



## SIB 11 05 18

### Recall Campaign 18V-248: Electronic Auxiliary Water Pump

Please perform the procedure outlined in this Service Information on all affected vehicles before customer delivery. In the event the customer has already taken delivery of the vehicle, please perform the procedure the next time the vehicle is in the shop.

New information provided by this revision is preceded by this symbol .

This Service Information bulletin replaces SI B11 05 18 **dated November 2018**

#### What's New:

- Models: Table rearranged
- Wty: Alt. Transportation Measures discontinued
- Wty: Codes

Model 

<b>Models with N63 Engine</b>	<b>Models with S63 Engine</b>	<b>Models with N74 Engine</b>
E70 (X5 SAV)	E70 (X5 M Sports Activity Vehicle)	F02 (760Li Sedan)
E71 (X6 SAC)	E71 (X6 M Sports Activity Coupe)	
E72 (Active Hybrid X6)		
F01, F02 (7 Series Sedan incl. ALPINA)		
F04 (Active Hybrid 7)		
F07 (5 Series Gran Turismo)		
F10 (5 Series Sedan)		
F12 (6 Series Convertible)		
F13 (6 Series Coupe)		

Situation

The electronic circuit board of the auxiliary coolant pump could short circuit. This short circuit may cause the auxiliary water pump to overheat. In rare cases where overheating occurs, a fire in the engine compartment is possible.

## Affected Vehicles

This Recall Campaign involves on certain Model Year 2008 - 2012 BMW vehicles with N63, S63 and N74 engines that were produced from November 2007 through November 2011.

Approximately 23,164 vehicles are affected by this recall.

Affected vehicles will show the campaign as “Open” when checked either in Warranty Vehicle Inquiry, AIR or ISPA Next and identified with the description:

- **0011730400 B110518 Recall: Electronic Auxiliary Coolant Pump**

Affected customers were notified in June 2018 via First Class mail.

## Procedure

Replace the auxiliary water pump for the turbochargers. Refer to Repair Instruction RA 11 53 090 “**Removing and installing/replacing auxiliary water pump for exhaust turbocharger (N63)**” for replacement of the pump and proper coolant bleeding procedures.

## Parts Information

Part Number	Description	Quantity
11 51 7 629 913	Auxiliary water pump (E72 X6 Hybrid)	1
11 51 7 629 914	Auxiliary water pump (F02 N74)	1
11 51 7 629 915	Auxiliary water pump (F04 w/N63)	1
11 51 7 629 916	Auxiliary water pump (F01, F02, F10, F07, F12, F13, E70, E71 w/N63)	1
11 51 7 629 917	Auxiliary water pump (E7X w/S63)	1
	Auxiliary water pump (Alpina B7)	1

11 51 7 629 917

11 15 1 726 339

82 14 1 467 704

Hose clamp

ANTIFREEZE

2

See sublet below

Warranty Information

**UPDATE!**

Reimbursement for this Recall will be via normal claim entry utilizing the following information:

Defect Code:	00 11 73 04 00	<b>E7x F0x F1x Replace ATL auxiliary coolant pump</b>
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The vehicle is already in your workshop

Labor Operation:	Labor Allowance:	Description:
00 66 631	Refer to AIR	Replace auxiliary coolant pump (Plus work)

Or:

The vehicle arrives at your workshop for this Recall repair

Labor Operation:	Labor Allowance:	Description:
00 66 073	Refer to AIR	Replace auxiliary coolant pump (Main work)

And:

### Sublet – Bulk Materials

<b>Sublet Code 4</b>	Up to \$10.00	
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		Reimbursement for the repair-related bulk materials (Do not use the part numbers for claim submission)
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Sublet reimbursement calculation for claiming repair-related bulk materials (BMW part numbers) is at the dealer net price for the “quantities used” plus your center’s handling.

Enter this material cost in sublet and itemize the amount on the repair order and in claim comment section. And, as applicable:

### **Consequential Repair(s)**

When additional work and/or parts are required as a “direct result” of the issue being address in this Service Information bulletin, claim these items under the defect code listed above together with the corresponding labor operations listed in the AIR.

Please explain the reason for this repair work (the why and what) on the repair order and in the claim comments section.

And, as applicable:

### **Alternative Mobility Solution (AMS) for Vehicle Owners**

This Recall repair qualifies for Alternative Mobility Solution (AMS) expense reimbursement, claim this item under the Defect Code noted above as follows:

- Sublet Code 2 - Itemize the AMS sublet amount on the repair order and in the claim comment section.

Please refer to SI B01 29 16 for additional information.

## TREAD Act - Previous Customer-Pay Repairs

If your center is presented with a reimbursement request for a “qualifying customer-pay repair” that was performed on an “affected vehicle” **prior** to the release of this Recall Service Information bulletin, BMW of North America, LLC (“BMW NA”) will reimburse this previous repair.

## Customer-pay Invoice Review and Reimbursement Procedure

1. Review and verify that the previous customer-pay invoice (BMW center or independent repair shop) contains a repair that was performed to “address the issue” described in this “Recall” Service Information bulletin.
2. If this prior repair qualifies, reimburse the customer (labor and parts).
3. Submit for this customer-paid repair expense under Defect Code **85 99 00 12 NA**, as follows:
  - Sublet Code “3”
  - Dollar amount (with no markup)
  - Comment: Recall Campaign 18V-248: Electronic Auxiliary Water Pump - Reimbursement for allowable expenses that relate to performing a prior qualifying customer-pay repair.
  - Itemize the sublet amount on the repair order and in the claim comments
4. Retain the “original” customer pay invoice in your files; this documentation may be requested by BMW during the claim review process).

**Note:** A previously reimbursed repair, a repair performed on a non-affected vehicle, and/or, the diagnosis and repair of other “unrelated issues” on an affected or non-affected vehicles does not qualify for reimbursement.

This claim submission for the “prior customer-pay reimbursement,” when it is submitted as outlined under Defect Code “85 99 00 12 NA,” **will not close** the “Open” Safety Recall on the vehicle.

**The applicable “open” Recall repair must still be performed on the vehicle.**

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