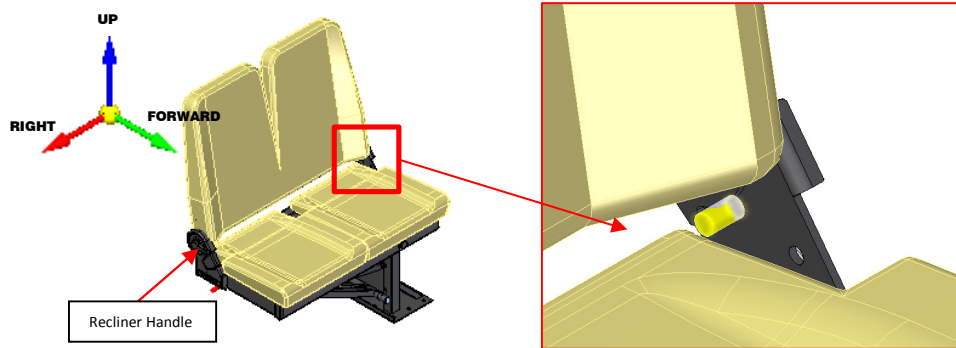


## GO-ES Foldaway Seat Inspection

- Check shipping date under seat. Seats shipped July 2018 and after do not need any repair.
- *Index Pin inspection. Is pin bent? No = Pass*
  - 🔑 *Pin is located opposite of recliner handle as shown below.*



- Seatback lock inspection. All checks must pass for the seat to be considered locked.
  - 🔑 Video showing inspection: <https://www.freedmanseating.com/instructions/go-es-foldaway>
  - A. Rotate seatback to in-use position. Does it take significant effort to rotate? *No = Pass*
  - B. Set seatback between the in-use and stowed positions and release handle. Slowly move seatback to in-use position.
    1. Does recliner make an audible click noise indicating it is locked? *Yes = Pass*
    2. Does recliner handle rotate all the way down in one motion? *Yes = Pass*
  - C. Apply forward and backward pressure to seatback. Does seatback remain locked? *Yes = Pass*
  - D. Set seatback to in-use position. See video.
    1. While applying forward pressure to back of the seat, lift release handle just enough to disengage seatback. *Do not manually lift handle all the way. The position of disengagement is somewhere between the handle's locked and fully unlocked position.*
    2. Release handle and move seatback back and forth near the in-use position.
      - i. Does it sound/feel like the mechanism is ratcheting? *No = Pass*
      - ii. Does it take significant effort to rotate seatback? *No = Pass*



If all inspections pass, seat does not need any repair.

If any of the inspections fail, perform repair per detailed instructions using service kit (FSC Part Number: 44200).

Instructions and related documents can be found here:

<https://www.freedmanseating.com/instructions/go-es-foldaway>

Customer Service Contact Information:

Email: [PartsDept@freedmanseating.com](mailto:PartsDept@freedmanseating.com)

Email Subject Must Contain: GO-ES Foldaway Seat Recall

Seat Recall Form must be complete and attached

Terry Gogins  
Customer Service Department  
773-524-2440 EXT 233

Anthony Lee  
Customer Service Department  
773-524-2440 EXT 311