TECHNICAL INSTRUCTIONS

FOR

SAFETY RECALL J0A/J0B/J0C

FRONT PASSENGER AIRBAG INFLATOR MODULE

CERTAIN 2003 – 2005 MODEL YEAR TUNDRA

UPDATE 12/18/2018

Update 12/18/18

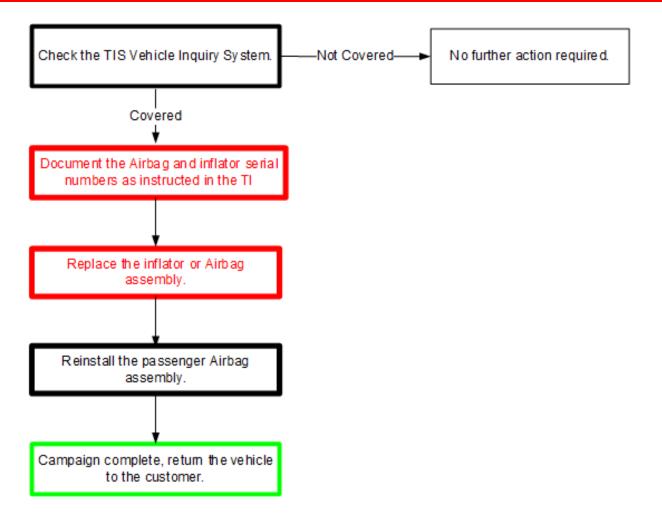
- Images have been updated to reflect the new parts

All dealership technicians performing this recall are required to successfully complete the most current version of the E-Learning course "Safety Recall and Service Campaign Essentials". To ensure that all vehicles have the repair performed correctly; technicians performing this recall repair are required to have successfully completed E-Learning course SC18A (if you had previously completed E-Learning Course SC13B, you do not have to take SC18A), in addition to "Safety Recall and Service Campaign Essentials", and currently hold <u>at least one</u> of the following certifications levels:

- Toyota Certified (Electrical)
- Toyota Expert (Any Specialty)
- Master
- Master Diagnostic Technicians

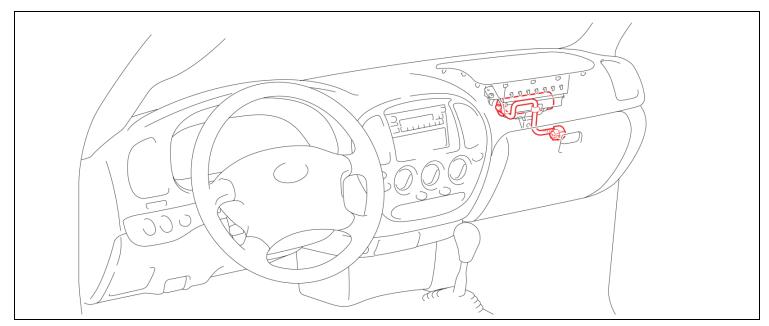
I. OPERATION FLOW CHART

The flow chart is for reference only. *DO NOT* use it in place of the full technical instructions. Follow *ALL* steps as outlined in the full technical instructions to confirm the campaign is completed correctly.



II. BACKGROUND

The subject vehicles are equipped with front passenger airbag inflators produced by Takata. The propellant in these inflators may degrade after prolonged exposure to high absolute humidity and fluctuating high temperatures. Degraded propellant can cause the inflator to explode during airbag deployment. In the event of an inflator explosion, metal fragments could pass through the airbag cushion material, striking the vehicle occupants, and result in serious injury or death.



III. IDENTIFICATION OF AFFECTED VEHICLES

- A. INVOLVED VEHICLES
 - Check the TIS Vehicle Inquiry System to confirm the VIN is involved in this Safety Recall, and that the campaign has not already been completed prior to dealer shipment or by another dealer.
 - TMS warranty will not reimburse dealers for repairs conducted on vehicles that are not affected or were completed by another dealer.

IV. PREPARATION

A. PARTS

Model Year	Part Number	Part I	Quantity		
2003-2004 Tundra	04008-03712	08-03712 INFLATOR ASSY KIT, INSTR PNL AIR BAG*			
	*The kit	above includes the follo	owing parts.		
		Inflator 1			
		Self Locking Nut 4			
		Electro Tap	1		
Model Year	Part Number	Part	Description	Quantity	
2005 Tundra	04008-10112	AIR BAG ASSY	1		

Non-Desiccated Part Recovery

Dealers should <u>discontinue the installation</u> of the non-desiccated parts listed below for recall, customer pay repairs AND over-the-counter sales (if applicable).

Model	Model Year	Location	Part Number	Part Description	Qty
	2003-2004	48 States in Continental U.S.	04003-2810C		
Tundro		USTT, Hawaii & AK	04003-1110C	INFLATOR ASSY KIT,	4
Tundra	2005-2006	48 States in Continental U.S.	04004-7520C	INSTR PNL AIRBAG	
2005-2006		USTT, Hawaii & AK	04004-7510C		

Model	Model Year	Part Number	Part Description	
		73970-0C020-B0		
	2003-2004	73970-0C020-B1		
Tundra		73970-0C020-E0	AIR BAG ASSY, INSTR PNL PASS	
	2005 2000	73970-0C021-B0	INSTR PINL PASS	
	2005-2006	73970-0C021-B1		

Toyota requires all dealers to return any parts listed above that still remain in dealer inventory by utilizing the Hazmat Part Return Program available. Dealers will be issued a refund for all part returns. This part return program is outlined in *PANT Bulletin 2014-042*.

