



RECALL CAMPAIGN BULLETIN

Reference:

NTB18-038

Date:

June 5, 2018

VOLUNTARY RECALL CAMPAIGN 2016-2018 TITAN AND TITAN XD; REDUCED CAPACITY LABEL

CAMPAIGN I.D. # PC623

APPLIED VEHICLE: 2016-2018 Titan and Titan XD (A61)

NOTE: All vehicles affected by this campaign will have a label supplied to the customer (for customer owned vehicles).

INTRODUCTION

Nissan is conducting this Voluntary Recall Campaign to install the Reduced Vehicle Load Capacity Label (“reduced capacity label”) on certain specific Model Year 2016-2018 Titan and Titan XD vehicles, if not already installed. Nissan is providing customers with a reduced capacity label. Customers have the option of affixing the label or going to a Nissan dealership to have the label affixed at no charge for parts or labor.

IDENTIFICATION NUMBER

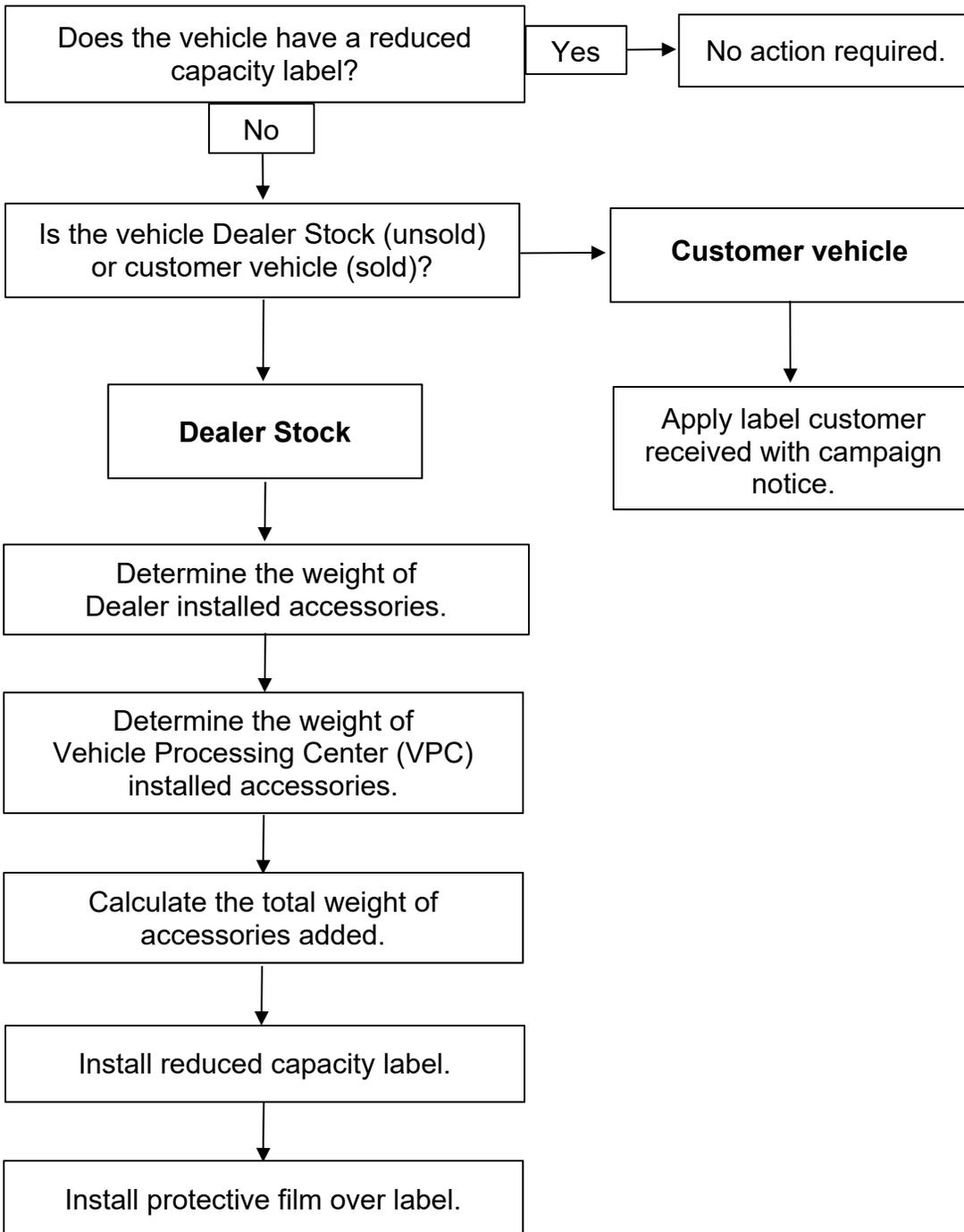
Nissan has assigned identification number PC623 to this campaign. This number must appear on all communications and documentation of any nature dealing with this campaign.

