



Recall 18V-399

Claim Preparation & Repair Instructions

Please complete a warranty claim pre-authorization request using the following codes & labor times:

LABOR:

| | |
|---------------------------|-------------------------|
| Operation Code: | 910013 |
| Fault Code: | Recall |
| Labor Time: | 1.0 hrs. |
| Administrative Allowance: | .1 hrs. per unit |

PARTS:

- # 330098 x 3 – ½” Plastic Coated P-Clamp
- # 960264 x 3 – Screw - #14-1 Self-Tapping
- # 410100 x 1 - 1 ½” Plastic Grommet
- # 150016 x 1 – 1 ½” Plastic Hole Plug
- # 210019 x 1 – 80” LP Quick Connect Line **(Order only if LP line to grill has sustained damage).**

PRE-AUTH

REQUIREMENT: Photo of LP line if damaged and requires replacement.

REPAIR

INSTRUCTIONS: Involves rerouting the LP supply line to the grill along the backside of the grill housing & installing P-clamps to secure the line in place. See attached step-by-step repair instructions.

Promptly submit all pre-authorizations/claims through our Dealer Portal. If you have any questions or need assistance please call our Technical Service Team at 888-825-2820.