Important Note:

In order to return the inflator, packages must **NOT** be opened/tampered with.

A. TOOLS & EQUIPMENT

- Standard hand tools •
- Torque wrench • Techstream

•

Molding remover set •

- **Electrical Tape** •
- Zip Tie

OPTIONAL SST - This is an essential special service tool that the dealership should have. This tool is not mandatory when performing this repair.

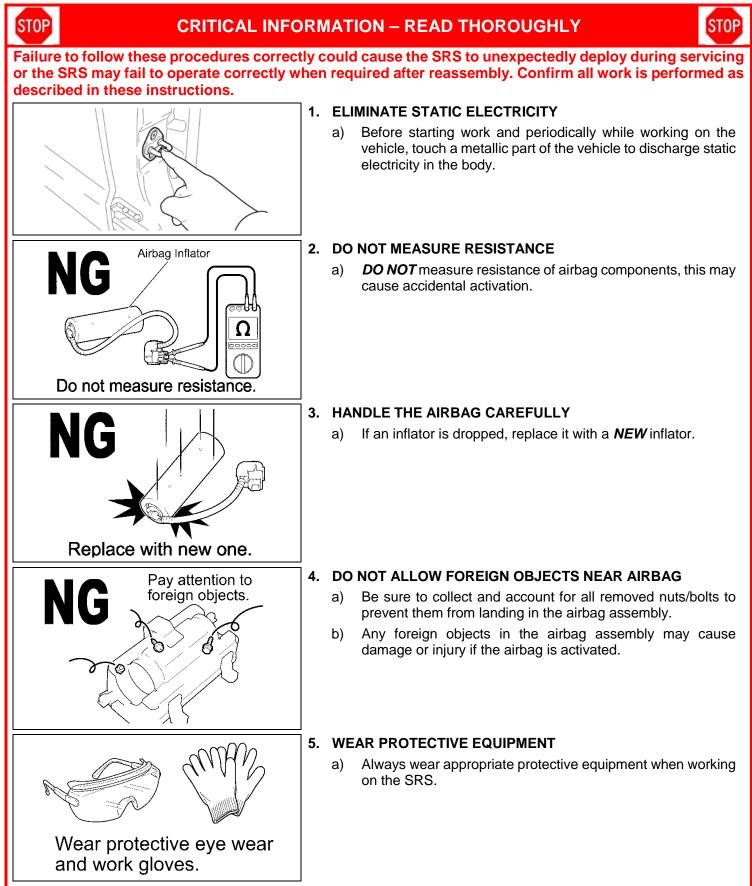
Part Number	Part Name	Quantity
09890-47010-01	Anti-Static Mat Set	1

E04 CAMPAIGN TOOLS - These tools where previously provided to the dealership for campaign D0F and will be used for campaign E04. These tools are required when performing this repair.

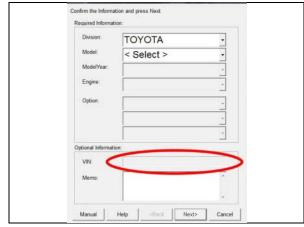
Image	Name	Quantity
Mounting Bracket Or Control of Co	Airbag Mounting Bracket & hardware	1
	Barcode Scanner	1

NOTE: These tools CANNOT be ordered through the parts or tools system. There is a very limited supply of tools, but if additional tools are needed, contact your regional representative.

V. SAFETY PRECAUTIONS



VI. SRS SYSTEM HEALTH CHECK



1. PERFORM A HEALTH CHECK

- a) Confirm the Techstream is connected to the dealership's internet.
- b) When launching the Techstream software the VIN **MUST** be entered manually.

NOTE: All letters of the VIN *MUST* be entered in ALL CAPS, or the VIN will need to be reentered when running the diagnostic report.

- c) Perform a health check.
- Note: The VIN may auto populate on the later model year vehicles, if this happens DO NOT change the VIN.

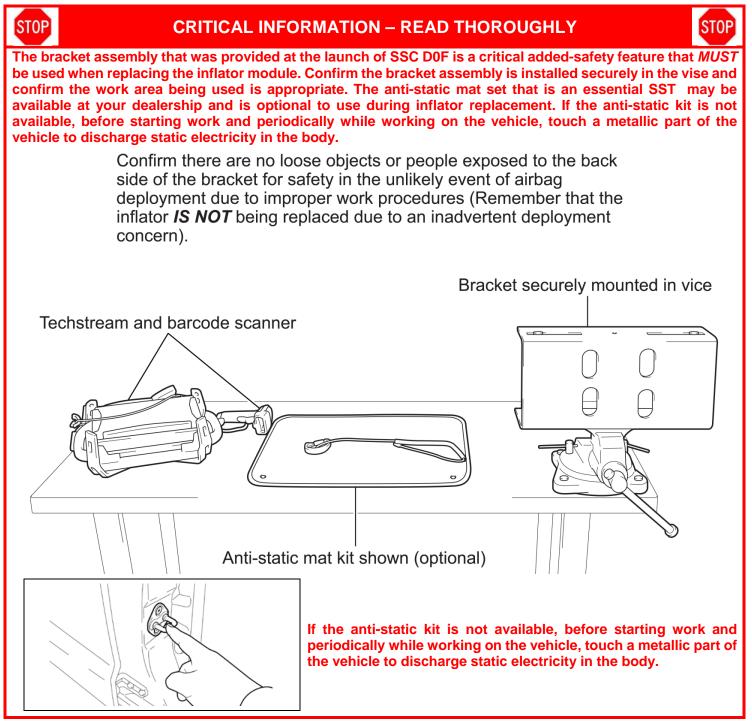
2. RUN A DIAGNOSTIC REPORT

a) After the health check has completed, run a diagnostic report by clicking on the link on the health check screen.

