



Ford Motor Company
 Ford Customer Service Division
 P. O. Box 1904
 Dearborn, Michigan 48121-1904

IMPORTANT SAFETY RECALL INFORMATION



Issued in Accordance
 With Federal Law



A/15/000009/0001



R. FILE/DONNA BAKER
 330 TOWN CENTER DRIVE
 STE. 500
 DEARBORN, MI 48126

November 2018

Safety Recall Notice 18S02 / NHTSA Recalls 18V022 & 18V023

Your Vehicle Identification Number (VIN):

***** URGENT AIRBAG SAFETY RECALL *****

Are you having difficulty getting your **FREE** Ranger repair?

Ford has made many attempts to get this **FREE** airbag safety recall repair completed on your Ranger. We are concerned that you have not yet taken action.

What can we do to help?

Contact our Ford Customer Care Team at 1-866-436-7332 or online at www.FordOwner.com to let us know how we can assist in getting this repair completed on your vehicle.

As a reminder:

- This repair is **FREE**.
- Your Ranger should not be driven until this repair has been completed.
- Dealers are authorized to tow your vehicle **FOR FREE**.
- A rental vehicle can be provided **FOR FREE**.
- **FREE** mobile repairs are available in some areas.
- Parts to complete this repair are readily available.
- Defective airbags can cause serious injury or death in a crash.
- Over **80%** of vehicle owners have already had this **FREE** repair completed.



**AIRBAG
 RECALL**

