



Ford Motor Company
Ford Customer Service Division
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A/29/000009/0001



R. FILE/DONNA BAKER
330 TOWN CENTER DRIVE
STE. 500
DEARBORN, MI 48126

November 2018

***** URGENT AIRBAG SAFETY RECALL *****
***** CAMPAÑA DE SEGURIDAD URGENTE *****

Safety Recall Notice 18S02 / NHTSA Recall 18V022 & 18V023
Aviso de campaña de seguridad 18S02 / campaña 18V022 y 18V023 de la NHTSA

Your Vehicle Identification Number (VIN):
Número de identificación del vehículo (VIN):



WARNING!
This letter contains a
graphic image showing
the injuries sustained in
a traffic accident.
**DO NOT VIEW IF SUCH
IMAGERY CAUSES
DISCOMFORT**



¡ADVERTENCIA!
Esta carta incluye una
imagen gráfica que
muestra las lesiones
provocadas en un
accidente de tráfico.
**NO LA VEA SI
CONSIDERA QUE
SERÁ DESAGRADABLE
PARA USTED**

On September 1, 2013, Stephanie Erdman's life was changed forever. She was driving her vehicle when a car suddenly turned in front of her causing a collision.

The airbag in Stephanie's car deployed as designed. However, instead of protecting her, the inflator ruptured and caused serious injuries pictured on the other side of this letter.

Having survived this terrible experience, Stephanie considers herself lucky to be alive. With her permission, we are sharing her story with you to emphasize the importance of this recall and urge you to schedule an appointment for a **FREE** repair today.

To hear the full story as told by Stephanie following her recovery visit: www.fordairbaginfo.com.

El 1 de septiembre de 2013, la vida de Stephanie Erdman cambió para siempre. Ella iba manejando su vehículo cuando repentinamente un automóvil realizó un viraje frente a ella, el cual provocó una colisión.

La bolsa de aire del automóvil de Stephanie se desplegó según lo previsto. Sin embargo, en lugar de protegerla, el inflador se rompió causándole graves lesiones cuyas imágenes aparecen al reverso de esta carta.

Luego de haber sobrevivido a esta terrible experiencia, Stephanie se considera afortunada de estar con vida. Ella nos ha autorizado a compartir su historia a fin de recalcar la importancia de esta campaña y motivarlo a programar una cita para realizar hoy una reparación **GRATUITA**.

Para oír la historia de Stephanie, visite: www.fordairbaginfo.com



DO NOT DRIVE YOUR VEHICLE!



**AIRBAG
RECALL**

Dear R. FILE/DONNA BAKER,

We recently sent you several communications urging you to schedule a **FREE** airbag recall repair on your 2006 Ranger. We are concerned that you have not taken action on this urgent airbag recall so we are following up with you to urge you to call your local Ford or Lincoln dealer today to schedule an appointment to have this **FREE** airbag recall repair completed as soon as possible.

Key Information

- Defective airbags can cause **serious injury or death** in a crash.
- This airbag recall repair is **FREE**.
- Do not drive your vehicle until this **FREE** airbag recall repair is completed.
- Parts are available to complete this repair. If your dealer states they do not have the parts in stock, request they order the parts for you.
- Dealers are authorized to tow your vehicle to the dealership and provide you with alternate transportation while your vehicle is having the **FREE** airbag recall repair completed.

**CALL YOUR DEALER TODAY TO SCHEDULE
YOUR FREE AIRBAG REPAIR.**

If you need assistance scheduling an appointment, please call 1-866-436-7332 and one of our representatives will be happy to assist you.



Stephanie Erdman shown above moments after the airbag inflator in her vehicle ruptured.

**DON'T LET THIS BE YOU!
CALL YOUR DEALER TODAY
TO SCHEDULE YOUR FREE
REPAIR**