

Keystone RV Company

11/8/18

SAFETY ADVISORY # 18-333

Cruiser Volante Awning Switch

Keystone is conducting a voluntary RECALL notification campaign in accordance with the National Highway Transportation and Safety Act. It has been determined that the vehicles in the recall population may have been manufactured with an incorrect awning switch. This condition will allow the awning to continue to unroll after the switch is released. Under certain conditions during travel, if the awning motor is allowed to unroll it can unfurl leading to an increased risk of property damage or injury.

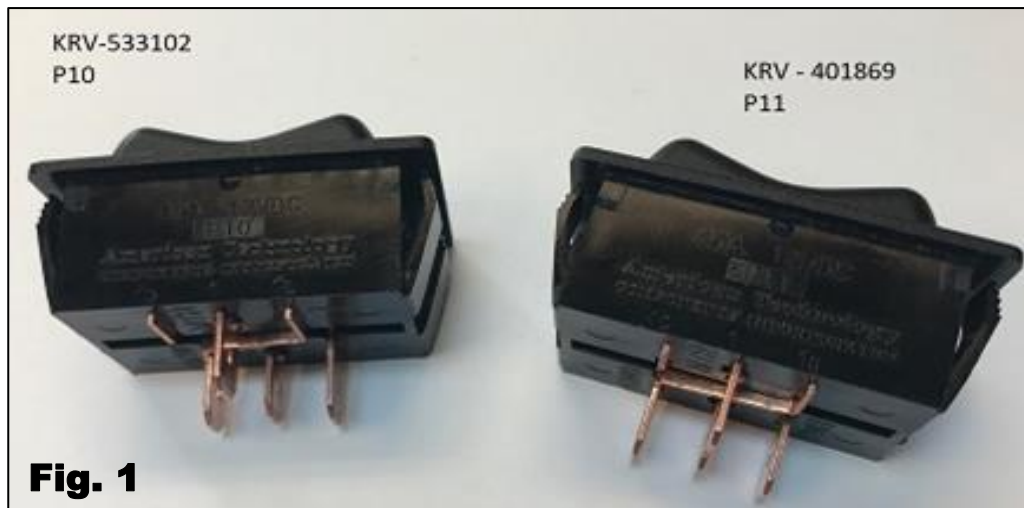
All Models Included	Serial Number Ranges
2019 Cruiser	K6320296 - K6320345
2019 Volante	K9360148, K9360507, K9360612 - K9360620

Parts Required: 1 – KRV # 533102 - Switch - 4 Terminal - For Slideout & Awning - Black

Tools Required: - Nylon trim or panel removal tool

Note – Check serial number on Key Express to verify the campaign is open. Some vehicles were repaired before they left Keystone.

When performing warranty or recall service, please make certain that appropriate Personal Protective Equipment (PPE) is used.



The remedy is to remove the P11 awning switch and replace it with a P10 awning switch (533102), Figure 1.

Fig. 1

REPAIR INSTRUCTIONS**Step 1**

Locate the current awning switch and using a flat nylon trim or panel removal tool, replace it with KRV part number 533102, Figure 2.

Step 2

Proceed to warranty reimbursement.



Fig. 2

WARRANTY REIMBURSEMENT**REPAIR**

Submit the claim on Key Express using **Flat Rate Code # 7133342A**

In the Complaint section note: Safety Advisory # 18-333

In the Cause section note: Incorrect switch installed

In the Correction section note: Replaced switch

The amount of time authorized for this repair is **.3 hour**.

PARTS DISPOSITION

No return part needed.

Please call Keystone RV Customer Service at **(844) 361-8455** if you have any questions.