



November 9, 2018

Heartland Warranty
2831 Dexter DR
Elkhart IN 46514

Dear valued Dealer;

In an effort to clarify the warranty procedure so that information can be accurately reported, and create as little confusion as possible please follow the following Guidelines in completing this recall.

1. Review your inventory based on the list of affected units and begin the recall repairs. Print the repair instructions.
2. You will need to inspect all the units on your lot prior to sale and order parts for the affect units.
3. File the warranty claim using one of the following codes:
 - a. Use job code 99.01.41.L for .10 hrs. For an inspection only (the LP connection is correct), a photo of the stove top showing the correct installation of the LP Hose is required.
 - b. Use job code 99.01.41.A for .75 hrs. For repair (the LP connection is NOT correct), a photo of the stove top showing the incorrect installation of the LP Hose is required.* this includes inspection. *
 - c. The unit serial # must be listed on the list of affected units in order to process this claim.
4. Recall warranty claims should be filed with only the recall repair on the claim to help expedite payment and track completions.
5. Part requirements:
 - a. Part # 0317151 - Kit-assembly - 8"- stove pipe w45 - camp kitchen.
 - b. Part # 10635 - Clamp -1-coated.

If you have questions concerning this recall or if you need any assistance please contact the **Warranty/Service Department** by phone at 877-262-8032.

Note: It is a violation of federal law (CFR 49 Part 573.11&12) for a dealer to deliver a new vehicle that has been sold prior to completing this recall. Please be sure to address any vehicles in your inventory that are affected by this recall action.

Thank you for your attention and cooperation in this matter.

Sincerely,
Heartland RV Service Department



Pull out the tray which holds the two burner cooktop.

Remove the grill grates, burner knobs, and 2 silver cover screws.

Then remove the black cover plate to expose firebox and LP line connection.



The internal burner box should look similar to the image on the left.

Make sure the gas is turned off at the main bottles, and the quick disconnect LP line from the cooktop is not attached to the system.



With an adjustable or open ended crescent wrench, disconnect the flex line from the flared coupler, as well as the coupler from the cooktop manifold.

The coupler can be discarded as it will not be used for the corrective action.

Pull the flex line out of the back of the burner box through the black grommet.



The image to the left is the supplied piece which will replace the flared coupler and create a rigid pipe section throughout the entire burner box of the 2 burner cooktop. The 90 degree elbow will be oriented outside of the cooktop burner box.



As a safety precaution, LP rated Teflon tape or pipe dope may be used to ensure a tight connection.



Note: in order to install the new pipe section, the 90 degree elbow can be fed through the grommet at the back of the burner box, or for easier installation, the entire 2 burner cooktop can be removed from the pullout tray by removing the screws from the side flange. (Cooktop removed in this image for visual clarification.)

Once the pipe is fed through the grommet with the 90 degree elbow out the back of the burner box, insert the threaded end into the cooktop manifold and turn to tighten. Make sure all fittings are completely tightened with a crescent/ open wrench. Please note the configuration of the 90 degree elbow can be facing any direction but upward.



The female portion of the quick disconnect hose can now be attached to the threaded end of the 90 degree elbow, and again wrench tightened.

The other end (left hand) is for connection to the main system via the quick disconnect.

This completes the gas line portion of the corrective action. If the cooktop has been removed from the pullout tray, it can be placed back in and secured.



Note: At this point it is recommended to attach the quick disconnect gas line to the LP system, turn on the gas, (not at the cooktop itself, just the main system and the shut off valve at the quick disconnect) and test for leaks around the connection in the burner box with a soapy water solution. (If bubbles are evident, re-check and ensure all connections are tight/secure)

Once verified that all connections are sealed, turn off gas, unhook the quick disconnect line from the LP system. The black cover plate, silver cover screws, knobs and grates can all be reinstalled.