



SI B51 05 18
Body Equipment

May 2018
Technical Service

DELIVERY STOP & RECALL 18V-XXX: CHECK REAR SPOILER

New information provided by this revision is preceded by this symbol .

This Service Information bulletin supersedes SI B51 05 18 **dated March 2018**.

What's New:

- Spoiler replacement, warranty, and parts information added

MODEL

G01 (X3)		
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SITUATION

BMW Group is conducting a Voluntary Safety Recall (effective March 2, 2018) on Model Year 2018 X3 SAV vehicles produced from Start-of-Production through February 23, 2018. Affected vehicles may not have been produced with all necessary screws which attach the rear spoiler to the vehicle.

Approximately 16,448 vehicles are affected by this delivery stop / recall, consisting of 3,667 in dealer inventory and 12,781 retailed. Additionally, there are approximately 560 vehicles in the pipeline.

Affected vehicles will show the campaign as "Open" when checked either in AIR or ISPA Next. Once the Warranty Vehicle Inquiry system is updated on Saturday, March 3, 2018, it will display the same information. The affected vehicles will be identified with the description: **STOP012899 B510518 Recall: Check Rear Spoiler**

Owners will receive a letter in early May via First Class mail, advising them of this recall.


The Q&A has been attached for further information.

CAUSE

Vehicles may not have been produced with all necessary screws which attach the rear spoiler to the vehicle.

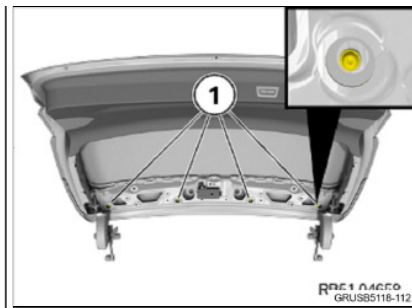
CORRECTION

Inspect the rear spoiler and, if necessary, install the necessary screws to ensure that the rear spoiler is properly attached to the vehicle.

 In the extremely rare case that the vehicle has lost the rear spoiler, replacement will be required.

PROCEDURE

	<ol style="list-style-type: none"> 1. Remove the upper hatch panel window trim, following repair instructions REP 51 49 003 Removing and installing/replacing trim for rear window frame on left or right.
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2. Determine if there are 4 screws present which attach the spoiler to the rear hatch.

Are all 4 screws installed correctly?

Yes: Proceed to step 3.

No: Proceed to step 4.

3. Using a suitable marker, mark the screw heads of all 4 screws indicating that they have been inspected. Afterwards, the vehicle can be reassembled and no additional repairs are required.

4. Install and torque the spoiler mounting screws to 2nm.

UPDATE!

If the vehicle lost the rear spoiler, replace the rear spoiler following repair instruction REP 51 71 407 Replace the rear spoiler.

PARTS INFORMATION

Parts are only needed for those vehicles that fail the inspection procedure.

For Procedure step # 4:

Part Number	Description	Quantity
07 14 7 187 828	Fillister head screw with collar	4

UPDATE!

If the vehicle lost the rear spoiler, the required additional parts to repair the vehicle can be ordered and claimed under the defect code listed below.

UPDATE!

Also refer to ETK/EPC and the repair instructions for onetime-use fasteners/screws and other information regarding repair-related gaskets, seals, fluid and/or lubricants that also need to be replaced/used and claimed.

WARRANTY INFORMATION

Vehicles that fail the inspection procedure must be repaired before they can be retailed.

Reimbursement for this Recall campaign will be via normal claim entry utilizing the following information:

Defect Code:	0051270400	
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Completion "before" vehicle delivery to the customer or the vehicle is already in the workshop (Rear spoiler is in place)

Labor Operation:	Labor Allowance:	Description:
00 66 541	3 FRU	Inspect mounting screws for rear spoiler (No repair is necessary) (Plus work)
Or:		

00 66 542	3 FRU	Inspect mounting screws for rear spoiler and install the screws as necessary (Plus work)
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Completion after vehicle delivery to the customer (Rear spoiler is in place)

Labor Operation:	Labor Allowance:	Description:
00 66 028	5 FRU	Inspect mounting screws for rear spoiler (No repair is necessary) (Main work)
Or:		
00 66 029	5 FRU	Inspect mounting screws for rear spoiler and install the screws as necessary (Main work)

Or:

UPDATE ! The rear spoiler has fallen off (damaged or lost)

For this situation, in place of the above information, claim the spoiler replacement repair procedure below that applies instead

BMW Workshop Repair Portion

Labor Operation:	Labor Allowance:	Description:
51 71 407	Refer to KSD2	Replace the rear spoiler (Main work)
51 71 921	Refer to KSD2	Replace the rear spoiler (Plus work)

And, in conjunction with above:

Sublet to only paint the replacement rear spoiler

Or:

Sublet to paint and install the replacement rear spoiler (complete body shop repair)

Labor Operation:	Labor Allowance:	Description:
Sublet Code 3	See Below	Paint finish repairs (Third-party sublet invoice)

Note: Aftersales Area Manager (AAM) "Field Authorization" (FAS) is not required.

