

TITLE: REAR BRAKE HOSE & SENSOR WIRE INSPECTION**RECALL**

THIS BULLETIN IS OF THE HIGHEST PRIORITY AND MUST BE ACTED UPON IMMEDIATELY TO ENSURE CUSTOMER SAFETY.

Eligibility**Eligible Units**

Year	Model	Model Codes
2018	Z900	ZR900AJFL
2018	Z900 ABS	ZR900BJF/L
2018	Z900 RS	ZR900CJF/L ZR900CJFA/L

Verify eligibility using VIP in K-Dealer before starting the repair.

Please check VIP (Vehicle Information Portal) in K-Dealer for other possible repair campaigns for eligible units.

Subject

On affected units, the rear brake hose and rear wheel rotation sensor wire could touch the rear tire due to improper routing. This can cause damage to the rear brake hose and rear wheel rotation sensor wire. Damage to the rear brake hose can result in the loss of braking performance due to fluid leakage, increasing the risk of a crash. Also, damage to the rear wheel rotation sensor wire can result in activating the ABS (Anti-lock Brake System) indicator light, not displaying the vehicle's speed on the meter, and cause the ABS to not function properly. This could cause loss of control increasing the risk of a crash.

Kawasaki Action**Initiate Campaign:**

Kawasaki has initiated a Recall campaign to repair all eligible units. The repair consists of inspecting and replacing the rear brake hose and rear wheel rotation sensor lead if they are found to be damaged due to improper routing.

Notify Registered Owners:

Kawasaki is sending a Recall letter to all registered owners of eligible units. A copy of the letter is printed on page 6 of this bulletin.

Dealer Action**Repair Eligible Units:**

Repair all eligible units including sold units in the field and unsold units in your dealership inventory prior to delivery to the retail purchaser. It is the obligation of authorized Kawasaki retail Dealers to repair eligible units in Dealer's possession prior to retail sale. Failure to comply with this obligation to repair all units eligible for Recall or FDM campaigns by the Dealer constitutes a breach of the Dealer Sales and Service Agreement. Refer to Service Policies bulletin SP 08-01. Refer to the Repair Procedure section of this bulletin for details.

IMPORTANT NOTE:

- o *It's the law! Under the U.S. National Highway Traffic Safety Administration (NHTSA), Federal Law 49 U.S.C. Section 30120(i) requires dealers to perform Recall repairs before delivering any vehicle affected by the Recall to a purchaser.*

Document Completed Repairs:

Federal law requires manufacturers to maintain accurate follow-up records on repairs performed on eligible units. Dealers MUST submit a Warranty Claim for each repair. Refer to the Warranty Information section of this bulletin for details.

NOTE:

- o *If you fail to submit a Warranty Claim for a new unit that is subsequently sold and registered, the new owner will receive the Recall letter requesting the return of the vehicle to you for repair.*

Submit Product Registration:

Submit the product registration to Kawasaki via K-Dealer immediately after retail sale of any eligible unit. Be sure to supply the correct customer name and mailing address. Kawasaki uses the product registration information for customer notification. Also, if you know that the customer has moved, please submit a Customer Update via K-Dealer.

Parts Information

Parts Availability:

Parts for this repair are to be ordered for vehicles with damaged rear brake hoses or sensor wires only.

Contact Information:

Contact the Product Support Hot Line at (800) 854-3800 to order parts for this repair.

NOTE:

- o *Call only if a damaged brake hose or sensor wire are discovered during vehicle inspection*