Monitor Status	DTC	Curr	r Pend	<u>Hist</u>	Perm	SB Calibration	Update	ĥ	OTE: If the VIN was not entered in ALL CAPS will be display
		+	=	=				-	echstream was launched, an error will be display nd there will be a prompt to reenter the VIN
		+-	+	\vdash			+	-	
		+	=	F	\square			-	Error Inputting
		+_	+_'	+	+	<u> </u>	+	-	Error inputting
								- - - -	The input VIN is not correct. Please re-enter VIN.
								- - - -	ОК
		+_	+	+	+	<u> </u>	+	-	
		\pm	E	E	E				
				(i	Default User	plc 3	10	
	🕀 Dia	gnc	ost	tic	Re	eport	t		the vehicle mileage and repair order information, the 'report' button.
	Ve	ehicle	e In	forn	nati	on			
Mileage:			<			>			
		<				>			
Repair Order:									

- TMS.
 - The serial number checker application will be disabled and the inspection cannot be completed if a health check and diagnostic report is not performed and recorded by TMS.

VII. WORK AREA PREPARATION



VIII. FRONT PASSENGER AIRBAG ASSEMBLY REMOVAL

1. DISCONNECT THE NEGATIVE BATTERY CABLE

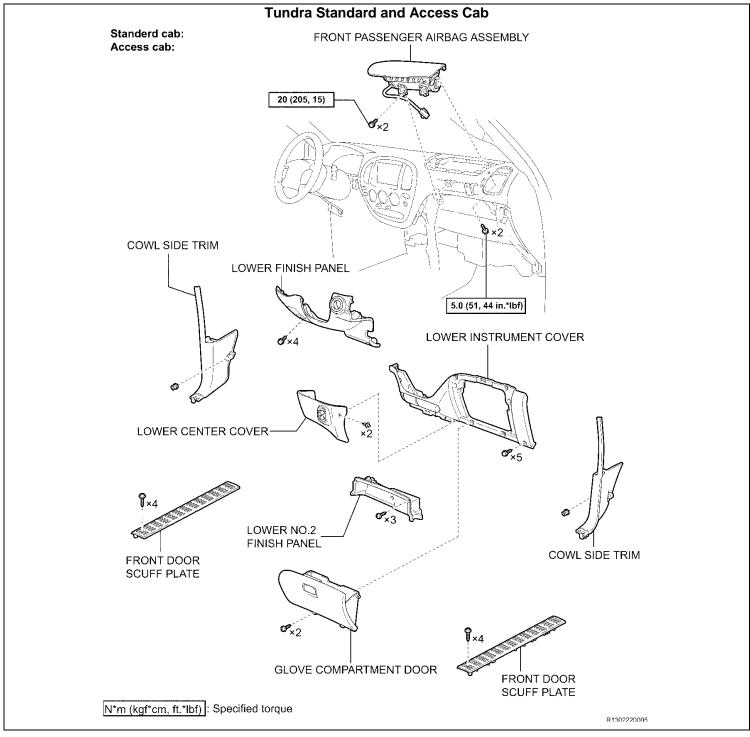


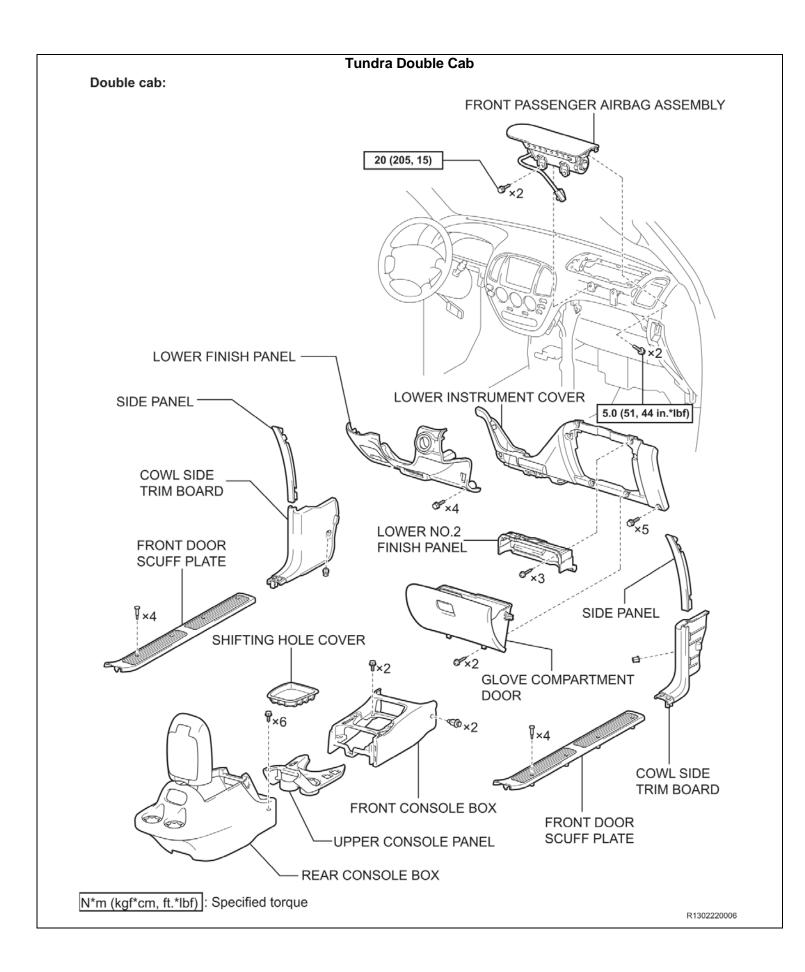
Wait at least 90 seconds after disconnecting the cable from the negative battery terminal to prevent airbag and seat belt pre-tensioner deployment.

