 2218Aand 2318A. Your Mazda dealer will send a **FREE** tow truck to transport your vehicle to the dealer for repairs. If required, the dealer can also deliver your car back to you after repair for **FREE**. You do not need to bring this notice to the dealer, but it may assist in the check-in process.

If you no longer own this vehicle, please call us immediately at (800) 222-5500, option #6 so that we can track down the current owner. If you have any information on who you sold or transferred the vehicle to, we need to speak with you to help us locate the new owner. Your call to us could save their life.

#### How long will it take?

It will take approximately two hours to complete the repair; however, your Mazda dealer may need your vehicle for a longer period of time.

#### Where is the closest Mazda dealer?

To locate your nearest Mazda dealer, visit our web site <u>www.MazdaRecallInfo.com</u>, or call our Customer Experience Center at (800) 222-5500, option #4.

#### Moved?

If you have moved, please complete the enclosed prepaid Information Change Card (no envelope required) as soon as possible. This enables us to update our records. Federal law requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

#### Still have questions?

If you have any questions regarding this campaign, please contact our Customer Experience Center at (800) 222-5500, option #6.

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If Mazda or its dealers do not repair the defect for **FREE** and within a reasonable amount of time, you may notify the Administrator of the National Highway Traffic Safety Administration, 1200 New Jersey Ave., SE., Washington, DC 20590; or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <u>http://www.safercar.gov.</u>

As a reminder, you can always go to <u>www.MazdaRecallInfo.com</u> and enter your VIN to view recalls and service campaigns that apply to your vehicle as well as register to receive future recall alerts.

Your safety is our first priority at Mazda. We actively work to improve our products and search for solutions to improve your ownership experience. We sincerely apologize for any inconvenience this recall may have caused and assure you of our commitment, together with your Mazda dealer, to provide the highest level of service and support.

NHTSA's Takata Recall Information Website: <u>https://www.nhtsa.gov/equipment/takata-recall-spotlight</u>

NHTSA's Second Public Plea to Mazda B-Series Truck Owners <u>https://www.nhtsa.gov/press-releases/low-completion-rates-do-not-drive-warning</u>

Sincerely,

#### MazdaNorthAmericanOperations

Para información en español, visite <u>www.MazdaSeguridad.com</u> o llame a nuestro **Centro de Experiencia para el Consumidor al (800) 222-5500, opción #8** para hablar con un representante en español.

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