



Service Bulletin

American Honda Motor Co., Inc.

CRF250L #1

REVISED: November 26, 2019

SAFETY RECALL

2018 CRF250L - WIRE HARNESS INSPECTION/REPAIR

(This Service Bulletin supersedes CRF250L #1 issued September 2018.)

BACKGROUND

Honda is launching a SAFETY RECALL on certain model year 2018 CRF250L motorcycles to inspect and, if necessary, replace the wire harness, which may have been damaged during the manufacturing process. A damaged wire harness could result in loss of electrical power to various circuits. As a result, a loss of critical lighting, meters, switch function, or engine power could occur without warning, which increases the risk of a crash and creates a regulatory non-compliance.

AFFECTED UNITS

2018 CRF250L	<p>Certain VINs Only: To determine if a VIN is affected, you must use <i>iN Unit Information</i>. Honda will deny warranty claims for repairs on vehicles not affected by this recall.</p>
NOTE: ABS type and Rally are not affected by this recall.	

DEALER INVENTORY

Effective September 10, 2018, YOU MUST NOT SELL any affected (new or used) 2018 CRF250L motorcycle until it is inspected and, if necessary, repaired according to this Service Bulletin.

- To search for applicable recalls on a specific unit, you must use *Unit Information* on **iN**.
- To manage your affected inventory, you must use *eResponsibility Report* on **iN**.

PARTS INFORMATION

Order the following part only if the inspection procedure reveals a damaged wire harness.

Wire Harness Set

P/N 06320-KZZ-306 (Qty. 1) Now available through the normal parts ordering procedure.

NEW

Kit Contents	
Description	Qty.
Wire Harness	1
Chain Adjuster Label (not used for this repair, please discard).	1

WARRANTY CLAIM INFORMATION

After completing the Service Bulletin inspection and, if necessary, replacement procedure, submit one warranty claim per unit with the following template number:

Claim Template	Flat Rate Time
KJ7A (Inspection)	0.3 hours
KJ7B (Inspection and Replacement)	1.6 hours

DEALER REPAIR RESPONSIBILITY

- Safety Recall repairs must be performed by a qualified technician.
- Installing the remedy parts exactly as shown in Repair Procedure instructions is critical for the recall remedy to be effective. Carefully follow all instructions.
- Service Management should inspect and confirm the repair.
- Dealer submission of a warranty claim affirms this safety recall was properly performed.
- Make sure to submit your recall warranty claim before sales registration, in order to avoid a Sell-Through Recall Violation.

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CUSTOMER INFORMATION: The information in this bulletin is intended for use only by skilled technicians who have the proper tools, equipment, and training to correctly and safely maintain your Honda. These procedures should not be attempted by "do-it-yourselfers," and you should not assume this bulletin applies to your Honda, or that your Honda has the condition described. To determine whether this information applies, contact an authorized Honda dealer.

CUSTOMER NOTIFICATION

American Honda is sending a letter to owners of affected motorcycles informing them that their vehicle is under recall to inspect and, if necessary, replace the wire harness. The letter will advise them to have a Honda motorcycle dealer inspect the affected part.

For your reference, a copy of the Customer Letter is reproduced on page 4 of this bulletin.

REPAIR VERIFICATION

Before you begin the repair procedure, determine if the recall inspection/repair has already been applied.

Use **iN Unit Information** to check the completion status of this campaign (KJ7).

DEALER: 1	UNIT INFORMATION	09/12/18
VIN: MEHMD44	PRODUCT USE:	
MODEL & YEAR: CRF250L 2018	FIRST USE DATE: 00/00/0000	
ENGINE NUMBER: 2503376	RETAIL SALE DATE: 00/00/0000	
CURRENT CUSTOMER :	SALE REGISTERED ON:	
PREVIOUS CUSTOMER:		
WARRANTIES:		
TYPE:	START DATE	END DATE CANC DATE
STANDARD WARRANTY:	00/00/0000	
CERTIFY PRE OWNED:		
HONDA PROTECTION PLAN:		
CLAIM HISTORY:		
DATE:	FAILED PART DESC: NO REPAIR FOUND	
Campaign/Recall Information (Completed Campaigns are marked with a "C")		
KJ7 18 CRF250L WIRE HARNESS RECALL		

- If there is a **"C"** next to the campaign code (KJ7/C):
 - No further action is necessary.
- If there is **no "C"** next to the campaign code (KJ7):
 - Proceed with the INSPECTION/REPAIR section of this Service Bulletin.

DEALER SUPPORT

TECHNICAL QUESTIONS

If you have any technical questions relating to repair verification, repair procedure, or parts information please contact:

Motorcycle TechLine Online:
iN > Service > TechLine > TechLine Connect
 Or call (800) 421-1900, option 9

WARRANTY QUESTIONS

If you have any warranty administration questions relating to warranty claim templates, and claim filing procedures, please contact:

