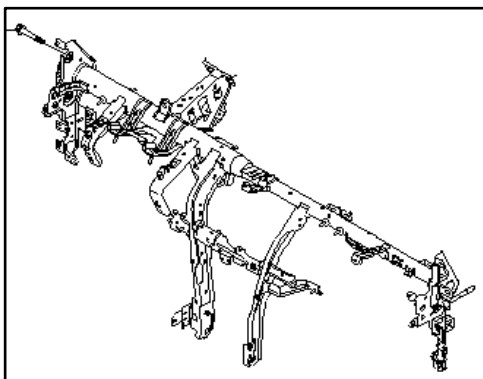
	GROUP Safety Recall Campaign	MODEL 2018MY Sorento (UMa)
	NUMBER SC167	DATE October 2018
SAFETY RECALL CAMPAIGN		
SUBJECT: MDPS STEERING COLUMN ASSEMBLY - COWL CROSS BAR ASSEMBLY REPLACEMENT (SC167)		

This bulletin provides the procedure to replace the cowl cross bar assembly on some 2018MY Kia Sorento (UMa) vehicles, produced from June 28, 2017 through July 20, 2017. The bracket that secures the Motor Driven Power Steering (MDPS) steering column assembly to the cowl cross bar was improperly welded. As a result, the bracket can detach allowing the steering column to separate from the cowl cross bar causing increased looseness of the steering wheel and possible loss of steering. Loss of steering can increase the risk of a crash.

Please follow the instructions in this bulletin to replace the cowl cross bar assembly in the affected vehicles. Before conducting the procedure, verify the vehicle is included in the list of affected VINs.



★ NOTICE

There is no charge to the vehicle owner for this repair. Under applicable law, you may not sell or otherwise deliver any affected vehicle until it has been repaired pursuant to the procedures set forth in this bulletin.

★ NOTICE

To assure complete customer satisfaction, always remember to refer to WebDCS Warranty Coverage (validation) Inquiry Screen (Service → Warranty Coverage → Warranty Coverage Inquiry) for a list of any additional campaigns that may need to be performed on the vehicle before returning it to the customer.

File Under: <Safety Recall Campaign>

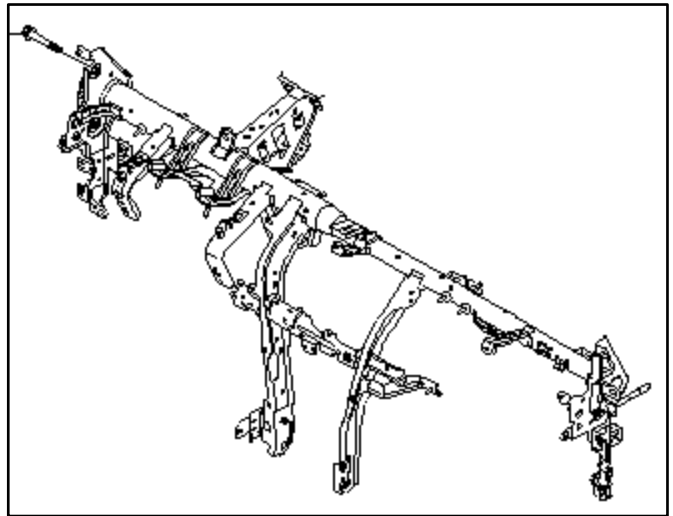
Circulate To: ☒ General Manager ☒ Service Manager ☒ Parts Manager
☒ Service Advisors ☒ Technicians ☒ Body Shop Manager ☒ Fleet Repair

SUBJECT:

MDPS STEERING COLUMN ASSEMBLY - COWL CROSS
BAR ASSEMBLY REPLACEMENT (SC167)

Replacement Procedure:

1. Replace the cowl cross bar assembly by referring to the “Body (Interior and Exterior) → Crash Pad → Cowl Cross Bar Assembly → Repair procedures” chapter in the applicable Shop Manual on KGIS.



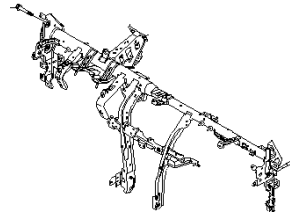
SUBJECT:

MDPS STEERING COLUMN ASSEMBLY - COWL CROSS
BAR ASSEMBLY REPLACEMENT (SC167)

AFFECTED VEHICLE RANGE:

Model	Production Date Range
Sorento (UMa)	June 28, 2017 through July 20, 2017

REQUIRED PART:

Part Name	Part Number	Figure
Cowl Cross Bar Assembly	84410 C6000	

WARRANTY INFORMATION:

N Code: N99 C Code: C99

Claim Type	Causal P/N	Qty.	Repair Description	Labor Op Code	Op Time	Replacement P/N	Qty.
R	84410 C6000	1	(SC167) MDPS Steering Column Assembly - Cowl Cross Bar Assembly Replacement	181A13R0	4.4 M/H	N/A	0

Note: If necessary, use sublet code X2 for rental expense, 2 day reimbursement maximum.

★ NOTICE

VIN inquiry data for this repair is provided for tracking purposes only. Kia retailers should reference SC167 when accessing the WebDCS system.