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Warranty Field Campaign

FDH

Campaign Number: c2062	Revision: A	Released Date: 11-Dec-2018
ISX15/X15 CM2350 X101/X114B Fuel Line Safety Campaign		Expiration Date (U.S. and Canada): 15-Aug-2040
		Expiration Date (International): 15-Aug-2040

Attention

- Worldwide distr./ branches and Div./Reg Offices
- U.S / Canadian Distr./Branches and Div. Offices
- U.S / Canadian Dealers (Automotive)

This is to revise and replace C2062, dated 12-Nov-18. This revision is to:

- 1. Update the narrative, and**
- 2. update the parts list.**

If additional information is required, please contact your Cummins Warranty Operations Group Leader.

Description

This Safety Campaign is being issued to address certain ISX15 CM2350 X101 and X15 CM2350 X114 engines built with nylon fuel lines and built with banjo bolts containing an integrated single screen filter on the fuel pump. Certified repair locations are authorized to replace the nylon fuel supply line and banjo bolts with a new steel fuel supply line.

If the fuel pump cooling circuit screens become sufficiently restricted (e.g., due to an inordinate amount of debris from filtration material) and the engine is operated in an extended motoring condition, such as on a long down-hill grade, the engine may experience a burst low-pressure nylon fuel line. If this occurs, the fuel line will leak fuel and the engine will **not** run when the operator depresses the accelerator. This condition may result in a significant volume of fuel leaking onto the roadway, causing a slick road surface that may present a hazard to other motorists. This condition may also cause an engine stall without warning and without the ability to restart, presenting a risk of a crash.

This Safety Campaign provides coverage and repair instructions for certain engines built

between 1 December 2015 and 24 July 2018. Please refer to the attached ESN listings, Column C, and the repair instructions, Attachment B, to identify the correct Fuel Supply Tube for your esn and the correct configuration for the repair.

Action

In order to qualify for repair under this field action, an engine:

1. will be covered Regardless of coverage status, and
2. **must** show as OPEN on QuickServe® Online for this field action.

Note : The ESN listings are attached for reference.

After verifying that the engine meets the above requirements, perform the following actions:

- 1) Please refer to Attachment B, Installation Instructions for Steel Fuel Supply Line for details.
- 1a) For Configuration A, use a new steel fuel line part number 5575157, Fuel Supply Tube Kit, P/N 5579015.
- 1b) For Configuration B, use a new steel fuel line part number 5558764, Fuel Supply Tube kit, P/N 5473412.
- 2) For all eligible units, please follow Attachment B, Installation Instructions. The Installation Instructions - 5414654, can also be found on QSOL, and may provide better visual guidance to complete the repair.
- 3) File one claim for **only** the applicable parts, labor and travel to complete the repair.

Material Disposition

Materials removed as a result of this field action **must** be scrapped.

Reimbursements

Parts

Note : All eligible engines will require a new steel fuel supply tube. Please refer to the attached ESN listings. Find your ESN. Column C identifies the appropriate Fuel Supply Tube to use for the repair. Further, please refer to Attachment B, Installation Instructions, to verify the correct configuration and line routing.

The following parts are covered under this field action:

Part Number	Quantity	Description
368561200	1	CIP (OPTIONAL)

Part Number	Quantity	Description
390063100	1	SCR, CAP (OPTIONAL)
392472500	2	SCR,CNR (OPTIONAL)
396398800	4	WSH,SNG (OPTIONAL)
397549700	1	CLP,TBE (OPTIONAL)
547341200	1	KIT,TBE (OPTIONAL KIT - Includes Tube 5558764)
555876400	1	TUBE,FUEL SUPPLY (For Use with units built on or after 11 August 2017 - OPTIONAL)
557515700	1	TBE, FUEL SUPPLY (For Use with units built before 11 August 2017 - OPTIONAL)
557901500	1	KIT, TBE (OPTIONAL KIT - Includes Tube 5575157)

Note : SRTs to gain access that are required to complete the repair, that are sufficiently explained in the claim narrative, may also be claimed on this action.

Labor Using Applicable Access Code and Time

SRT Code	Description	Time (hrs)
00-400	Steam Clean - Single Component Repair	
00-90X	Administrative time	
99-902	FUEL LINE, FUEL FILTER SUPPLY - REMOVE AND INSTALL (Qty 4)	

Travel

Travel is covered under this field action. Towing is covered under this field action.

Other Claimables

Consumables are **not** covered under this field action.

Claim Instructions

For Cummins Dealers, claims for this Field Campaign **must** be filed via **RAPIDSERVE™** Web (rsw.cummins.com). For information regarding **RAPIDSERVE™** Web, please reference the "Warranty" tab in QuickServe® Online. If there are additional questions, please contact your

local Cummins Distributor.

Claim Codes	
Description	Code
Account Code:	65
Pay Code:	Distributor = X
Pay Code:	Dealer = D
Pay Code:	International = I
Failure Code:	WFLCBA

Attachments



[Click here to see c2062_esn-list_phase1.xls](#)

[\(/service/english/attachments/c2062_esn-list_phase1.xls\)](/service/english/attachments/c2062_esn-list_phase1.xls)



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[see c2062_steel_line_installation_instructions_attach-b.pdf](#)

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Engine Family	Fuel System
ISX, QSX15 ISX15	
ISX, QSX15 ISX15	
Design Application	Market Application
Automotive	Automotive
Automotive	Automotive

Last Modified: 11-Dec-2018