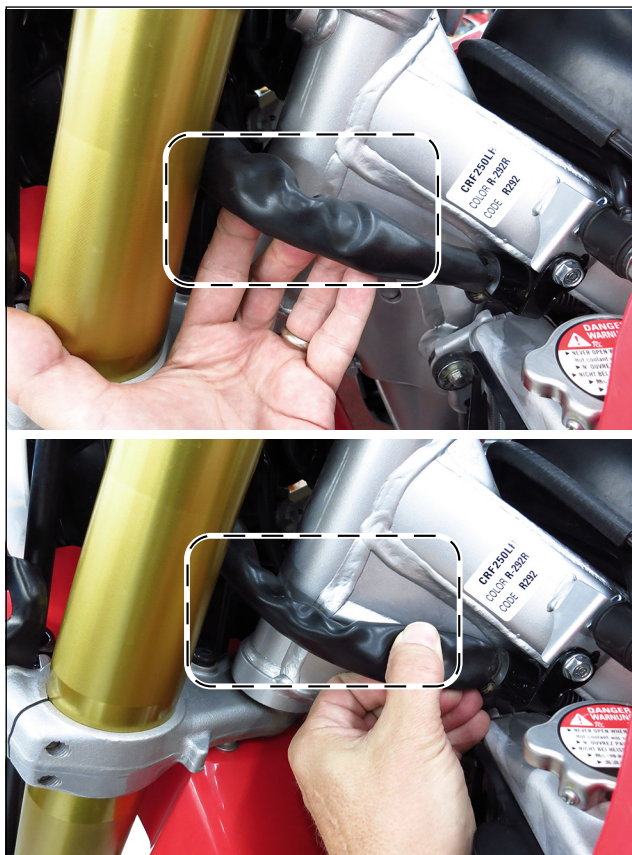
Motorcycle Warranty Online:
iN > Service > Warranty & HondaCare > Warranty Connect

Or call (800) 421-1900, option 7

INSPECTION PROCEDURE

1. Turn the handlebar fully to the right.
 2. Inspect the wire harness at the area alongside the left of the steering head as shown.
- Turn the wire harness over and inspect the backside as shown.

Check for damage such as cuts, deep impressions, or deformation as shown in Step 3.



3. Use the following photos to determine if the wire harness is OK or damaged.
- If the wire harness is OK, return the unit to inventory/customer and file a template warranty claim (*Inspection, KJ7A*) as indicated in the WARRANTY CLAIM INFORMATION section on page 1 of this bulletin.
 - If the wire harness is damaged, proceed to [REPAIR PROCEDURE](#).
 - *If you cannot determine if the wire harness is OK or damaged, take photos of the wire harness and submit them with a TechLine Connect Case.*

OK WIRE HARNESS	DAMAGED WIRE HARNESS
Small dent or scuff is OK	Cut, crimp, deep impression, or deformation is damage.
	
	

TEXT OF CUSTOMER LETTER

October 2018

NHTSA Recall 18V-630

IMPORTANT SAFETY RECALL

This notice applies to your motorcycle:

Dear CRF250L Owner:

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act.

WHAT IS THE REASON FOR THIS NOTICE?

Honda has decided that certain 2018 model year CRF250L motorcycles may fail to conform with the requirements of Federal Motor Vehicle Safety Standard No. 108, Lamps, reflective devices, and associated equipment, and/or Federal Motor Vehicle Safety Standard No. 123, Motorcycle controls and displays. The wiring harness that controls several electrical components, such as the turn signal, headlight, taillight, horn, and instrument panel may have been damaged during the assembly process, potentially affecting component functionality. An improperly functioning headlight, taillight, and/or turn signals can reduce the visibility of the motorcycle rider and the motorcycle's visibility to traffic. An inoperable horn can prevent warning traffic of imminent danger, and a non-operating instrument panel will not display the speed or fuel gauge. A damaged wiring harness can also result in an engine stall and/or a no-start condition.

WHAT WILL HONDA DO?

The dealer will inspect and, if necessary replace the wire harness for free.

WHAT SHOULD YOU DO?

Please call any authorized Honda motorcycle dealer and make an appointment to have the wire harness inspected and, if necessary replaced for free. Once you make an appointment for your motorcycle, be advised that the inspection process may take approximately 30 minutes and the replacement process approximately 1 hour 45 minutes. However, your dealer can provide you with a better estimate of the overall time for this service visit, as it may be necessary to make your motorcycle available for a longer period of time. If you are not the only rider of this motorcycle, please advise all other riders and passengers of this important information!

For assistance locating a Honda motorcycle dealer, you may call Honda Motorcycle Customer Support at: (866) 784-1870 or use the "find a dealer" option on www.powersports.honda.com.

CHECK YOUR MOTORCYCLE FOR OPEN RECALLS

You can check your motorcycle's eligibility for repair under this or any other recall. Please access the **Honda Recall Lookup** tool at www.powersports.honda.com/recalls.aspx and enter your VIN.

OWNER INFORMATION

You received this recall notice because government regulations require that notification be sent to the last known owner of record. Our records are based primarily on state registration and title data, which indicate that you are the current owner of this motorcycle. If this is not the case, or if any of the information is incorrect, please complete, sign and return the Information Change Card and we will update our records. If you are a lessor of this motorcycle, Federal Regulations require you to forward this notice to your lessee within ten days.

DO YOU STILL HAVE MORE QUESTIONS?

Should you have any questions about this recall, please contact your authorized Honda motorcycle dealer. Should you need additional assistance, you may contact Honda Motorcycle Customer Support toll free at (866) 784-1870.

If you believe that American Honda or the dealer has failed or is unable to remedy the defect in your motorcycle free of charge, within a reasonable period of time (within 60 days from the date you first contacted the dealer for a repair appointment), you may submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Ave., SE, Washington, DC 20590. Alternatively, you may call the NHTSA's toll-free Safety Hotline at 888-327-4236 (TTY 800-424-9153), or go to: www.safercar.gov.

We apologize for any inconvenience this recall may cause you.

Sincerely,
American Honda Motor Co., Inc.
Motorcycle Division

Campaign #KJ7 / Service Bulletin: CRF250L #1

MTB 16849 (1809)