Follow all precautions as outlined on TIS before servicing the SRS system.

2. REMOVE THE PASSENGER AIRBAG ASSEMBLY

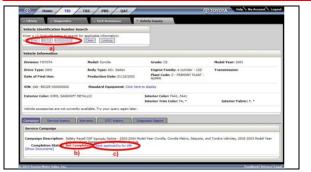
a) Refer to TIS for instructions on airbag removal: 2003-2005MY





3. LAUNCH THE SERIAL NUMBER RECORDING APPLICATION

- The AIRBAG ASSEMBLY, ORIGNAL INFLATOR, and NEW INFLATOR serial numbers MUST be recorded using the barcode scanner (provided at the launch of SSC D0F).
- The barcode scanner application *MUST* be completed on every vehicle. These numbers *MUST* be included on every warranty claim that is submitted for inflator module replacement or the claim may be subject to debit.
 - The technician performing the work *MUST* have valid TIS login credentials and an internet connection to perform the inspection and scanning process.



- a) Log in to TIS and input the VIN of the vehicle in the Vehicle Inquiry tab.
- b) Confirm the VIN is applicable and that the campaign has not been completed.
- c) Click on the link to launch the serial number recording application.
- d) Reenter TIS password in the serial number recording application.

NOTE: The person logged-in to TIS <u>MUST</u> be the person performing the repair.



e) Record the vehicle mileage into the serial number recording application.

NOTE:

- A task status screen will populate next and at other intervals during the repair. This screen will indicate if the inflator was replaced or in some limited cases that the entire airbag assembly was replaced. Click 'next' to proceed to the next step. This information will be used for record keeping by TMS.
 - If this screen indicates that the campaign has already been completed on this VIN, there is no need to perform campaign again.

4. CONNECT THE BARCODE SCANNER

- a) Connect the barcode scanner to the USB port on the Techstream.
- b) The scanner will automatically connect and a beep will be heard when the scanner is ready. **NOTE:**
- The scanner was originally provided for SSC D0F.
- The barcode scanner works best in low light conditions.
- Always hold the scanner directly in front of and parallel to the barcode label.

ATTENTION: This information is *CRITICAL*

- a) Scan the AIRBAG ASSEMBLY serial number 2 times.
 - 1) Confirm the cursor is in the first serial number box then scan the serial.
 - 2) Position the cursor in the second serial number box then scan the serial.
- b) Click next.

NOTE:

STOP

- If both serial numbers that are entered do not match, confirm and reenter.
- If the serial number barcode will not scan, it can be entered manually.

AIRBAG SERIAL NUMBER IDENTIFICATION

- The airbag serial number is *ALWAYS* the 12 *DIGITS* located between the asterisks.
- The 3 digits before the asterisk *ARE NOT* part of the serial number, and *SHOULD NOT* be entered or an inaccurate response may be returned. Airbag Serial Number Label Example



The AIRBAG ASSEMBLY serial number and the INFLATOR serial number are DIFFERENT. The AIRBAG ASSEMBLY serial number MUST be recorded prior to replacement.

	Front Passenger Airbag Inflator Module - :	Sarety Recall
	SSC - E04	
		(1)(2)(3)(4)
User ID:	Technic	cian Name:
Dealer Code:	Dealer	Name:
Time: 03/30/2015 05:15 AM PDT	VIN: 1NX BR32E 14Z308698 [2004 Corolla SUPER WHITE]	
	F05 *079543912LF6* Code. It can b Airbag assem the application code between unit. The first	
	*Airbag Assembly Serial Number:	
	"Recontirm Airbag Assembly Serial Number:	this box
	a virginal Airbay Assembly serial number is not visible of missing, clieck (Clear

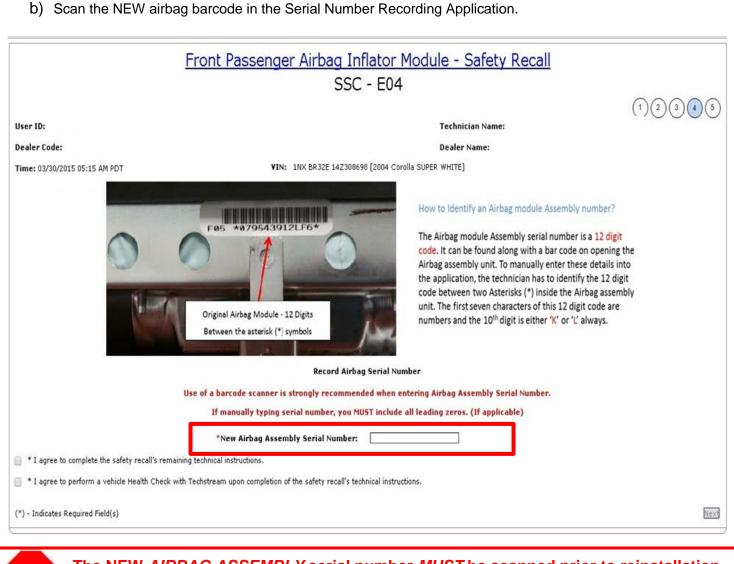
AIRBAG ASSEMBLY SERIAL NUMBER <u>FOR 2005 MY TUNDRA</u> (OR SERIAL NUMBER IS MISSING OR CANNOT BE SCANNED)

STOP

If the airbag barcode cannot be scanned or is not present, check the box in the application indicating the barcode is not legible and contact your regional representative to replace the airbag assembly.