Invoice, claim and submit for the BMW part numbers for the rear spoiler and any additional related parts that your center provided to the body shop.

Invoice the corresponding and eligible paint and refinish work in sublet on the repair order at the actual cost charged with no handling or markup. The sublet must also include any discounts or allowances.

Appropriate charges are determined by comparing them to the corresponding warranty rates. Prior to performing the repair, calculate your center's repair cost and then obtain outside repair estimate(s) as required for price comparison purposes.

It is your center's responsibility to review the repair cost estimate prior to the repair being performed. This will help ensure that the amount requested for the refinish/paint work is customary, fair and reasonable. Also, it must not exceed the scope of the repair work that is described in this bulletin.

On the repair order and in claim comment section, identify the repair procedure that was performed and itemize the corresponding sublet amount

TREAD Act - Previous Customer-Pay Repairs

Since the Recall affected vehicles were produced within the last six months (Based on March 2018), reimbursement requests for prior customer-pay repairs that specifically address the issue described in this Recall bulletin are not very likely.

Posted: Monday, May 7, 2018

ATTACHMENTS

View PDF attachment [B510518 Recall Notice](#).

View PDF attachment [2018-BMW-MY18-G01-RearSpoiler-QA-2Mar2018](#).

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SAFETY RECALL NOTICE

To: All Center Operators, Sales Managers, Service Manager, Parts Manager and Warranty Processor

RE: Delivery Stop & Recall 18V-XXX: Check Rear Spoiler B51 05 18

BMW Group is conducting a Voluntary Safety Recall (effective March 2, 2018) on Model Year 2018 X3 SAV vehicles produced from Start-of-Production through February 23, 2018. Affected vehicles may not have been produced with all necessary screws which attach the rear spoiler to the vehicle.

Owners will be notified by First Class mail about the Recall and will be instructed to bring their vehicles in for a free repair when parts are available.

Please be reminded that it is a violation of federal law (The Safety Act) for you to sell, lease or deliver any new motor vehicle covered by this notification until the recall repair has been performed. This means that centers may not legally deliver new motor vehicles to consumers until they are fixed or use/sell replacement equipment/parts subject to this recall. Note also that substantial civil penalties apply to violations of the Safety Act.

Also, you should not sell, lease or deliver any Certified Pre-Owned or used vehicles subject to a safety recall until the repair is completed.

Please follow any special instructions that we provide to you for the return or disposition of recall parts.

We appreciate all your assistance with this Recall.

Safety Recall 18V-XXX
Rear Spoiler
Model Year 2018
BMW X3 SAV
Last Updated 03/02/2018

Q1. Which BMW Group models in the US are affected by this Safety Recall?

Approximately 17,008 Model Year 2018 BMW X3 SAV models in the US, produced between July 2017 and February 2018, are potentially affected.

Q2. What is the specific issue?

The issue involves the rear spoiler. Potentially affected vehicles may not have had the rear spoiler properly attached to the vehicle.

Q3. What can happen as a result of this issue?

If the rear spoiler was not properly attached, then during driving, it could detach from the vehicle and become a hazard to other road users.

Q4. How did BMW Group become aware of this issue?

BMW became aware of this issue through its quality control procedures.

Q5. Why are other BMW Group vehicles not included in this Safety Recall?

This issue is unique to the potentially affected vehicles.

Q6. Can I determine if this issue exists in my vehicle?

No. This can only be determined through proper inspection at an authorized BMW center.

Q7. How will my vehicle be repaired?

The rear spoiler will be inspected and, if necessary, properly reattached to the vehicle.

Q8. How will I be informed of this Safety Recall?

You will receive a letter in early May via First Class mail, advising you of this recall and to immediately schedule an appointment with an authorized BMW center to have this recall performed. You can locate your nearest authorized BMW center at www.bmwusa.com/dealers.

To ensure BMW has your most recent contact and vehicle information, please register your vehicle at www.bmwusa.com/myBMW. Registration is free, and will give you access to factory initiated campaigns and other information specific to your BMW.

Q9. How long will the repair take?

This repair will take approximately 1 hour; however, additional time may be required depending upon your BMW center's schedule. The repair will be performed free of charge by your authorized BMW center.

Q10. Do I have to wait for my letter to have my vehicle serviced?

Yes. For the latest updates to this recall, please visit www.bmwusa.com/recall.