



GROUP
Safety Recall
Campaign

MODEL
2017-2018MY
Niro (DE HEV)

NUMBER
SC168

DATE
November 2018

SAFETY RECALL CAMPAIGN

SUBJECT: POWER RELAY ASSEMBLY (PRA) OR HV
MAIN RELAYS REPLACEMENT (SC168)

This bulletin provides the procedure to inspect the Power Relay Assembly (PRA) for signs of heat damage in some 2017-2018MY Kia Niro (DE HEV) vehicles manufactured from November 1, 2016 through September 11, 2017.

- If no heat damage is found, dealers are to replace the PRA with new ones.
- If signs of heat damage exist, dealers are to replace the PRA with a new one.

The PRA is located under the rear passenger seat and contains various components including the Relay. An electrical connection between the relay contacts can increase electrical resistance, thereby generating heat. This heat is generated heat under the rear seat, increasing the risk of fire.

Before beginning the repair, verify the vehicle is one of the affected VINs.



* NOTICE

There is no charge to the vehicle owner for this repair. Under applicable law, you may not sell or otherwise deliver any affected vehicle until it has been repaired pursuant to the procedures set forth in this bulletin.

* NOTICE

To assure complete customer satisfaction, always remember to refer to WebDCS Warranty Coverage (validation) Inquiry Screen (Service → Warranty Coverage → Warranty Coverage Inquiry) for a list of any additional campaigns that may need to be performed on the vehicle before returning it to the customer.

File Under: <Safety Recall Campaign>

Circulate To: General Manager Service Manager Parts Manager
 Service Advisors Technicians Body Shop Manager Fleet Repair



SUBJECT:

POWER RELAY ASSEMBLY (PRA) OR HV MAIN RELAYS REPLACEMENT (SC168)

AFFECTED VEHICLE RANGE:

Model	Production Date Range
Niro (DE HEV)	November 1, 2016 through September 11, 2017

REQUIRED PART:

Part Name	Part Number	Figure	Qty.
Power Relay Assembly (PRA)	37514 G2100QQK		1
HV Main Relay	37583 A8000QQK		1 (includes 2 HV Main Relays per kit)

WARRANTY INFORMATION:

N Code: N99 C Code: C99

Claim Type	Causal P/N	Qty.	Repair Description	Labor Op Code	Op Time	Replacement P/N	Qty.
R	37583 G2000	0	(SC168) PRA Inspection & HV Main Relay Replacement	181123R0 Requires 1 KVID Photo (Attachment Type 'XX')	0.8 M/H	37583 A8000QQK	1
R	37583 G2000	0	(SC168) PRA Inspection & Replacement	181123R1 Requires 1 KVID Photo (Attachment Type 'XX')	0.8 M/H	37514 G2100QQK Open a (online) Techline case for review, QK PRA parts authorization, & parts order	1

Notes:

For the KVID Warranty Claim Attachment captured photo, use attachment type 'XX' for 'Other'. PRA replacement claims will require a Techline case for review and approval of repair. Use sublet code 'RX' for rental expense reimbursement on PRA replacement (181123R1) claims.

★ NOTICE

VIN inquiry data for this repair is provided for tracking purposes only. Kia retailers should reference SC168 when accessing the WebDCS system.