SIB 33 02 18   2019-02-26
DELIVERY STOP & RECALL 18V-680: REAR AXLE UPPER
CONTROL ARMS

Please perform the procedure outlined in this Service Information on all affected vehicles before customer delivery. In the event the customer has already taken delivery of the vehicle, please perform the procedure the next time the vehicle is in the shop.

This Service Information bulletin replaces SI B33 02 18 dated October 2018

What's New

• Recall number added

MODEL

F16 (X6)	F86 (X6M)

SITUATION

BMW Group is conducting a Volluntary Recall (effective September 21, 2018) on Model Year 2019 BMW X6 and X6M vehicles that have been produced from September 10-20, 2018. There is a risk of a crack in the ball stud in both rear upper control arms and will need to be replaced.

Approximately 108 vehicles are affected by this delivery stop / recall.

Affected vehicles show the campaign as "Open" when checked either in Warranty Vehicle Inquiry, AIR or ISPA Next and identified with the description: STOP013407 B330218 Recall: Rear Upper Control Arms

All of the other systems including DAR and the RDR system will show the Stop Sale Sign starting tomorrow. Please utilize the Inventory Campaign Details under ROSS which shows all vehicles that have a Stop Sale in your inventory.

The bulletin will be updated with more information when it becomes available.

The Q&A has been attached for further information.

CORRECTION

Replace both rear axle upper control arms.

PROCEDURE

Replace both rear axle upper control arms, see repair manual RA 33 32 071. Carry out wheel alignment, see REP 32 00 155.

PARTS INFORMATION

Part Number	Description	Quantity
33 32 6 796 001	Control arm with rubber bushing left	1
33 32 6 796 002	Control arm with rubber bushing right	1
33 32 6 760 380	Combination nut	2
33 32 6 760 668	Self-locking collar nut	2
07 11 9 906 093	Hex screw with collar	2

WARRANTY INFORMATION

Reimbursement for this Delivery Stop/Recall repair will be via normal claim entry utilizing the following information:

Defect Code:	0033100200	

Completion "before" vehicle delivery to the customer or the vehicle is already in the workshop

Labor Operation:	Labor Allowance:	Description:
00 66 968	36 FRU (F16/ F86)	Replace both rear upper control arms with OC 2VM (includes checking wheel alignment with KDS without load and adjusting) (Plus work)
Or:		
00 66 969	32 FRU (F16)	Replace both rear upper control arms without OC 2VM (includes checking wheel alignment with KDS without load and adjusting) (Plus work)

Or:

Completion after vehicle delivery to the customer (with no other Main work will be performed/claimed)

Labor Operation:	Labor Allowance:	Description:
00 66 275	37 FRU (F16/ F86)	Replace both rear upper control arms with OC 2VM (includes checking wheel alignment with KDS without load and adjusting) (Main work)
Or:		
00 66 276	34 FRU (F16)	Replace both rear upper control arms without OC 2VM (includes checking wheel alignment with KDS without load and adjusting) (Main work)

And, as applicable:

Alternative Mobility Solution (AMS) for Vehicle Owners

This Delivery Stop/Recall repair qualifies for Alternative Mobility Solution (AMS) expense reimbursement, claim this item under the Defect Code noted above as follows:

- Sublet Code 2 - Itemize the AMS sublet amount on the repair order and in the claim comment section.

Please refer to SI B01 29 16 for additional information.

Posted: Tuesday, February 26, 2019

B330218 Delivery Stop Legal.pdf

Please be reminded that it is a violation of Federal law for you to sell, lease or deliver any vehicle covered by this notification until the delivery stop repair has been performed. This means that centers may not legally deliver new motor vehicles to a consumer until it is fixed or use/sell replacement equipment/parts subject to a delivery stop. Note also that substantial civil penalties apply to violations of this law.

Also, you should not sell, lease or deliver any Certified Pre-Owned or used vehicles subject to a delivery stop until the repair is completed.