



# Service Bulletin

American Honda Motor Co., Inc.

CRF250L #1

ISSUED: September 2018

## SAFETY RECALL

### 2018 CRF250L - WIRE HARNESS INSPECTION

#### BACKGROUND

Honda is launching a SAFETY RECALL on certain model year 2018 CRF250L motorcycles to inspect and, if necessary, replace the wire harness, which may have been damaged during the manufacturing process. A damaged wire harness could result in loss of electrical power to various circuits. As a result, a loss of critical lighting, meters, switch function, or engine power could occur without warning, which increases the risk of a crash and safety regulation non-compliance.

#### AFFECTED UNITS

2018 CRF250L	<b>Certain VINs Only:</b> To determine if a VIN is affected, you must use <i>iN Unit Information</i> . Honda will deny warranty claims for repairs on vehicles not affected by this recall.
<b>NOTE:</b> CRF250LA (ABS type) and CRF250RL/RLA (Rally) <u>are not affected</u> by this recall.	

#### DEALER INVENTORY

Effective September 10, 2018, YOU MUST NOT SELL any affected (new or used) 2018 CRF250L motorcycle until it is inspected or repaired according to this Service Bulletin.

- To search for applicable recalls on a specific unit, you must use *Unit Information* on **iN**.
- To manage your affected inventory, you must use *eResponsibility Report* on **iN**.

#### PARTS INFORMATION

Order the following part only if the inspection procedure reveals a damaged wire harness.

##### Wire Harness Set

P/N Forthcoming... (Qty. 1)

Kit Contents	
Description	Qty.
Wire Harness	1
Chain Adjuster Label (not used for this repair, please discard).	1

#### WARRANTY CLAIM INFORMATION

After completing the Service Bulletin inspection and, if necessary, replacement procedure, submit one warranty claim per unit with the following template number:

Claim Template	Flat Rate Time
KJ7A (Inspection)	0.3 hours
( ) Inspection and Replacement)	Forthcoming...

#### DEALER REPAIR RESPONSIBILITY

- Safety Recall repairs must be performed by a qualified technician.
- Installing the remedy parts exactly as shown in Repair Procedure instructions is critical for the recall remedy to be effective. Carefully follow all instructions.
- Service Management should inspect and confirm the repair.
- Dealer submission of a warranty claim affirms this safety recall was properly performed.
- Make sure to submit your recall warranty claim before sales registration, in order to avoid a Sell-Through Recall Violation.

**CUSTOMER INFORMATION:** The information in this bulletin is intended for use only by skilled technicians who have the proper tools, equipment, and training to correctly and safely maintain your Honda. These procedures should not be attempted by "do-it-yourselfers," and you should not assume this bulletin applies to your Honda, or that your Honda has the condition described. To determine whether this information applies, contact an authorized Honda dealer.

**CUSTOMER NOTIFICATION**

American Honda is sending a letter to owners of affected motorcycles informing them that their vehicle is under recall to inspect and, if necessary, replace the wire harness. The letter will advise them to have a Honda motorcycle dealer inspect the affected part.

For your reference, a copy of the Customer Letter is reproduced on page 4 of this bulletin.

**REPAIR VERIFICATION**

Before you begin the repair procedure, determine if the recall inspection/repair has already been applied.

Use **iN Unit Information** to check the completion status of this campaign (KJ7).

DEALER: 1	UNIT INFORMATION	09/12/18
VIN: MEHMD44	PRODUCT USE:	
MODEL & YEAR: CRF250LR 2018	FIRST USE DATE: 00/00/0000	
ENGINE NUMBER: 2503376	RETAIL SALE DATE: 00/00/0000	
CURRENT CUSTOMER :	SALE REGISTERED ON:	
PREVIOUS CUSTOMER:		
WARRANTIES:		
TYPE:	START DATE	END DATE
STANDARD WARRANTY:	00/00/0000	
CERTIFY PRE OWNED:		
HONDA PROTECTION PLAN:		
CLAIM HISTORY:		
DATE:	FAILED PART DESC: NO REPAIR FOUND	
Campaign/Recall Information (Completed Campaigns are marked with a "C")		
KJ7 18 CRF250L WIRE HARNESS RECALL		

- If there is a **"C"** next to the campaign code (KJ7/C):
  - No further action is necessary.
- If there is **no "C"** next to the campaign code (KJ7):
  - Proceed with the INSPECTION/REPAIR section of this Service Bulletin.