DEALER RESPONSIBILITY

It is the dealer’s responsibility to check the campaign status on each vehicle falling within the range of this voluntary recall which for any reason enters the service department. This includes vehicles purchased from private parties or presented by transient (tourist) owners and vehicles in a dealer’s inventory. **Federal law requires that new vehicles in dealer inventory which are the subject of a recall must be corrected prior to sale. Failure to do so can result in civil penalties by the National Highway Traffic Safety Administration.** While federal law applies only to new vehicles, Nissan strongly encourages dealers to correct any used vehicles in their inventory before they are retailed.

Nissan Bulletins are intended for use by qualified technicians, not 'do-it-yourselfers'. Qualified technicians are properly trained individuals who have the equipment, tools, safety instruction, and know-how to do a job properly and safely. NOTE: If you believe that a described condition may apply to a particular vehicle, DO NOT assume that it does. See your Nissan dealer to determine if this applies to your vehicle.

REDUCED CAPACITY LABEL INSTALLATION (overview)



SERVICE PROCEDURE

1. Park the vehicle in a safe place with the ignition OFF, the parking brake ON, and the automatic transmission in "P".
2. Open the driver's door.
3. Check if the vehicle already has a reduced capacity label (see Figures 1-3).



Crew Cab (Figure 1) and Single Cab (Figure 2)

If present, the reduced capacity label will be located **below** the existing Tire and Loading Information label on the driver's side B pillar (driver doorjamb).



Figure 1



Figure 2

King Cab (Figure 3)

If present, the reduced capacity label will be located **above** the existing Tire and Loading Information label on the driver's side rear passenger door.



Figure 3

4. Does vehicle already have a reduced capacity label?

Vehicle is in Dealer Stock (unsold) and does not have a label: go to step 5, below.

Vehicle brought in by Customer (sold) and does not have a label: go to step 9 on page 5.

Vehicle already has a label: No further action is needed. Discard customer's label.

5. Determine the weight of any dealer installed accessories.

- A listing of Nissan-approved accessories and their corresponding weights can be found at: NNA.net.com > MY DOCUMENTS > Accessories > Current Model Application Charts.
- If the accessory you are installing is not listed in the Accessory Application Charts, use a simple scale to weigh the accessory.
- Subtract the weight of any parts removed from the weight of the parts installed to determine total added weight.
 - Use a simple scale to weigh any parts removed from the vehicle (for example, if you are removing one set of wheels and replacing with another set).

6. Determine the weight of Vehicle Processing Center (VPC) installed accessories.

- The vehicle Monroney Label will list VPC installed accessories.
- A listing of Nissan-approved accessories and VPC installed accessories with their corresponding weights can be found at: NNA.net.com > MY DOCUMENTS > Accessories > Current Model Application Charts.

7. Calculate the total accessory weight added.

- VPC installed accessories (if applicable), plus dealer installed accessories, minus removed items, equals total accessory weight added.

EXAMPLE:

Weight of VPC installed accessories.....120 lbs.
Weight of dealer installed accessories.....+ 50 lbs.
Weight of parts removed.....- 10 lbs.
Total weight added.....= 160 lbs.

8. Use a black permanent pen/marker to write the weight calculated in step 7 on the reduced capacity label.

9. Install the reduced capacity label.

NOTE:

- The adhesive on the label is permanent. Extra care should be taken when applying the label since it **cannot** be removed once it is attached.
 - It is important the surface be free of dirt and oil to ensure proper adhesion of the label.
- a. Clean the area where the label will be placed (see Figures 4-6 for appropriate location) with isopropyl alcohol and water.
 - b. Completely dry the area cleaned.
 - c. Peel the label from the backing sheet and affix it within approximately 1 inch of the Tire and Loading Information label.
 - See Figures 4-6 for appropriate label placement location for your vehicle.

Crew Cab (Figure 4) and Single Cab (Figure 5)

Affix the label **below** the Tire and Loading Information label.



Figure 4



Figure 5

King Cab (Figure 6)

Affix the label **above** the Tire and Loading Information label.



Figure 6

10. Further action needed?

Vehicle is in **Dealer Stock (unsold)**: Yes. Go to step 11, below.

Vehicle brought in by **Customer (sold)**: No further action is needed. This procedure is complete.

11. Install the provided protective film over the reduced capacity label.

PARTS INFORMATION

- An Owner's Letter accompanied by a **vehicle specific** reduced capacity label was issued for each customer owned vehicle affected by this campaign.

NOTE: If the reduced capacity label has been lost, you can obtain another one by emailing a request to NNAFQASupport@Nissan-usa.com with the following information:

Dealer code:
Dealer name:
Dealer address:
VIN:
Contact name:
Contact phone number:
Contact email address:

- The above contact information for a replacement reduced capacity label is only valid for a request regarding this campaign.
 - Do not order multiple reduced capacity labels per VIN or request.
 - Please allow up to two (2) business days for reduced capacity label delivery.
- Dealers were supplied with blank reduced capacity labels and protective film (for labels) for vehicles in their inventory that are affected by this campaign.

CLAIMS INFORMATION

Submit a Campaign (CM) line claim using the following claims coding:

CAMPAIGN (CM) I.D. #	DESCRIPTION	OP CODE	FRT
PC623	Inspect and, if necessary, install Reduced Capacity Label	PC6230	0.2 hrs