

**From:** Broadcast Messaging System  
**To:** [DL-BMS Message Monitors](#)  
**Subject:** Delivery Stop & Recall 18V-XXX: Front Wishbone  
**Date:** Friday, June 22, 2018 5:33:34 PM

Publish Date: June 22, 2018  
From: Technical Service  
Expiration Date: July 20, 2018

DCSnet Message  
**Urgent**







**Subject: Delivery Stop & Recall 18V-XXX: Front Wishbone**

BMW Group is conducting a Voluntary Safety Recall (effective June 22, 2018) on certain Model Year 2018 BMW X5 and X6 vehicles produced from June 9-11, 2018.

Approximately **43** vehicles are affected by this delivery stop/recall.

Attached is Service Information bulletin B31 04 18 and Recall Notice.

Sincerely,  
Technical Service

Attachments:  [B310418\[81c30cd3\].pdf](#)  [B310418\\_Recall\\_Notice\[81c30cd2\].pdf](#)  [B310418\[81c30cd3\].pdf](#)  
 [B310418\\_Recall\\_Notice\[81c30cd2\].pdf](#)

Recipients: BMW Passenger Cars, CC-All  
All, 69000, All Departments, All Personnel  
All, 67600, All Departments, All Personnel  
All, 66730, All Departments, All Personnel



## ***DELIVERY STOP & RECALL 18V-XXX: FRONT WISHBONE***

### **MODEL**

F15 (X5)	F16 (X6)
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### **SITUATION**

BMW Group is conducting a Voluntary Safety Recall (effective June 22, 2018) on certain Model Year 2018 BMW X5 and X6 vehicles produced from June 9-11, 2018.

Approximately 43 vehicles are affected by this delivery stop/recall.

- Pipeline: 3
- Dealer Inventory:38
- Retailed: 2

Affected vehicles show the campaign as “Open” when checked either in Warranty Vehicle Inquiry, AIR or ISPA Next and identified with the description:

**STOP013172 B310418 Recall: Front Wishbone**


### **CAUSE**

The durability of the front axle lower left side wishbone may not have been produced to specifications.

### **CORRECTION**

Check the front lower left wishbone production date and, if necessary, replace the wishbone.

### **PROCEDURE**

	<p>Check the production date on the front axle lower left side wishbone. The area containing the production date is circled.</p> <p>If the production date states “<b>155 2018 A</b>” the wishbone must be replaced as per REP31 12 004</p> <p> Note: SI B32 07 18</p> <p>If it is any other production date, no further repairs are necessary.</p>
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## **PARTS INFORMATION**

<b>Part Number</b>	<b>Description</b>	<b>Quantity</b>
31 12 6 864 821	Wishbone lower left	1
31 12 6 780 480	Combination nut	1
07 12 9 908 011	Hexagon screw with flange	1
07 11 9 906 898	Hexagon screw with flange	1
33 30 6 787 062	Combination nut	2

And, as needed for wheel alignment:

<b>Part Number</b>	<b>Description</b>	<b>Quantity</b>
33 30 6 771 102	Hex nut with flange	2
33 32 6 760 668	Self locking collar nut	2

## **WARRANTY INFORMATION**

**The campaign Defect Code (00 31 87 01 00) that must be used for these Recall claim submissions will be available in the system the week of June 25, 2018.**

You will need to have the repair order (RO) number and the RO close date to retail an affected vehicle once it is inspected and/or repaired as applicable.

Please ensure the claim for this Recall is promptly submitted through DCSnet once the campaign Defect Code becomes available as noted above.

Reimbursement for this Delivery Stop/Recall repair campaign will be via normal claim entry utilizing the following information:

<b>Defect Code:</b>	<b>0031870100</b>	
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**Completion “before” vehicle delivery to the customer or the vehicle is already in the workshop**

<b>Labor Operation:</b>	<b>Labor Allowance:</b>	<b>Description:</b>
00 66 733	3 FRU	Check wishbone (No repair is necessary) (Plus work)
Or:		
00 66 734	21 FRU	Check and replace the front axle lower left side wishbone (includes a wheel alignment check and adjustment) (Plus work)

Or:

**Completion after vehicle delivery to the customer (Two Vehicles)**

<b>Labor Operation:</b>	<b>Labor Allowance:</b>	<b>Description:</b>
00 66 143	5 FRU	Check wishbone (No repair is necessary) (Main work)
Or:		
00 66 144	23 FRU	Check and replace the front axle lower left side wishbone (includes a wheel alignment check and adjustment) (Main work)

**Note:** Alternative Mobility Solution (AMS) expense reimbursement is not available for this Delivery Stop/Recall repair.

**TREAD Act - Previous Customer-Pay Repairs**

Based on the small number affected vehicles (43) and their current age (certain MY 2018 BMW X5 and X6 vehicles produced from June 9-11, 2018), reimbursement requests for prior customer-pay repairs that specifically address the issue described in this Recall bulletin are not very likely.

## **SAFETY RECALL NOTICE**

To: All Center Operators, Sales Managers, Service Manager, Parts Manager and Warranty Processor

RE: Delivery Stop & Recall 18V-XXX: Front Wishbone B31 04 18

BMW Group is conducting a Voluntary Safety Recall (effective June 22, 2018) on certain Model Year 2018 BMW X5 and X6 vehicles produced from June 9-11, 2018.

Owners will be notified by First Class mail about the Recall and will be instructed to bring their vehicles in for a free repair when parts are available.

**Please be reminded that it is a violation of federal law (The Safety Act) for you to sell, lease or deliver any new motor vehicle covered by this notification until the recall repair has been performed. This means that centers may not legally deliver new motor vehicles to consumers until they are fixed or use/sell replacement equipment/parts subject to this recall. Note also that substantial civil penalties apply to violations of the Safety Act.**

**Also, you should not sell, lease or deliver any Certified Pre-Owned or used vehicles subject to a safety recall until the repair is completed.**

**Please follow any special instructions that we provide to you for the return or disposition of recall parts.**

We appreciate all your assistance with this Recall.