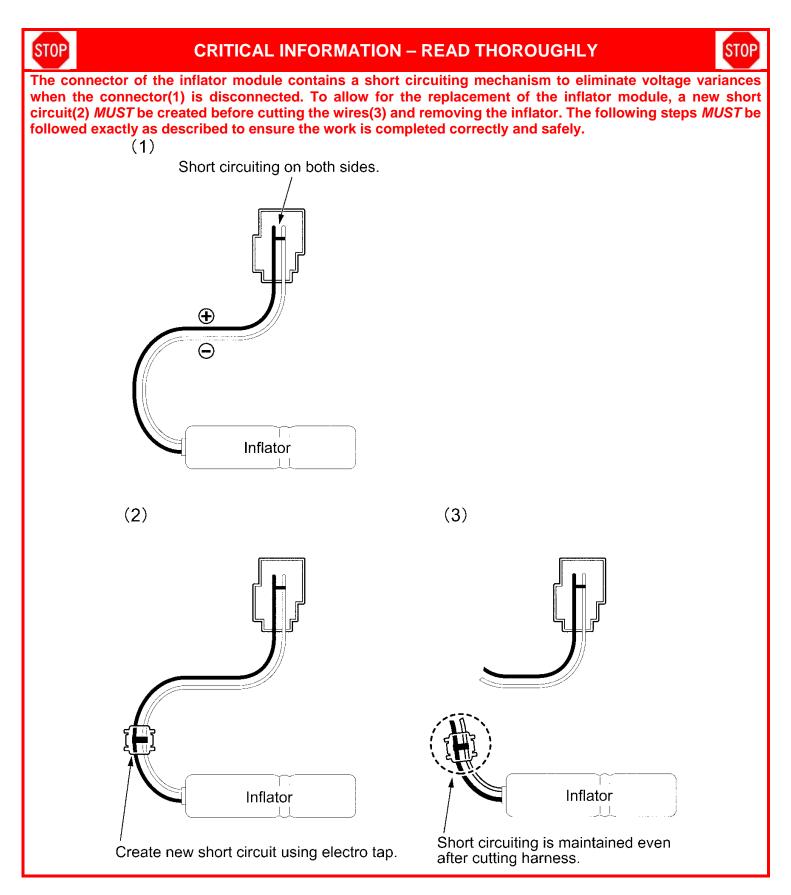
a) If the airbag serial number cannot be scanned or is not present check the box as shown below. Front Passenger Airbag Inflator Module - Safety Recall SSC - E04 (1)(2)(3)(4)(5)User ID: Technician Name: Dealer Code: Dealer Name: Time: 03/30/2015 05:15 AM PDT VIN: 1NX BR32E 14Z308698 [2004 Corolla SUPER WHITE] How to Identify an Airbag module Assembly number? 079543912LF6* FO The Airbag module Assembly serial number is a 12 digit code. It can be found along with a bar code on opening the Airbag assembly unit. To manually enter these details into the application, the technician has to identify the 12 digit code between two Asterisks (*) inside the Airbag assembly unit. The first seven characters of this 12 digit code are Original Airbag Module - 12 Digits numbers and the 10th digit is either 'K' or 'L' always. Between the asterisk (*) symbols **Record Airbag Serial Number** Use of a barcode scanner is strongly recommended when entering Airbag Assembly Serial Number. If manually typing serial number, you MUST include all leading zeros. (If applicable) *Airbag Assembly Serial Number: *Reconfirm Airbag Assembly Serial Number: If original Airbag Assembly serial number is not visible or missing, check this box Clear Next (*) - Indicates Required Field(s)

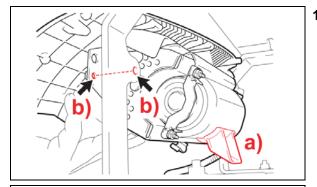
Checking this box requires Airbag Assembly replacement. For 2005 MY Tundra

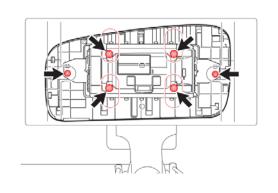


The NEW AIRBAG ASSEMBLY serial number MUST be scanned prior to reinstallation to track the airbag assembly to the vehicle.