**DEALER SUPPORT**

**TECHNICAL QUESTIONS**

If you have any technical questions relating to repair verification, repair procedure, or parts information please contact:

Motorcycle TechLine Online:

**iN > Service > TechLine > TechLine Connect**

Or call (800) 421-1900, option 9

**WARRANTY QUESTIONS**

If you have any warranty administration questions relating to warranty claim templates, and claim filing procedures, please contact:

Motorcycle Warranty Online:

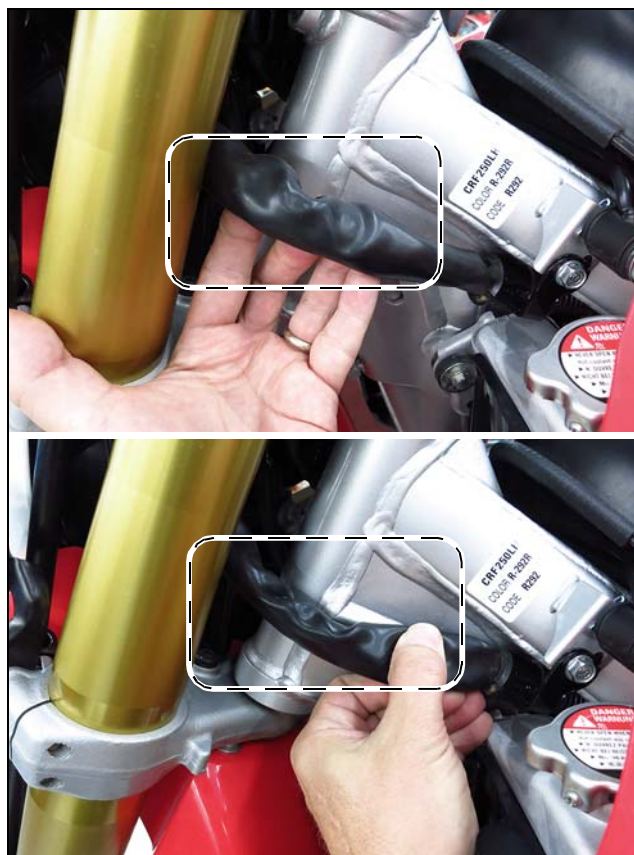
**iN > Service > Warranty & HondaCare > Warranty Connect**

Or call (800) 421-1900, option 7

**INSPECTION PROCEDURE**

1. Turn the handlebar fully to the right.
  2. Inspect the wire harness at the area alongside the left of the steering head as shown.
- Turn the wire harness over and inspect the backside as shown.

Check for damage such as cuts, deep impressions, or deformation as shown in Step 3.



3. Use the following photos to determine if the wire harness is OK or damaged.

- If the wire harness is OK, proceed to IDENTIFICATION.
- If the wire harness is damaged, call TechLine for further instructions.

*If you cannot determine if the wire harness is OK or damaged, take photos of the wire harness and call TechLine for help.*

OK WIRE HARNESS	DAMAGED WIRE HARNESS
Small dent or scuff is OK	Cut, crimp, deep impression, or deformation is damage.
	
	

**IDENTIFICATION**

After the INSPECTION PROCEDURE is complete, file a template warranty claim as indicated in the WARRANTY CLAIM INFORMATION section on page 1 of this bulletin.

**The Repair Procedure for a damaged wire harness is forthcoming.**

**TEXT OF CUSTOMER LETTER**

**TEXT OF CUSTOMER LETTER IS FORTHCOMING**