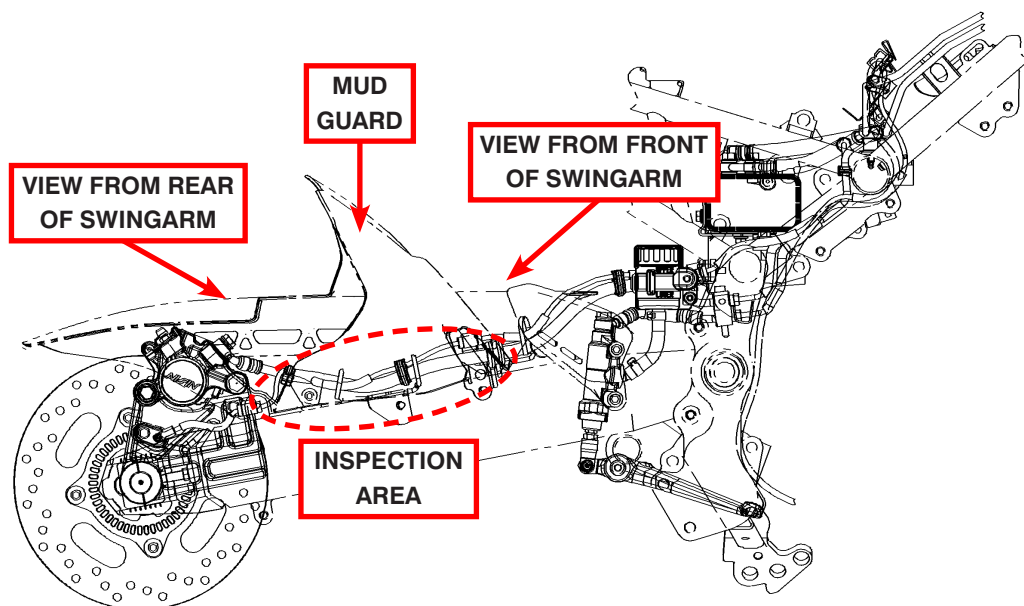
Repair Procedure

For detailed information and procedures related to parts removal and installation, refer to the appropriate sections of the Service Manual.

Model	Service Manual
ZR900A/B	99924-1525-04
ZR900C	99924-1537-03

Inspection (All Models):

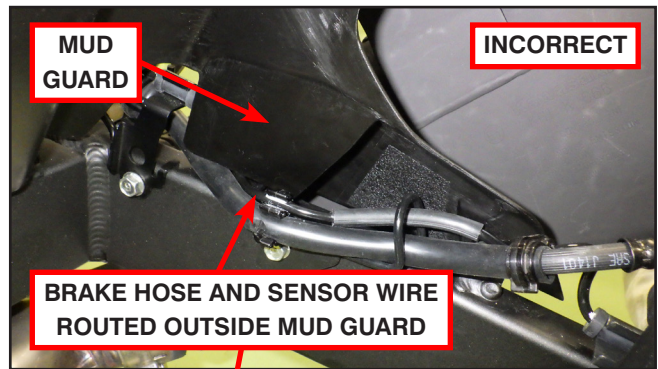
View the mud guard on the right hand side of the swing arm from the front and rear as shown below.



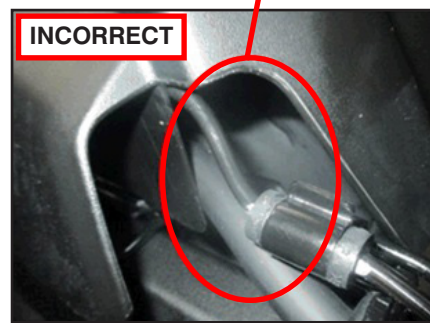
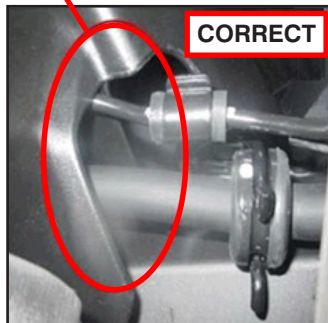
Repair Procedure (cont'd)

Inspection (All Models, cont'd):

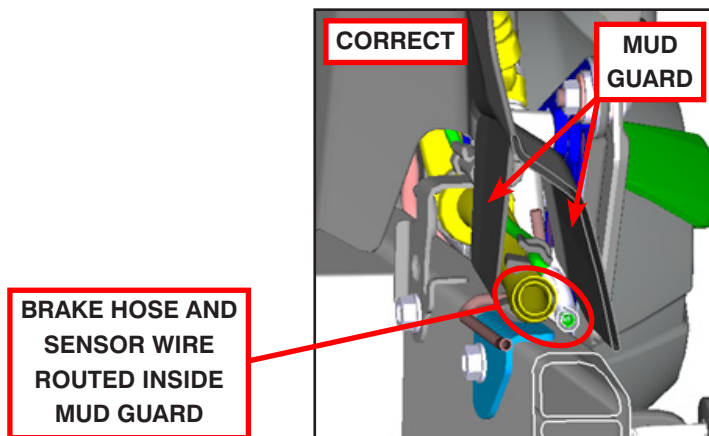
- ★ If the rear brake hose and rear wheel rotation sensor wire are both inside the mud guard as shown in the “**CORRECT ROUTING**” images below, the routing is correct. No further action is required. Proceed to the “Warranty Information” section of this bulletin.
- ★ If the rear brake hose and/or rear wheel rotation sensor wire are outside the mud guard as shown in the “**INCORRECT ROUTING**” images below, check the brake hose and the rear wheel rotation sensor wire and the clamp for damage.
 - If the hose AND wire have NOT been damaged, proceed to the “Reroute” section of this bulletin.
 - If the hose or the wire have been damaged, proceed to the “Replace” section of this bulletin.



