



Thor Motor Coach Recall Repair Instructions

Recall #	18V-741 2018-561		
Description/Title:	Norcold Refer LP Hose Routing		
Affected Product Line(s):	Certain MY 2018 & 2019 Chateau, Four Winds, & Freedom Elite motorhomes		
Service Campaign # :	RC000162	Released Date:	12/10/2018
Repair Code:	Inspect: TMCRC80478Y Repair: TMCRC80478V	Document Date:	12/10/2018
Time Allowed:	Inspect: 0.1 Repair: 0.8	Document Revision:	A

Issue:

It has been decided that on certain 2018 & 2019 Chateau, Four Winds, and Freedom Elite motorhomes, there is not enough clearance from the metal plate where the LP hose runs through the refrigerator cabinet floor. The LP hose has the potential to rub on the metal plate and possibly lead to a leak in the LP hose. This could cause a fire, which could result in serious injury or death.

The required action is to verify the model of refrigerator. If a Norcold model is in coach, inspect the routing of the LP hose. If the hose is pinched/rubbing on the bottom metal plate, cut away a portion of the bottom metal plate and make sure a grommet is in place in the refer cabinet floor for proper clearance of the LP hose. A replacement of the LP hose may also be required.

Part(s) Required:

For Repair:

Shop Supplies – Cut off wheel
Urethane Sealant

Thor Motor Coach
1-877-500-1020
NHTSA Recall # 18V-741
Transport Canada Recall # 2018-561



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Instructions:

NOTE: **TAKE CARE WHEN COMPLETING RECALL AND ENSURE LP IS SHUT OFF BEFORE STARTING ANY REPAIRS. PLEASE WEAR APPROPRIATE SAFETY GEAR**

TMC WILL NOT COVER ANY DAMAGES INCURRED DURING THE COMPLETION OF THE PROCESS

1. Inspect refrigerator in coach to verify if it is a Norcold model. If yes, continue onto Step 2. If it is a different manufacturer (i.e. Dometic), inspection is complete and no further repair is needed.
(Photo Required of model verification for Claim process)
2. Inspect the routing of LP hose. If LP hose is not pinched or rubbing against bottom metal plate, no repair is needed. *(See Figure A for example)*
(Photo Required of LP hose routing for Claim process)



(Figure A)



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3. If the hose is pinched or rubbing against bottom metal plate, repair will be required.
(See *Figure B* for example)
Continue onto step 4 for repair procedure.



(Figure B)

4. Using the cut off wheel, cut bottom metal plate to provide adequate space for the LP hose. Verify grommet is in place and seal with urethane sealant. If the grommet is missing, install a new grommet and seal. (See *Figure C*)



(Figure C)

5. If the LP hose has been compromised, the LP hose will need to be replaced. Please call TMC Customer Service (877) 500-1020 for parts & additional labor time.