

Updated September 17, 2020

A. VEHICLE INSPECTION PROCEDURE

NOTE: There is no inspection-only claim, only a repair option based on the results of the inspection of the vehicle.

1. Subject vehicles

2009 Mazda6 (HP) through 2013 Mazda6 (HZ) vehicles, which were originally sold in, or currently or previously registered in Salt Belt States listed below.

23 "Salt Belt" States:				
Connecticut	Delaware	District of Columbia	Illinois	Indiana
Iowa	Kentucky	Maine	Maryland	Massachusetts
Michigan	Minnesota	Missouri	New Hampshire	New Jersey
New York	Ohio	Pennsylvania	Rhode Island	Vermont
Virginia	West Virginia	Wisconsin		

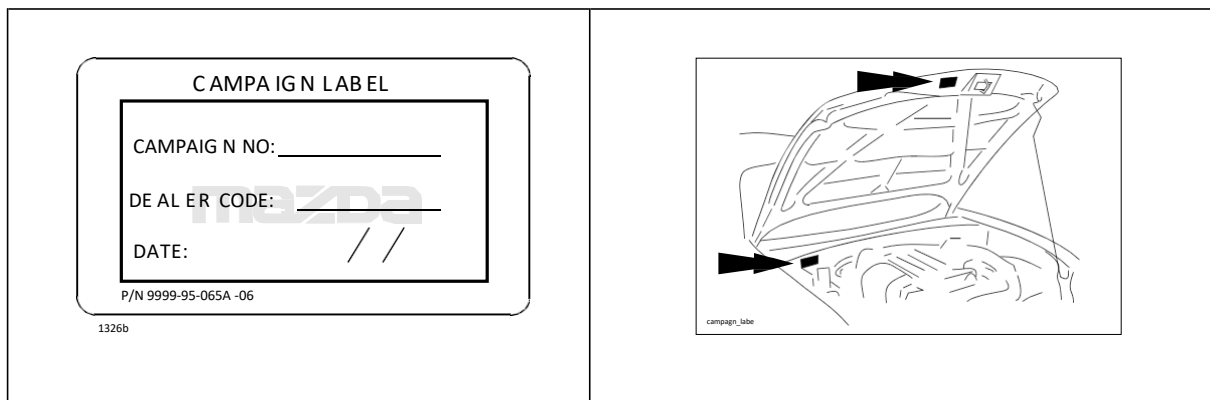
Model	Subject VIN range	Subject build date range	Note
2009-2013MY Mazda6	1YV HP**** 95 M00001 – M52259 1YV HZ**** A5 M00014 – M58879 1YV HZ**** B5 M00002 – M30741 1YV HZ**** C5 M00001 – M44241 1YV HZ**** D5 M00004 – M17345	From February 4, 2008 through August 24, 2012	Currently or ever registered in Salt belt states

The asterisk symbol "*" can be any letter or number.

- If the vehicle is within the above ranges, proceed to Step 2.
- If the vehicle is not within the above ranges, return vehicle to the customer or inventory.

Perform a Warranty Vehicle Inquiry using your eMDCS System and inspect vehicle for Campaign Labels **Recalls 2818I** attached to the vehicle's hood or bulkhead. Refer to eMDCS System - Warranty Vehicle Inquiry Results table below.

NOTE: Be sure to verify Recall number as the vehicle may have multiple Recall labels.



eMDCS System - Warranty Vehicle Inquiry Results:

If eMDCS displays:	Campaign Label is:	Action to perform:
RECALL 2818I OPEN	Present	Contact the Warranty Hotline at (877) 727-6626 option 3 to update vehicle history.
	Not present	Proceed to "B. INSPECTION PROCEDURE".
RECALL 2818I CLOSED	Present	Return vehicle to inventory or customer.
	Not present	Proceed to "C. CAMPAIGN LABEL INSTALLATION".
RECALL 2818I IS NOT PRESENT	Does not apply	Recall does not apply to this vehicle. Return vehicle to inventory or customer.

B. CROSS MEMBER INSPECTION PROCEDURE 2009-2013 MAZDA6

On certain subject vehicles in salt belt states, it is possible that the front cross member may be corroded due to possible insufficient paint coating. Corrosion may be more severe on the portion just under the air conditioner drain, causing a perforation.

Continued use of the vehicle with such condition may allow the perforation to progress, and the support of the right lower control arm front bushing to decrease. This may result in a change of the right front wheel alignment.

The vehicle having such conditions may exhibit the concerns as described below.

- Vehicle stability concerns (steering wheel off center, and pull to right side while driving/braking in a straight line)
- The Right Front tire may interfere with the mud guard, causing an abnormal noise and vibration.
- Cross member may fracture due to a heavy impact with a large pothole etc. Under high speed driving with such condition, it is possible that the steering control may become difficult.

Check the list of VINs that have had a new Front Cross Member installed May 2018 or later, and check eMDCS as a secondary confirmation.

1. Was Front Cross Member replaced? Go to step 2 if yes. Go to step 3 if no.
2. Go to the A/C Drain Hose Installation procedure document. Once drain hose is installed, vehicle is repaired. Return the vehicle to the customer
3. Replace the Front Cross Member and A/C Drain Hose. Refer to repair documents and return the vehicle to the customer