IX. INFLATOR REPLACEMENT ONLY FOR 2003-2004 MY TUNDRA





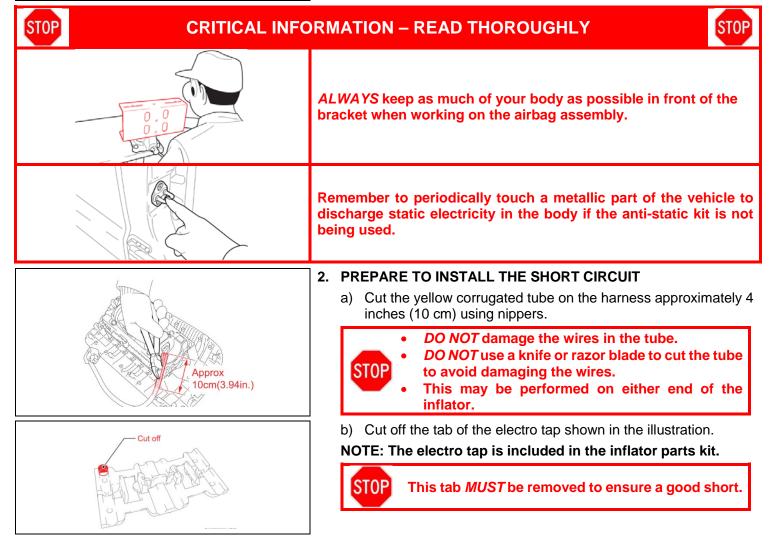


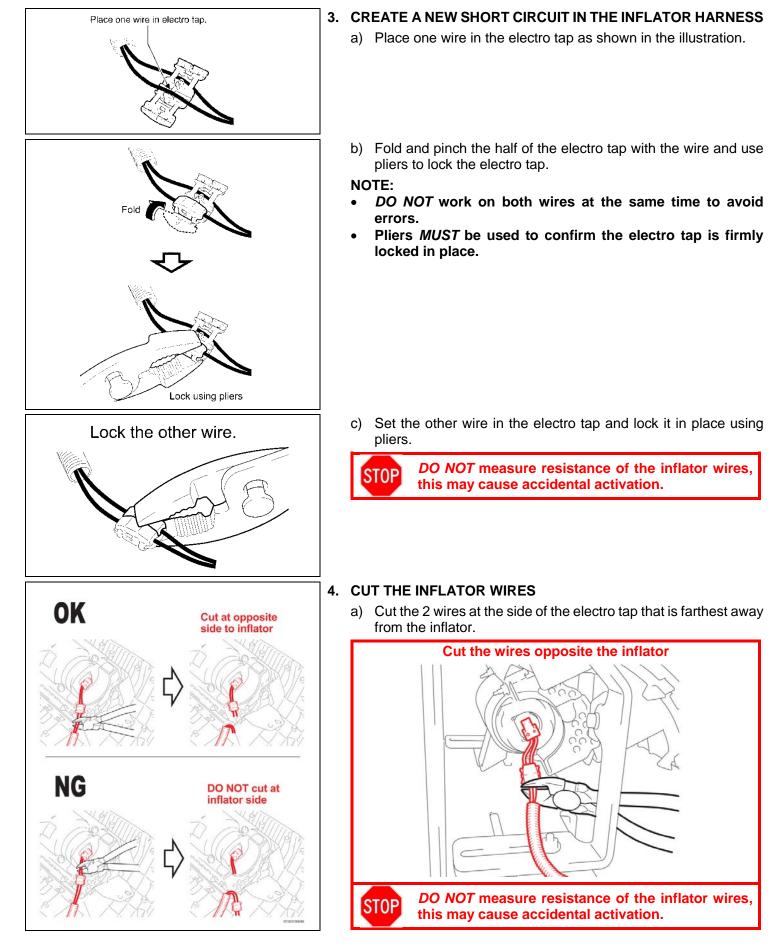
1. MOUNT THE AIRBAG IN THE MOUNTING BRACKET

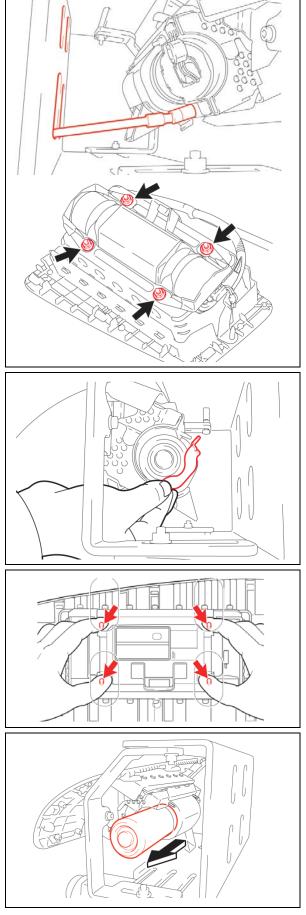
- a) Position the airbag assembly so that the center mounting bracket is facing towards the ground.
- b) Install the airbag to the support bars with the bolts supplied in the bracket kit.

NOTE: The airbag assembly will only fit on the support brackets one way.

- c) Position the airbag so that all four stopper plate nuts can be removed through the access holes.
- d) Tighten the bolts holding the support bars to the mounting bracket.
- e) Confirm the following:
 - Mounting bracket is secure in the vise.
 - Airbag is secure in the support bars.
 - The center mounting bracket on the airbag assembly is facing downward.
 - Support bars are secure on the mounting bracket using 1 bolt/nut at the top of each support bar and 2 nuts/bolts at the bottom of each support bar.







5. REMOVE THE SELF LOCKING NUTS

a) Use the access holes in the bracket to remove the 4 nuts.

NOTE:

- DO NOT use power tools.
- The bracket support bars may need to be repositioned to remove the nuts through the access holes.

b) Remove the stopper plate and place in a secure location because it will be reused.



c) Discard the 4 nuts as they are not to be reused. NOTE: *DO NOT* reuse the old nuts, new nuts *MUST* be used.

6. REMOVE THE INFLATOR

a) Gently push in the 4 studs to loosen the inflator for removal.

b) Remove the inflator from the airbag assembly and place it on a safe work surface.