VIEW FROM REAR OF SWINGARM



VIEW FROM FRONT OF SWINGARM



CROSS SECTION VIEW

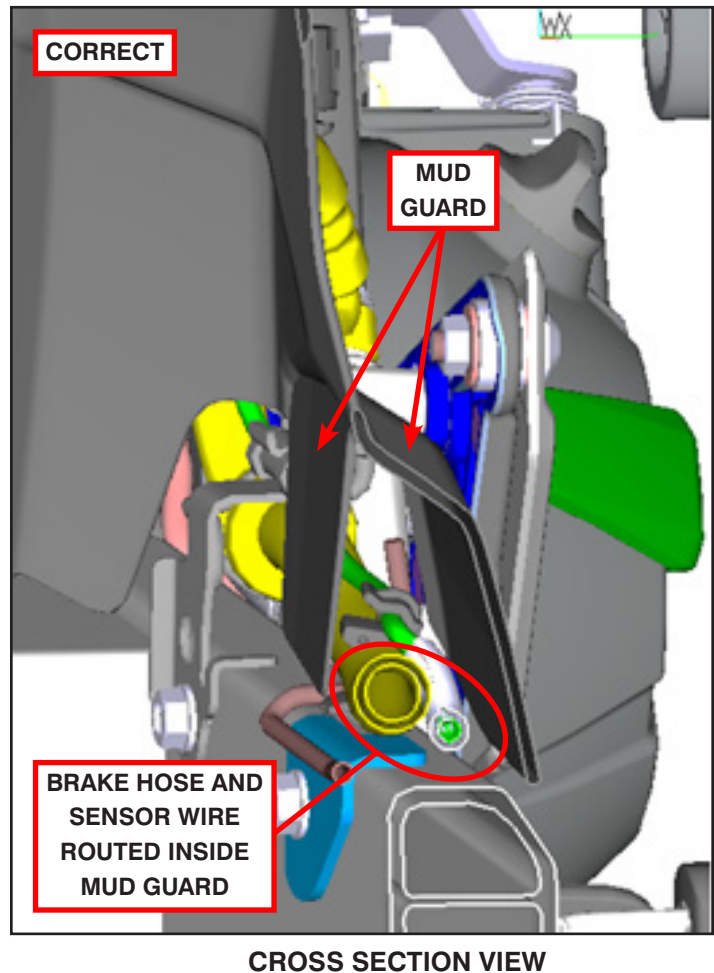
Repair Procedure (cont'd)

Reroute (All Models):

If the rear brake hose and rear wheel rotation sensor wire are NOT inside the mud guard, refer to the appropriate chapters in the service manual and disassemble the mud guard, correct the routing, then reassemble the mud guard

NOTE:

- o During reassembly, be sure to route the rear brake hose and rear wheel rotation sensor wire **INSIDE THE MUD GUARD** as shown in the image to the right.



Replace (All Models):

If the rear brake hose and/or rear wheel rotation sensor wire are damaged, contact the Product Support Hot Line at (800) 854-3800 to order parts for this repair. Remove and install damaged parts as outlined in the appropriate service manual.

Model	Service Manual
ZR900A/B	99924-1525-04
ZR900C	99924-1537-03

NOTE:

- o Call only if a damaged brake hose or sensor wire are discovered during vehicle inspection

Warranty Information

This is a safety Recall campaign. Repair is authorized regardless of ownership or warranty status.

Repairs **MUST BE PERFORMED IMMEDIATELY ON ALL ELIGIBLE UNITS** in the field and during initial assembly and preparation if the inspection reveals a damaged brake hose or sensor wire.

See the Warranty Policies and Procedures Manual (claim type 3 information) for detailed instructions when submitting the Warranty Claim.

