

# Keystone RV Company

4/17/18

## SAFETY ADVISORY # 18-311

### Passport Express Tire Carrier

Keystone is conducting a voluntary RECALL notification campaign in accordance with the National Highway Transportation and Safety Act. It has been decided that the vehicles in the recall population have a spare tire carrier that may not have adequate support in the rear wall of the unit. Under certain conditions during travel, the spare tire carrier can loosen and detach from the rear wall leading to an increased risk of property damage and vehicle damage.

**Models Included:** 2018 Passport Travel Trailers: 153ML, 171EXP, 175BH, 195RB, 199ML, 217EXP, 239ML

**Serial Number Ranges:** JK411039 – JK416172

**Parts Required:**

- 1 – KRV # 102108 - Sealant - Silicone - White - Tempro 645
- 1 – KRV # 110745 - Butyl - Tape - 1/16" x 3/4" - White - #110 - 20/45
- 1 – 2"x4" or 2"x6" lumber purchased locally

**Tools Required:**

- Screw gun - Caulk Gun – 3/8" Socket - Ratchet Wrench - 3/4" inch Socket
- Flat bar/Pry bar

### This Safety Advisory requires a Pre-Authorization & Photograph

**Note – Check serial number on Key Express to verify the campaign is open. Some vehicles were repaired before they left Keystone.**

When performing warranty or recall service, please make certain that appropriate Personal Protective Equipment (PPE) is used.

The remedy is to remove the tire carrier, remove the trim and any attachments half way up the rear wall and pull the rear skin out to inspect the backer for the tire carrier. If there is no backer for the tire carrier one will need to be added.

### INSPECTION & REPAIR



**Fig. 1**

#### **Step 1**

Locate the trailer on a level, flat, hard surface. Chock the wheels.

#### **Step 2**

Remove the tire from the carrier using a 3/4 inch socket and ratchet wrench.

#### **Step 3**

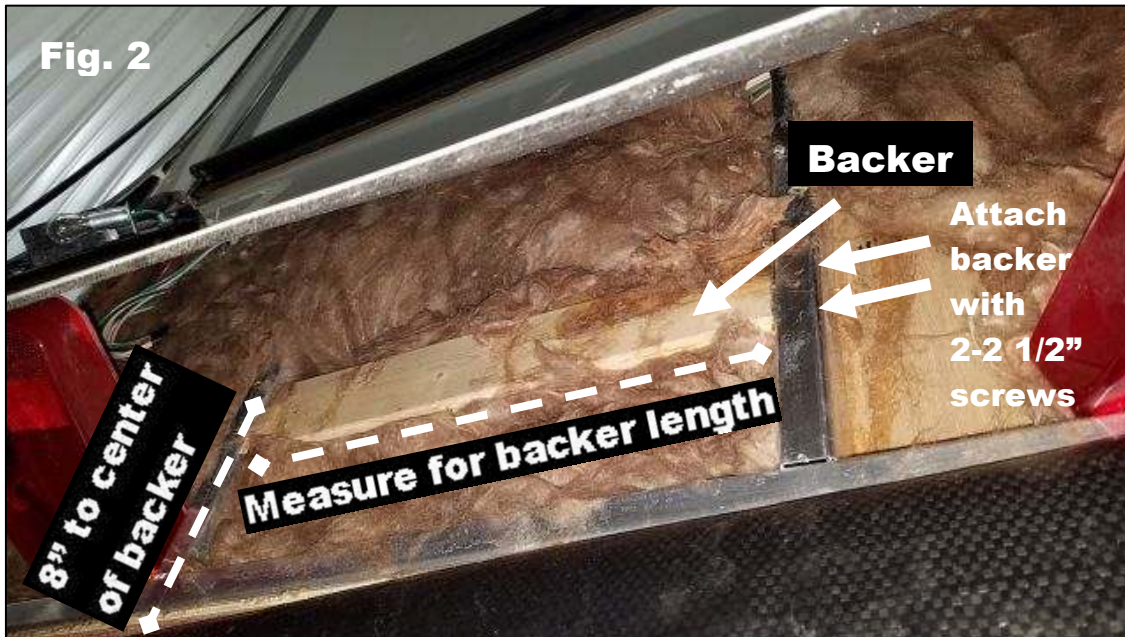
Remove the 3/8 lags from the carrier and retain all fasteners and carrier for reassembly, Figure 1.

**Step 4**

Remove any moldings and attachments approximately 36" from the bottom of the wall. **Note: Do not damage the moldings or attachments as they will be reused for assembly.**

**Step 5**

Detach brake lights. **Note:** Only the fasteners for the brake lights need to be removed, wiring can be left attached for the following steps.



**Step 6**

Pull the bottom of the skin out and prop open to inspect for wood backer, Figure 2. **If backer is present, proceed to Step 8.** If there is no backer present, proceed to step 7. **Note:** Pictures of the backer area will be required on the pre-authorization for repair verification.

**Step 7**

Measure the distance between the aluminum studs for the backer length, Figure 2. Cut a 2"x4" or 2"x6" piece of lumber for the backer and install on center 8" above the bottom of the wall, using 2 - 2 1/2" screws on each side, Figure 2.

**Step 8**

Reassemble using steps 5 to 2 in reverse. Seal attachments using butyl and top sealing with silicone. **PLEASE NOTE:** If the water heater is moved to pull skin out, a drop pressure test will need to be performed on the LP system.

**WARRANTY REIMBURSEMENT**

Submit a Pre-Authorization request with pictures of the backer area then claim on Key Express using **Flat Rate Code # 7131142A** with **Safety Advisory # 18-311** noted in the customer complaint section. The amount of time authorized as listed:

Models	Repair Time
195RB, 199ML, 239ML	2.0 hours
171EXP, 217EXP	1.5 hours
153ML, 175BH	1.0 hour

Please call Keystone RV Customer Service at **(866) 273-1456** if you have any questions.