STOP

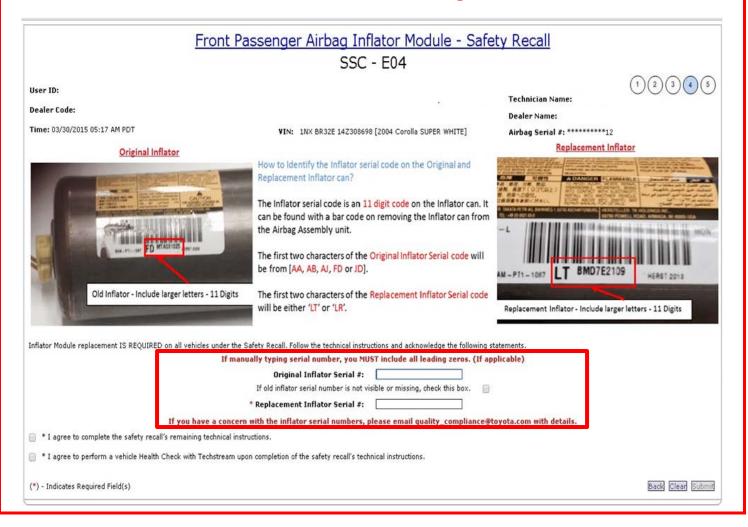
ENSURE YOU ENTER BOTH THE OLD AND NEW INFLATOR SERIAL NUMBERS IN THE APPROPRIATE SPOT OF THE APPLICATION

7. SCAN THE OLD AND NEW INFLATOR SERIAL NUMBER

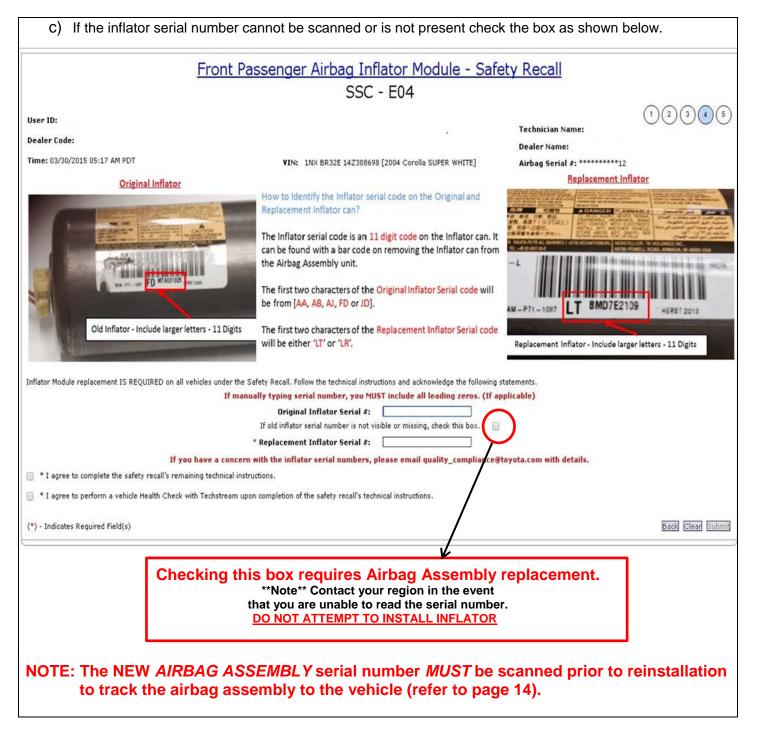
- a) Scan the OLD inflator serial number and mark the old inflator so that it will not be reused.
- b) Scan the *NEW* inflator serial number.

ATTENTION: This information is **CRITICAL**

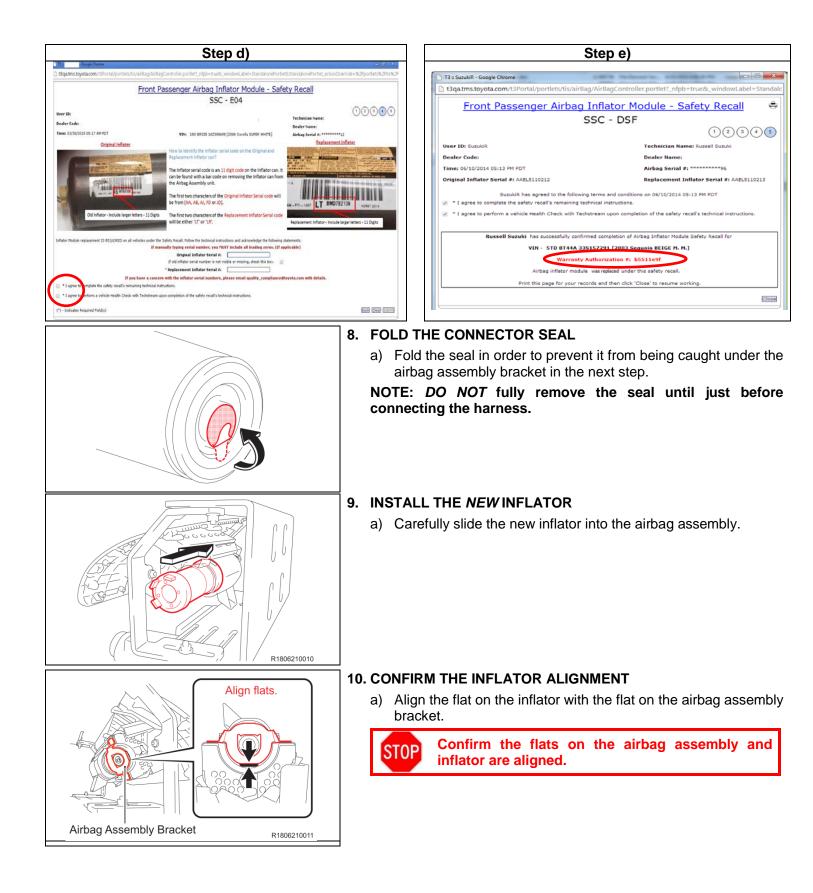
- It is used to confirm the correct inflator is removed from the vehicle.
- It is recorded by TMS to trace the return parts shipment.
- It is used to track the new inflator that is being installed in the vehicle.

