

SAFETY RECALL

MACK Trucks Inc.
Greensboro, NC USA



Date	Number	Release	Page
12.2018	SC0412	01	1 (3)

Bridgestone Tire, Recall

GR, LR, TE

SAFETY RECALL INFORMATION:

(December 2018)

Mack Trucks has been informed by Bridgestone Americas Tire Operations (BATO), LLC that a defect may exist in certain truck tires used for severe service applications. Mack Trucks has initiated a voluntary recall of these tires. This recall may affect certain Mack GR, LR, and TE trucks manufactured from May 29, 2018 through September 24, 2018.

The suspected tires may not comply with the endurance test requirements as prescribed under Federal Motor Vehicle Safety Standards.

In affected tires, there may be a risk of exposure of steel body cords in the sidewall to the environment, which could lead to deterioration of the cords in that area. If a rapid air loss occurs due to that condition while the vehicle is operating, there may be an increased risk of a crash. Affected tires may exhibit a bulge in a sidewall blister location. Affected tires already in use may exhibit exposed steel body ply cords and/or rubber cracking in a blister location.

VEHICLES AFFECTED:

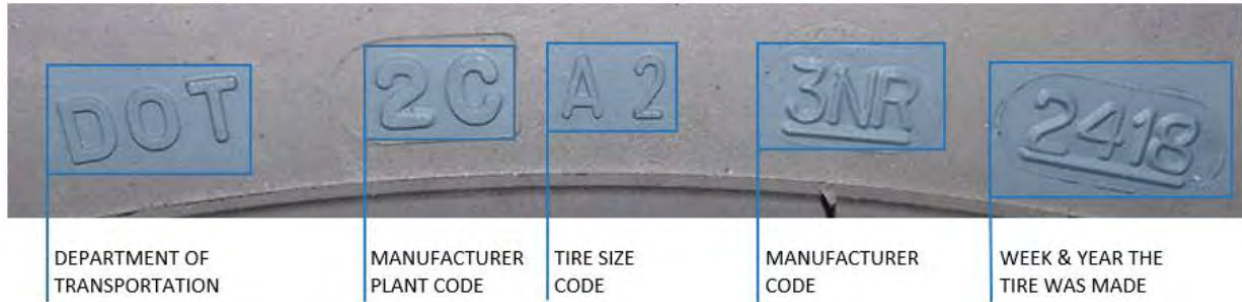
Certain Mack GR, LR, and TE trucks manufactured from May 29, 2018 through September 24, 2018.

QUANTITY OF VEHICLES AFFECTED:

The total number of vehicles affected by this recall is 954 (USA 818, Canada 73, Mexico 59, and Export 4).

Inspection

The tire's DOT serial number can be found on the sidewall just above the rim. In the visual example below, the DOT serial number ends with "2418", which indicates that the tire was made in the 24th week of 2018. However, there are four tire patterns and several DOT serial numbers covered by this recall (see the charts below).



AFFECTED TIRE DESCRIPTION, SIZES, and Tire Patterns						
Tire Size	Description	DOT Code			DOT Week / Year	
					Start	End
425 / 65R22.5	Bridgestone M864	2C	A2	3NU	2318	2418
425 / 65R22.5	Bridgestone M860A	2C	A2	3VT	2518	2518
425 / 65R22.5	Bridgestone M854	2C	A2	3NR	2418	2518

! WARNING

If tires are found to meet the exact affected tire description above, you as the dealer must inform the customer that the vehicle must be taken to an authorized Bridgestone tire dealer for replacement. If the vehicle has affected tires, please note this in the warranty system.

Reimbursement:

This repair is covered by an authorized Safety Recall campaign. Reimbursement is obtained through the normal claim handling process.	
	UCHP Reimbursement
Claim Type (used only when uploading from the Dealer Business System)	40
Recall Status	
Vehicle repaired per instructions	1-Modified per instructions
Labor Codes	
Primary Labor Code Bridgestone Tire, Inspection	7720-06-02-03 (0.2 hrs)
Time to take charge of vehicle and determine campaign status	1700-16-01-01 (0.3 hrs)
Causal Part	22272880, 22581560 23356344
Authorization Number	C6597

Take-charge time is not included in the labor code for this operation. Take charge may be eligible, but can only be used once per vehicle repair visit. If the vehicle is having other warranty repairs performed, take-charge should be charged to the warranty repair, otherwise take-charge can be charged to this Safety Recall campaign.