# "RENOTIFICATION"



L





# IMPORTANT SAFETY RECALL



L

纚

Passenger Air Bag Inflator Replacement - Safety Recall 2118A NHTSA 18V-016

September 2019

This notice applies to your vehicle: 2009 Mazda B Series Truck VIN

Dear Mazda Owner:

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act.

Mazda Motor Corporation has decided that a defect which relates to motor vehicle safety exists in certain 2009 B Series Trucks. If you are a recipient of this notice, your vehicle is included in this Safety Recall.

In June 2018, we notified all owners affected by this safety recall, which is a permanent remedy replacement of the passenger air bag inflator. As of September 5th, 2019 our records indicate that your vehicle has not been repaired under this recall.

#### What is the problem?

The defect in these recalled vehicles could result in serious injury or death. The inflator which deploys the air bag, could explode resulting in sharp metal fragments striking the passenger or other vehicle occupants in the event of a crash that causes the air bag to deploy. This condition is more likely to occur if the vehicle had continued exposure to high levels of absolute humidity.

#### What will Mazda do?

### Protect What is Important To You

Your Mazda dealer will replace the passenger front air bag inflator with a new permanent remedy inflator, **FREE OF CHARGE**. The repair should take approximately one and a half hours to complete; however, it may take longer.

For the convenience of owners, Mazda will provide alternate transportation, if needed, when your vehicle is at an authorized Mazda dealership for a recall repair.

I

Page 2

Schedule an appointment with an authorized Mazda dealer and they will accommodate your needs.

#### What should you do?

We encourage you to contact any authorized Mazda dealer to schedule an appointment to have your vehicle repaired as soon as possible. You do not need to bring this notice to the dealer, but it may assist in the check in process.

# Where is the closest Mazda dealer?

To locate your nearest Mazda dealer, visit our website <u>www.MazdaRecallInfo.com</u>, consult your local yellow pages, or call our Customer Experience Center (800) 222 5500, option #4.

### Moved or no longer own this vehicle?

If you have moved or no longer own your Mazda vehicle, please complete the enclosed prepaid **Information Change Card** as soon as possible. This enables us to update our records and notify the current owner.

Federal law requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

# Still have questions?

If you have any questions regarding this recall, visit our website www.MazdaRecallInfo.com. If you still have questions, contact our CustomerExperience Center at (800) 222-5500, option #6.

If Mazda or its dealers do not repair the defect free of charge and within a reasonable amount of time, you may notify the Administrator of the National Highway Traffic Safety Administration, 1200 New Jersey Ave., SE., Washington, DC 20590; or call the toll free Vehicle Safety Hotline at 1 888 327 4236 (TTY: 1 800 424 9153); or go to http://www.safercar.gov.

As a reminder, you can always go to <u>www.MazdaRecallInfo.com</u> and enter your VIN to view recalls and service campaigns that apply to your vehicle.

Your safety is our first priority at Mazda. We apologize for any inconvenience this recall may have caused you.

Sincerely,

#### Mazda North American Operations

Para información en español, visite <u>www.MazdaSeguridad.com</u> o llame a nuestro **Centro de Experiencia para el Consumidor** al (800) 222-5500, opción #8 para hablar con un representante en español.