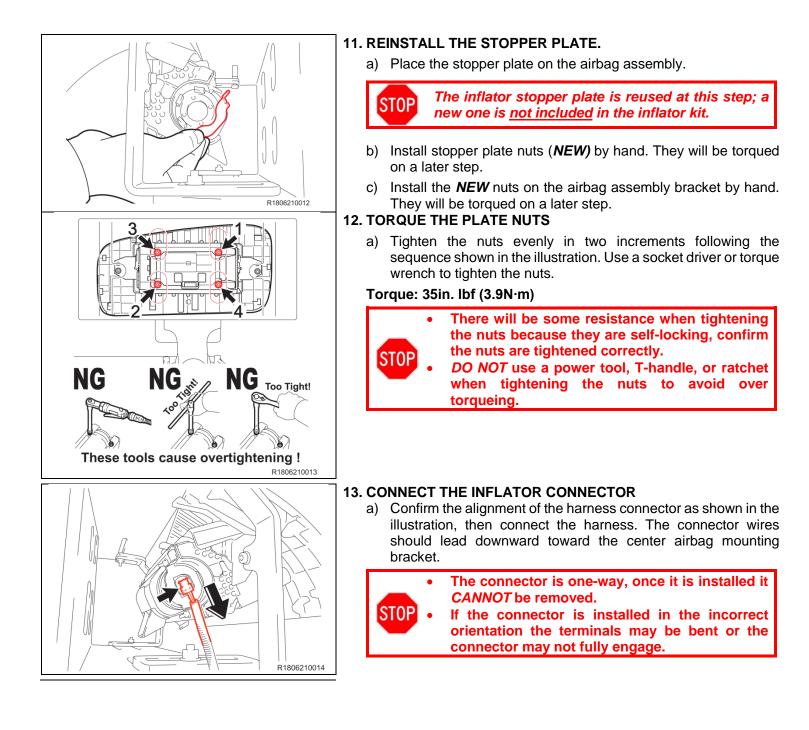


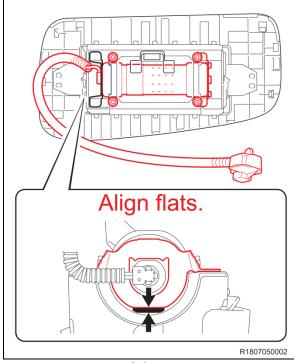
ST0



- d) Confirm agreement by checking the two boxes in the lower left hand corner of the screen.
- e) Record the Warranty Authorization # to be included in the warranty claim.
- f) Place the old inflator in the parts box and take it immediately to the parts department.
- NOTE:
- Confirm the cursor is in the correct serial number input box before scanning.
- If the serial number barcode will not scan, it can be entered manually.
- If there are any difficulties or concerns with this process, email quality_compliance@toyota.com with details.







14. REMOVE THE AIRBAG ASSEMBLY FROM THE BRACKET

a) Remove the two bolts and the airbag assembly, then place the assembly on a cloth or the anti-static mat if it being used.

15. INSPECT THE AIRBAG BEFORE INSTALLATION

- a) Confirm that the 4 *NEW* nuts are installed and tight.
- b) Confirm the stopper plate is reinstalled.
- c) Confirm the flats on the airbag assembly bracket and inflator are aligned.
- d) Confirm the inflator harness connector is secure and installed in the correct direction.
- e) Confirm that the harness is engaged in the clamp.

X. FRONT PASSENGER AIRBAG ASSEMBLY INSTALLATION

1. REINSTALL THE AIRBAG ASSEMBLY

Note: During reinstallation of the airbag assembly, ensure the 12mm bolt and two 10mm nuts securing the airbag assembly to the instrument panel are installed and torqued to the required specification identified on TIS.

- b) Refer to TIS for instructions on airbag installation: 2003-2005MY
- 2. RECONNECT THE NEGATIVE BATTERY CABLE
- 3. PERFORM A HEALTH CHECK AND DIAGNOSTIC REPORT

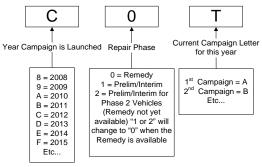
NOTE: Enter the VIN when performing the health check in order for the data to be recorded by TMS.

◄ VERIFY REPAIR QUALITY ►

- Confirm all precautions are follow to ensure safety during the repair
- Confirm the entire serial number checker application is completed and the warranty authorization # is recorded on EVERY vehicle
- Confirm the old inflator is handled safely and given to the appropriate parts professional for shipment
 Confirm the inflator barness connector is fully engaged and that the stopper plate is installed correctly
 - Confirm the inflator harness connector is fully engaged and that the stopper plate is installed correctly
 - If you have any questions regarding this update, please contact your area representative.

XI. APPENDIX

A. CAMPAIGN DESIGNATION DECODER



B. CAMPAIGN PARTS DISPOSAL

ALL inflators that are removed from vehicles under this campaign **MUST** be packaged and shipped back to the inflator manufacturer following the manufacturer's instructions. The instructions can be found in the following locations:

• Attached to the dealer letter