	ZR900A			ZR900B			ZR900C		
	Inspect Only <small>(No damaged parts)</small>	Inspect & Reroute Only <small>(No damaged parts)</small>	Inspect & Replace Hose and/or Wire	Inspect Only <small>(No damaged parts)</small>	Inspect & Reroute <small>(No damaged parts)</small>	Inspect & Replace Hose and/or Wire	Inspect Only <small>(No damaged parts)</small>	Inspect & Reroute <small>(No damaged parts)</small>	Inspect & Replace Hose and/or Wire
Job Code	22506	22507	22508	22509	22510	22511	22512	22513	22514
Flat Rate Time	0.2	0.3	1.1	0.2	0.3	1.2	0.2	0.3	1.8
Claim Type	3	3	3	3	3	3	3	3	3
Part Number	43095-0988	43095-0988	Call Hot Line	43095-1494	43095-1494	Call Hot Line	43095-1481	43095-1481	Call Hot Line
Description	Rear Brake Hose	Rear Brake Hose	Rear Brake Hose	Rear Brake Hose	Rear Brake Hose	Rear Brake Hose	Rear Brake Hose	Rear Brake Hose	Rear Brake Hose
Quantity	0	0	1	0	0	1	0	0	1
Additional Parts	N/A	Gasket, Muffler 11061-0447 Qty=1 Nut, Muffler 92210-1139 Qty=1	Call Hot Line	N/A	Gasket, Muffler 11061-0447 Qty=1 Nut, Muffler 92210-1139 Qty=1	Call Hot Line	N/A	N/A	Call Hot Line

Repair Verification

Make a white paint mark on the right/rear portion of the frame under the seat as shown below to serve as repair verification.

NOTE:

- o *Repair verification is an essential part of the repair procedure. Along with the physical repair verification, check VIP (Vehicle Information Portal) in K-Dealer for other possible repair campaigns for eligible units.*



2018 Z900, 900 ABS & Z900 RS REAR BRAKE HOSE & SENSOR WIRE INSPECTION

IMPORTANT SAFETY RECALL

NHTSA RECALL NO. 18V-866

Dear Kawasaki Motorcycle Owner:

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act. Kawasaki Motors Corp., U.S.A., has decided that a defect which relates to motor vehicle safety exists in certain 2018 Z900, 900 ABS & 900RS models.

The reason for this notice:

On affected units, the rear brake hose and rear wheel rotation sensor wire could touch the rear tire due to improper routing. This can cause damage to the rear brake hose and rear wheel rotation sensor wire. Damage to the rear brake hose can result in the loss of braking performance due to fluid leakage, increasing the risk of a crash. Also, damage to the rear wheel rotation sensor wire can result in activating the ABS (Anti-lock Brake System) indicator light, not displaying the vehicle's speed on the meter, and cause the ABS to not function properly. This could cause loss of control increasing the risk of a crash. Our records indicate that you have purchased one of these units.

What Kawasaki and your dealer will do:

Kawasaki has authorized your dealer to inspect your motorcycle, correcting the hose and wire routing as necessary, and replacing the rear brake hose and rear wheel rotation sensor wire if they are found to be damaged due to improper routing free of charge. The actual repair will take up to two hours but may take longer due to scheduling at the dealership and the time needed to obtain required parts.

What should you do to ensure your safety?

Please call your Kawasaki dealer to schedule an appointment to have your motorcycle inspected and repaired if required. Please have your Vehicle Identification Number (VIN) ready when calling. To locate the nearest authorized Kawasaki motorcycle dealer, please visit www.kawasaki.com and click on the "LOCATE DEALER" link.

If you need help:

If you have questions or concerns that your dealer is not able to resolve, please contact Kawasaki's Consumer Services Department at (866) 802-9381 (toll-free) between 7:30 a.m. and 4:30 p.m. PT Monday through Friday. Please have your Vehicle Identification Number ready when calling.

If your dealer fails or is unable to remedy this defect without charge within a reasonable amount of time (60 days after your first attempt to obtain remedy), you may submit a written complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Ave. S.E., Washington, D.C. 20590, or call the toll-free Vehicle Safety Hotline at 1(888) 327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

If you received this notice in error:

Our records indicate you are the current owner of the motorcycle described in this letter. If you no longer have the vehicle described in this letter, please help us to update our records at www.kawasaki.com by clicking on "OWNER CENTER => OWNER SUPPORT => UPDATE OWNER INFO" or by calling Kawasaki toll free at (866) 802-9381. Federal regulation requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

Reimbursement:

If you have experienced the failure described above prior to receiving this letter and have paid to have it corrected, you may be eligible for full or partial reimbursement for your documented cost of repair(s). To apply for reimbursement, please send copies of current owner and VIN information along with copies of repair orders and payment confirmation to the following address:

Kawasaki Motors Corp., U.S.A.
ATTN: Consumer Services Department
P.O. Box 25252
Santa Ana, California 92799-5252

Please note the following conditions for reimbursement:

- Claims may be excluded if proper documentation is not included. Current owner and VIN information along with copies of repair orders and payment confirmation must be provided.

We are sorry for any inconvenience this may cause, but we have taken this action in the interest of your safety and your continued satisfaction with your Kawasaki motorcycle.

Sincerely,

Kawasaki Motors Corp., U.S.A.