

Keystone RV Company

6/12/18

SAFETY ADVISORY # 18-321

Cougar Propane Compartment

Keystone is conducting a voluntary RECALL notification campaign in accordance with the National Highway Transportation and Safety Act. It has been determined that the vehicles in the recall population may have a propane compartment that was not sealed properly when built. If the compartment is not properly sealed, and if there were a propane gas leak from the propane container, it is possible for propane gas to enter the living area. Excessive exposure may cause serious personal injury.

Models Included: 2019 Cougar Fifth Wheel: 27RLS and 28SGS

Serial Number Ranges: KV500101 - KV500698

Parts Required: 1 – KRV # 122039 - Sealant - Silicone - Black - Lavasil

Tools Required: - Caulk Gun

Note – Check serial number on Key Express to verify the campaign is open. Some vehicles were repaired before they left Keystone.

When performing warranty or recall service, please make certain that appropriate Personal Protective Equipment (PPE) is used.

The remedy is to open the propane container compartments on each side of the unit and to seal the inside of the compartment where the side wall and bedroom floor meet; also where the side wall and pass-through wall meet.

REPAIR INSTRUCTIONS

Step 1

Locate the propane compartment doors at the front of the unit on the side walls.

Step 2

Open the door and remove the propane bottle.

Step 3

Using silicone sealant, seal the top of the compartment where the bedroom floor and side wall meet.

Also seal where the pass-through wall and the sidewall meet. See Figure 1.

Step 4

Locate propane compartment on opposite side of unit and repeat step 3.

Step 5

Proceed to Warranty Reimbursement.



WARRANTY REIMBURSEMENT

Submit the claim on Key Express using **Flat Rate Code # 7132142D**

In the Complaint section note: Safety Advisory # 18-321

In the Cause section note: Compartments not sealed

In the Correction section note: Sealed Compartments

The amount of time authorized for this repair is **.3 hour**.

Please call Keystone RV Customer Service at **(866) 273-1454** if you have any questions.