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To: All Toyota Dealer Principals, General Managers, Service Managers, and Parts Managers

Takata Scanning Application

Toyota has received multiple reports of dealers using the incorrect scanning application for Corolla and Matrix models.

Below are all scenarios that require the use of the "new scanning application website":

- 2003 – 2008 model year Corolla vehicles covered by campaign designations J0A, J0B, J0C, or K0Q

EXAMPLE of the "new scanning application website" link location in Service lane:

The screenshot shows a navigation bar with tabs: Campaign, Service History, ToyotaCare, Warranty, FS Products, Roadside Assistance, Telematics, DTC History, Diagnostic Report, and Customer Survey. Below the tabs, the Campaign Description is "SAFETY RECALL K0Q - Remedy Notice - Certain 2003 – 2008 Model Year Corolla Vehicles - Passenger Airbag May Not Inflate Properly". The Campaign Status is "Remedy Available" and the Completion Status is "Not Completed". The Memo field contains the text: "Remedy Available - Instead of using the scanning application use https://takata-scan-app.imagespm.info/". A red box highlights the URL in the memo field.

Below are all scenarios that require the use of the "original scanning application":

- All non-Corolla and non-Matrix vehicles regardless of campaign designation.
- All 2003 – 2004 model year Matrix vehicles regardless of campaign designation.
- All Corolla vehicles covered by campaign designations E04, DSF, G0P, G0R, or H0A.
- All Corolla or Matrix vehicles 2009 model year or newer in J0A, J0B, or J0C

EXAMPLE of the "original scanning application" link location in Service lane:

The screenshot shows the same navigation bar as the previous example. The Campaign Description is "Safety Recall E04 - Remedy - Front Passenger Airbag Inflator Module". The Campaign Status is "Remedy Available" and the Completion Status is "Not Completed". The Memo field contains the text: "Remedy Available". A red box highlights a button labeled "Check Applicability for Vin" located in the top right corner of the interface.

If the "original scanning application" link is chosen by mistake there is a prompt asking if the technician is working on a 2003 – 2008 model year Corolla vehicle.

[Airbag Inflator Module - Safety Recall](#)

SSC - E04

Language : English French Spanish

Are you working on a 2003 - 2008 Corolla under campaign J0A, J0B, J0C, or K0Q?

 Yes No

Re-enter your TIS password to proceed with the Airbag Inflator Module Safety Recall.

Verify the User ID currently logged into TIS matches the technician's User ID performing the Safety Recall.

TIS Password:

If "Yes" is select the application will instruct the technician to use the correct scanning application.

[Airbag Inflator Module - Safety Recall](#)

SSC - E04

Language : English French Spanish

Are you working on a 2003 - 2008 Corolla under campaign J0A, J0B, J0C, or K0Q?

 Yes No

Stop! please go to <https://takata-scan-app.imagespm.info/> to enter the airbag serial numbers. Review the Technical Instructions for further details.

Re-enter your TIS password to proceed with the Airbag Inflator Module Safety Recall.

Verify the User ID currently logged into TIS matches the technician's User ID performing the Safety Recall.

TIS Password:

NOTE: The remedy for 2005-2008 Matrix vehicles under the Safety Recalls DSF/E04/J0A/J0B/J0C is still not available at this time.

Thank you for your cooperation.

TOYOTA MOTOR SALES, U.S.A., INC.